

**April 30, 2015** 

Ticker (NYSE: G)

**GENPACT** 

### **Forward-Looking Statements**

These materials contain certain statements concerning our future growth prospects and forward-looking statements, as defined in the safe harbor provisions of the U.S. Private Securities Litigation Reform Act of 1995. These statements are based on Genpact's current expectations and beliefs, as well as a number of assumptions concerning future events. These statements involve a number of risks, uncertainties and other factors that could cause actual results to differ materially from those in such forward-looking statements. These risks and uncertainties include but are not limited to a slowdown in the economies and sectors in which our clients operate, a slowdown in the BPO and IT Services sectors, the risks and uncertainties arising from our past and future acquisitions, our ability to convert bookings to revenues, our ability to manage growth, factors which may impact our cost advantage, wage increases, our ability to attract and retain skilled professionals, risks and uncertainties regarding fluctuations in our earnings, dependence on tax legislation, general economic conditions affecting our industry as well as other risks detailed in our reports filed with the U.S. Securities and Exchange Commission (the "SEC"), including the Company's Annual Report on Form 10-K. These filings are available at <a href="www.sec.gov">www.sec.gov</a> or on the investor relations section of our website, www.genpact.com. Genpact may from time to time make additional written and oral forward-looking statements, including statements contained in our filings with the SEC. The Company undertakes no obligation to update any forward-looking statements that may be made from time to time by or on behalf of the Company.

### **Non-GAAP Financial Measures**

These materials also include measures defined by the SEC as non-GAAP financial measures. Genpact believes that these non-GAAP measures can provide useful supplemental information to investors regarding financial and business trends relating to its financial condition and results of operations when read in conjunction with the Company's reported results. Reconciliations of these non-GAAP measures from GAAP are available in this presentation and in our earnings release dated April 30, 2015.

### Q1 2015 – Key Financial Highlights

### Strong results driven by continued solid growth in Global Client revenues

### Q1 '15 versus Q1 '14 performance:

➤ Total Revenue: +11%

➤ Revenue from Global Clients: +13%

➤ GE Revenue: +3%

- Q1 2015 Adjusted Income from Operations margin<sup>(1)</sup> at 14.3%, reflecting planned strategic investments made in 2014
- Global Client growth was broad-based across many of our target verticals CPG, Insurance, Life Sciences, High Tech, and Banking
  - Finance & Accounting, Core Vertical Operations, Analytics and Consulting and Risk Services led growth

#### Notes:

1. Adjusted income from operations is a non-GAAP measure. Q1 '15 GAAP income from operations margin was 12.6%.

### Q1 2015 – Good Start, In Line With Stated Full Year Expectations

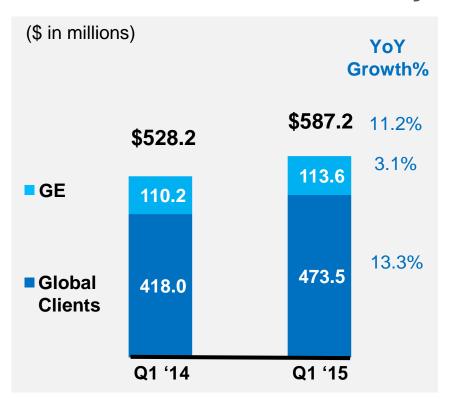
### **Key events and accomplishments:**

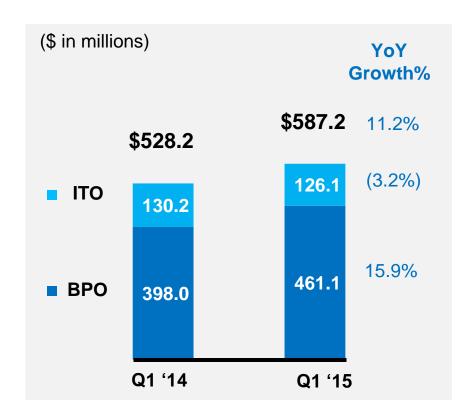
- ✓ Our differentiated solutions which combine process, technology and analytics with strong domain and industry expertise – are driving significant value for our clients
  - Our design and transformation services are resonating in the marketplace; delivering more upfront, design and transform consulting engagements than ever before
  - We are actively working with clients to deploy our Systems of Engagement<sup>TM</sup> (SOE) technology; combining advanced technologies with our deep domain and process expertise to provide differentiated client insights and business impact
  - Our Analytics business is focused on re-imagining end-to-end processes in the context of data and technology to bring transformative change to our clients
- ✓ Continued momentum in converting and winning large deals; signed two large transformational engagements, one each in the Life Sciences and CPG verticals
- ✓ Gained significant momentum on our Know Your Customer (KYC) offering with Markit; we will continue to invest in 2015 in this area with the expectation of revenue and operating income contribution over subsequent years

