

Genpact Reports Results for the Second Quarter of 2012; Announces Special Dividend of \$2.24 Per Share

August 1, 2012

Second Quarter Revenues of \$467.6 Million, Up 18% Adjusted Income from Operations of \$77.8 Million, Up 19% Net Income of \$61.1 Million, Up 57%

NEW YORK, Aug. 1, 2012 /PRNewswire/ -- Genpact Limited (NYSE: G), a global leader in business process management and technology services, today announced financial results for the second quarter ended June 30, 2012. Genpact also announced that it expects to pay a special cash dividend to all shareholders of \$2.24 per common share, or approximately \$500 million in total.

(Logo: http://photos.prnewswire.com/prnh/20120501/NY98560LOGO)

Key Financial Results – Second Quarter 2012

- Revenues were \$467.6 million, up 17.6% from \$397.6 million in the second quarter of 2011, primarily driven by growth in revenues from Global Clients. Business process management and technology services revenues from Global Clients were up 19.8% and 38.4% respectively.
- Net income attributable to Genpact Limited shareholders was \$61.1 million, up 56.6% from \$39.0 million in the second quarter of 2011; net income margin for the second quarter of 2012 was 13.1%, up from 9.8% in the second quarter of 2011.
- Diluted earnings per common share were \$0.27, up 55.4% from \$0.17 in the second quarter of 2011.
- Adjusted income from operations was \$77.8 million, up 19.2% from \$65.3 million in the second quarter of 2011.
- Adjusted income from operations margin was 16.6%, up from 16.4% in the second guarter of 2011.
- Adjusted diluted earnings per share were \$0.32, up 46.0% from \$0.22 in the second quarter of 2011.

N.V. "Tiger" Tyagarajan, Genpact's president and CEO said,

"Genpact had another great quarter, with strong growth in revenues, adjusted operating income, net income and EPS. In addition to the 17.6% year-over-year revenue growth, our revenues grew 7.4% sequentially. Revenue growth was broad based across all our geographies, including Europe, and all major service lines including finance and accounting. We established 35 new client relationships this quarter across all major industry groups, up from 26 in the second quarter of 2011. Our results continue the momentum we have had since the beginning of 2011."

Revenues from Global Clients grew 24.0% over the second quarter of 2011. Revenues from Global Clients now represent approximately 73.0% of Genpact's total revenues, with the remaining 27.0% of revenues, or \$126.2 million, coming from GE. GE revenues increased 3.2% from the second quarter of 2011, adjusted for dispositions by GE.

As of June 30, 2012, 62 client relationships each contributed revenues of \$5 million or more in the preceding twelve months, up from 56 such relationships as of June 30, 2011. As of June 30, 2012, ten client relationships each contributed revenues of \$25 million or more in the preceding twelve months, up from eight such client relationships as of June 30, 2011.

Approximately 76.0% of Genpact's revenues for the quarter came from business process management services, compared to 78.1% for the second quarter of 2011. Revenues from IT services were approximately 24.0% of total revenues for the second quarter of 2012, up from 21.9% for the second quarter of 2011.

Genpact generated \$127.2 million of cash from operations in the second quarter of 2012, up from \$60.9 million in the second quarter of 2011. Genpact had approximately \$441.6 million in cash and cash equivalents and short term deposits as of June 30, 2012.

Year-to-Date Results

- Revenues were \$903.1 million, up 24.0% from \$728.2 million for the six months ended June 30, 2011.
- Net income attributable to Genpact Limited shareholders was \$99.6 million, up 32.6% from \$75.1 million for the six months ended June 30, 2011; net income margin was 11.0%, up from 10.3% for the six months ended June 30, 2011.
- Diluted earnings per common share were \$0.44, up 31.6% from \$0.33 for the six months ended June 30, 2011.
- Adjusted income from operations was \$149.4 million, up 28.2% from \$116.5 million for the six months ended June 30, 2011.
- Adjusted income from operations margin was 16.5%, up from 16.0% for the six months ended June 30, 2011.
- Adjusted diluted earnings per share were \$0.53, up 32.1% from \$0.40 for the six months ended June 30, 2011.

Genpact's employee attrition rate for the six months ended June 30, 2012 was 24%, measured from day one of employment, down from 29% for the same period in 2011. Annualized revenue per employee for the six months ended June 30, 2012, was \$33,400, compared to \$34,500 for the six

Special Dividend Announced

Genpact expects to pay a special cash dividend to all shareholders of \$2.24 per common share, or approximately \$500 million in the aggregate. The dividend will be funded through a combination of balance sheet cash and incremental debt expected to be raised from institutional lenders. Genpact expects to establish and announce the record date, ex-dividend date and payment date for the special dividend during August and to pay the dividend by the end of the third quarter. Declaration and payment of the dividend is subject to the receipt of financing by Genpact on satisfactory terms.

Tyagarajan commented, "The management team regularly reviews our capital structure with the Board of Directors. We generate substantial operating and free cash flow, have approximately \$442 million of cash on our balance sheet and, taking into account the financial flexibility needed to continue to pursue acquisitions and organic growth initiatives, we concluded that a special dividend, funded in part by additional, modest leverage, would enhance shareholder value."

