



Genpact Named a Leader in Supply Chain Services by HFS Research

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Report highlights Genpact's commitment to building sustainable supply chain excellence with data management, AI-powered enterprise planning, and predictive analytics

NEW YORK, Aug. 12, 2024 /PRNewswire/ -- [Genpact \(NYSE: G\)](#), a global professional services and solutions firm delivering outcomes that shape the future, has been recognized as a Leader in the [HFS Research](#) Supply Chain Services 2024 Horizon assessment. The report recognizes Genpact for its innovation in supply chain strategy, seamlessly pairing practical experience with deep expertise in leading supply chain technology solutions.

HFS Horizons Supply Chain Services, 2024



Note: All service providers within a Horizon are listed alphabetically.
Source: HFS Research, 2024

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"Shifting consumer demands and complex geopolitical environments are driving companies to increase agility, requiring quick decisions across the entire supply chain," said **Ed DeLussey, Global Enterprise Services Lead, Genpact**. "This necessitates re-imagining technologies and operating models. Genpact can help clients deploy the necessary technologies and AI, and structure their supply chain teams to deliver what customers need, when and where they need it."

This year's HFS Supply Chain Services Horizon report highlights Genpact's service capability, managing both forward and after-sales supply chain services through an outcome-driven model, potentially boosting client revenue by up to 45%. Specifically, partnerships with AWS and Salesforce enhance Genpact's supply chain tools, while its data management, AI-powered enterprise planning control towers, and predictive analytics ensure more efficient operations. Recognized for its networked, autonomous models and comprehensive services, Genpact also implements robust risk management, sustainable practices, and enhanced visibility to swiftly respond to unforeseen events.

"Genpact is reshaping the supply chain management landscape through a circular supply chain vision and forming strategic global partnerships," said **Ashish Chaturvedi, Supply Chain Practice Leader, HFS Research**. "The company's forward-thinking approach to expanding capabilities, such as real-time analytics and AI-driven decision-making, and a dedication to sustainability positions it as a leader in driving next-generation supply chain innovations."

Visit [here](#) for more information about the HFS Horizons: Supply Chain Services 2024 report.

About Genpact

Genpact (NYSE: G) is a global professional services and solutions firm delivering outcomes that shape the future. Our 125,000+ people across 30+ countries are driven by our innate curiosity, entrepreneurial agility, and desire to create lasting value for clients. Powered by our purpose – the relentless pursuit of a world that works better for people – we serve and transform leading enterprises, including the Fortune Global 500, with our deep business and industry knowledge, digital operations services, and expertise in data, technology, and AI.

Get to know us at genpact.com and on [LinkedIn](#), [X](#), [YouTube](#), and [Facebook](#).

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