### **Healthy Pipeline**

- Our pipeline continues to be healthy across our key target industry verticals, service lines and geographies
- We are pleased with the capability investments we have made and continue to make in advanced technologies and automation as well as consulting services
- Momentum in our pipeline is driven by investment in our front-end teams
- Year to date pipeline inflows are strong
- Win rates continue to hold well

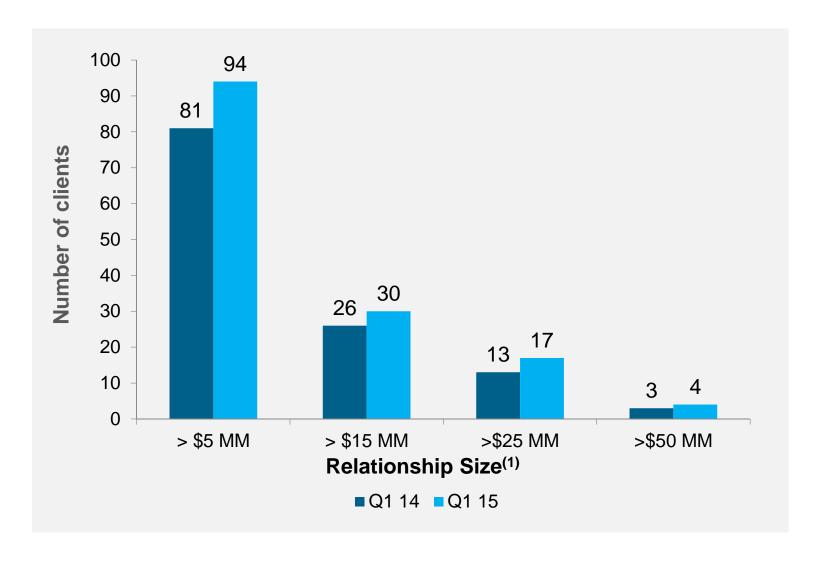
### **Q1 2015 Revenue Summary**





- Total growth on a constant currency basis was 13%; excluding Pharmalink, total revenue growth was 9%, or 11% on a constant currency basis
- Q1 2015 Global Clients
  - BPO revenues increased 19% and ITO revenues declined 4%

## **Continue to Expand Client Relationships**



### Notes:

1. Relationship size = Clients representing annual revenues based on last four rolling quarters

## **Q1 Results Reflect Investments in Client-Facing Teams** and Capabilities

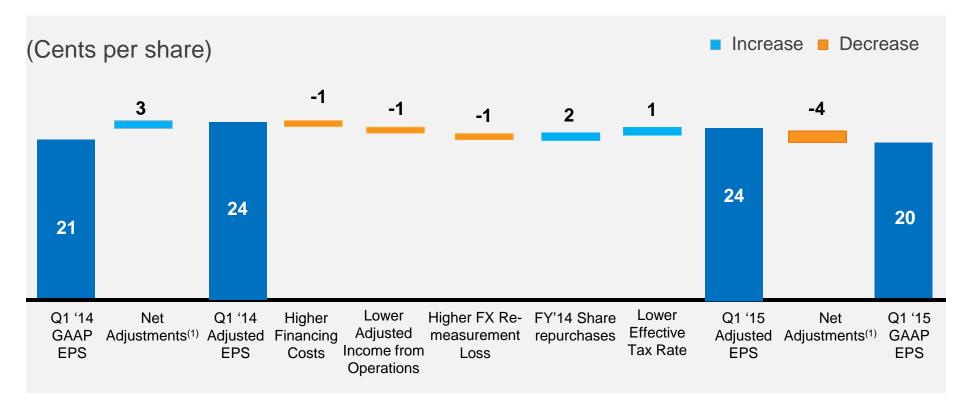
Q1'14	Q1'15	YoY
528.2	587.2	11.2%
324.3	<u>357.5</u>	10.2%
203.9	229.7	12.6%
38.6%	39.1%	50 bps
122.5	148.7	21.4%
23.2%	25.3%	210bps
86.4	83.9	-2.9%
16.4%	14.3%	-210 bps
	528.2 324.3 203.9 38.6% 122.5 23.2% 86.4	528.2 587.2   324.3 357.5   203.9 229.7   38.6% 39.1%   122.5 148.7   23.2% 25.3%   86.4 83.9

 Gross profit margin increase was driven by operating efficiencies and favorable foreign exchange.

