Genpact Named a Leader in NelsonHall's 2026 Finance & Accounting Transformation NEAT Evaluation

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Recognition reinforces Genpact's position as a Leader in helping CFOs move to Agentic Operations designed to deliver measurable outcomes

NEW YORK, Oct. 28, 2026 /PRNewswire/ -- Genpact (NYSE: G), the Agentic Operations company, has been named a Leader in **NelsonHall's 2026 NEAT evaluation for Finance and Accounting Transformation**. Genpact was recognized as a Leader overall and across all evaluated segments: Procure-to-Pay (P2P), Record-to-Report (R2R), Order-to-Cash (O2C), Agentic AI Capabilities, and CFO Advisory Capabilities.



The recognition highlights Genpact's breadth in finance and accounting transformation, from core transaction processing through CFO advisory. Together, these capabilities help finance organizations modernize operations, strengthen controls, improve efficiency, and accelerate the shift from automation-led services to more autonomous, AI-enabled finance models.

"Genpact was identified as a Leader for rebuilding its F&A offerings around an agentic operating model, with investments in building an autonomous F&A that aims to deliver measurable business outcomes," said **Vaibhav Wardhan, Principal Analyst, F&A & Supply Chain Transformation, NelsonHall**. "The combination of domain-trained agents and deep contextual understanding of client operations positions Genpact well as the market shifts from automation-led services toward autonomous finance."

"This recognition reflects our focus on helping finance leaders move beyond incremental automation to AI-ready operations that deliver enterprise value," said **Rajat Vig, Global Leader, Finance and Risk, Genpact**. "Agentic Operations in finance means pairing domain-trained agents with the process context we've built over decades. That combination can help CFOs improve performance today while preparing their organizations for autonomous finance."

The report identifies four priorities underpinning Genpact's F&A transformation strategy and its push toward Agentic Operations on the CFO agenda:

- Scaling CFO advisory services

- Building agentic AI solutions
- Driving data modernization and AI readiness
- Leveraging technology partnerships with providers including HighRadius, BlackLine, and Anaplan

About the NelsonHall NEAT Evaluation

NelsonHall's Vendor Evaluation & Assessment Tool (NEAT) for F&A Transformation analyzes the performance of vendors offering finance and accounting transformation services. The NEAT tool allows strategic sourcing managers to assess providers across a range of criteria and business situations and identify the best-performing vendors overall and in specific capability areas, including P2P, R2R, O2C, agentic AI, and CFO advisory services. Vendors are evaluated on both their ability to deliver immediate benefit and their ability to meet future client requirements, and are positioned as Leaders, High Achievers, Innovators, or Major Players.

About Genpact

Genpact (NYSE: G) is the Agentic Operations company, where applied AI meets context-rich process intelligence. We run and transform mission-critical operations for global enterprises. Genpact's Agentic Operations are grounded in decades of operating core business processes at scale across finance, supply chain, banking, insurance, and more. Our flywheel of advanced technology, trusted data foundations, and deep ecosystem partnerships moves enterprises rapidly from experimentation to scale. AI agents bring speed and precision, human experts bring judgment, and together they deliver outcomes clients can measure. Get to know us at genpact.com and on LinkedIn, YouTube, X, and Facebook.

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