#### Notes

<sup>1.</sup> Adjusted income from operations is a non-GAAP measure. Income from operations was \$77.2 million in Q1 '14 and \$74.1 million in Q1'15.

### **EPS Year-over-Year Bridge**

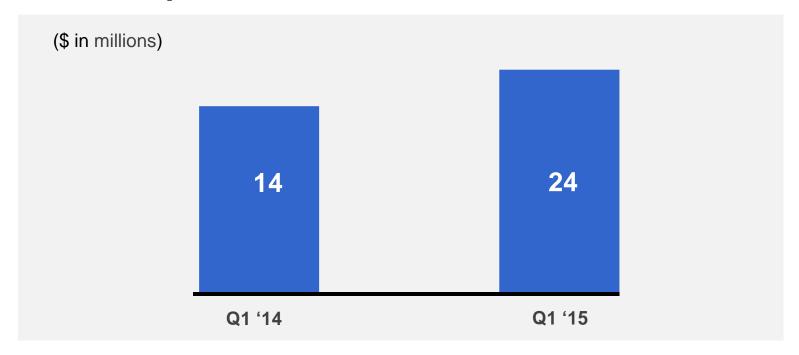


	Q1 '14	Q1 '15	
Adjusted Net Income (\$ millions)	57.3	52.9	
Diluted Shares Outstanding (millions) <sup>(2)</sup>	237.3	222.3	

#### Notes

- 1. Adjustments primarily include amortization of acquired intangible assets, stock-based compensation expenses and acquisition-related expenses.
- 2. Weighted average number of diluted shares outstanding; diluted shares outstanding includes the impact of 0.6 million shares repurchased in Q1 2015.
- The above bridge reflects only significant variance items year over year and is illustrative and subject to rounding.
- EPS = Diluted earnings per share

## **Cash from Operations**



- Q1 2015 cash from operations up \$10 million
  - Cash from operations is in line with our expectations
  - Q1 cash flows are typically lower due to the payment of annual performance bonuses to employees

	Q1 '14	Q1 '15
Days Sales Outstanding	87	81
Cash and Liquid Assets (\$ millions) <sup>(1)</sup>	567	434

### Notes:

1) Cash and Liquid Assets = Cash and cash equivalents and short-term deposits

## **Full Year 2015 Outlook**

	FY 2015					
Revenues (\$B)	2.46 - 2.50					
Adjusted Income from Operations - Margin	~15.0%					
Other Metrics						
Cash Flow From Operations	2% - 5% > 2014					
Effective Tax Rate	23% - 24%					
Capital Expenditure (% of revenue)	~3.0%					

# **Annexure 1: Reconciliation of Adjusted Income From Operations – Q1 2015**

(USD, in thousands)	Quarter ended March 31,					
	2014			2014 2		
Income from operations per GAAP	\$	77,247		\$	74,050	
Add: Stock-based compensation		4,973			4,660	
Add: Amortization of acquired intangible assets		4,491			6,112	
Add: Acquisition related expenses		-			798	
Add/Less: Other Income (Expense), net excluding net interest		(131)			458	
Add/Less: Gain (Loss) on Equity-method investment activity, net		20			(2,223)	
Less: Net income attributable to noncontrolling interest		(240)			-	
Adjusted income from operations	\$	86,360		\$	83,855	

## **Annexure 2: Reconciliation of Adjusted Net Income – Q1** 2015

(USD, in thousands, except per share data)	Quarter ended March 31,					
	2014			2015		
Net income attributable to Genpact Limited shareholders per GAAP	\$	50,613		\$	44,653	
Add: Stock-based compensation		4,973			4,660	
Add: Amortization of acquired intangible assets		4,491			6,112	
Add: Acquisition related expenses		-			798	
Less: Tax impact on stock-based compensation		(1,305)			(1,153)	
Less: Tax impact on amortization of acquired intangibles		(1,476)			(1,910)	
Less: Tax impact on acquisition related expenses		-			(229)	
Adjusted net income	\$	57,296		\$	52,931	
Adjusted diluted earnings per share	\$	0.24		\$	0.24	



## **Thank You**

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