2012 Outlook

Tyagarajan continued, "We have delivered a terrific first half of the year, despite some softness around discretionary spending. In an uncertain macro-environment, we continue to expect full-year revenues to be in a range of 1.86 - 1.90 billion, and adjusted operating income margin in a range of 16% - 16.5%."

Conference Call to Discuss Financial Results

Genpact management will host an hour-long conference call beginning at 8:00 a.m. ET on August 2, 2012 to discuss the company's performance for the second quarter of fiscal 2012. To participate, callers can dial +1 800-299-8538 from within the U.S. or +1 617-786-2902 from any other country. Thereafter, callers will be prompted to enter the participant code, 79250959.

For those who cannot participate in the call, a replay and podcast will be available on Genpact's website, <u>www.genpact.com</u>, after the end of the call. A transcript of the call will also be made available on Genpact's website.

About Genpact

Genpact Limited (NYSE: G), a global leader in business process management and technology services, leverages the power of smarter processes, smarter analytics and smarter technology to help its clients drive intelligence across their enterprise. Genpact's Smart Enterprise Processes (SEPSM) framework, its unique science of process combined with deep domain expertise in multiple industry verticals, leads to superior business outcomes. Genpact's Smart Decision Services deliver valuable business insights to its clients through targeted analytics, reengineering expertise, and advanced risk management. Making technology more intelligent by embedding it with process and data insights, Genpact also offers a wide range of technology services. Driven by a passion for process innovation and operational excellence built on its Lean and Six Sigma DNA and the legacy of serving GE for more than 15 years, the company's 58,500+ professionals around the globe deliver services to its more than 600 clients from a network of 70 delivery centers across 18 countries supporting more than 30 languages. For more information, visit www.genpact.com.

Safe Harbor

This press release contains certain statements concerning our future growth prospects and forward-looking statements, as defined in the safe harbor provisions of the U.S. Private Securities Litigation Reform Act of 1995. These statements involve a number of risks, uncertainties and other factors that could cause actual results to differ materially from those in such forward-looking statements. These risks, uncertainties and other factors include but are not limited to our ability to obtain the financing required to pay the special cash dividend and the terms of the financing, the likelihood and timing of the payment of the special cash dividend, a slowdown in the economies and sectors in which our clients operate, a slowdown in the business process management and information technology services sectors, the risks and uncertainties arising from our past and future acquisitions, our ability to manage growth, factors which may impact our cost advantage, wage increases, changes in tax rates and tax legislation, our ability to attract and retain skilled professionals, risks and uncertainties regarding fluctuations in our earnings, general economic conditions affecting our industry as well as other risks detailed in our reports filed with the U.S. Securities and Exchange Commission, including Genpact's Annual Report on Form 10-K. These filings are available at <u>www.sec.gov</u>. Genpact may from time to time make additional written and oral forward-looking statements, including statements contained in our filings with the Securities and Exchange Commission and our reports to shareholders. Although Genpact believes that these forward-looking statements are based on reasonable assumptions, you are cautioned not to put undue reliance on these forward-looking statements, which reflect management's current analysis of future events and should not be relied upon as representing management's expectations or beliefs as of any date subsequent to the time they are made. Genpact does not undertake to update any forward-looking stat

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GENPACT LIMITED AND ITS SUBSIDIARIES

Consolidated Balance Sheets (Unaudited) (In thousands, except per share data and share count)

	As of I	December 31, 2011	As	of June 30, 2012
Assets				
Current assets				
Cash and cash equivalents	\$	408,020	\$	436,310
Accounts receivable, net		258,498		427,576
Accounts receivable from related party, net		143,921		190
Short term deposits		-		5,249
Deferred tax assets		46,949		55,458
Due from related party		10		-
Prepaid expenses and other current assets		127,721		159,934
Total current assets	\$	985,119	\$	1,084,717
Property, plant and equipment, net		180,504		180,521
Deferred tax assets		91,880		112,271
Investment in equity affiliates		220		356
Customer-related intangible assets, net		85,987		88,316
Marketing-related intangible assets, net		24,240		23,015
Other intangible assets, net		3,061		2,961
Goodwill		925,339		922,160
Other assets		107,037		112,766
Total assets	\$	2,403,387	\$	2,527,083

GENPACT LIMITED AND ITS SUBSIDIARIES

Consolidated Balance Sheets

(Unaudited)

(In thousands, except per share data and share count)

	As of D	December 31, 2011	As	of June 30, 2012
Liabilities and equity				
Current liabilities				
Short-term borrowings	\$	252,000	\$	251,000
Current portion of long-term debt		29,012		29,173
Current portion of capital lease obligations		1,005		1,415
Current portion of capital lease obligations payable to related party		762		-
Accounts payable		20,951		13,848
Income taxes payable		20,118		50,844
Deferred tax liabilities		35		194
Due to related party		464		-
Accrued expenses and other current liabilities		337,481		355,103
Total current liabilities	\$	661,828	\$	701,577
Long-term debt, less current portion		73,930		59,300
Capital lease obligations, less current portion		846		1,928
Capital lease obligations payable to related party, less current portion		855		-
Deferred tax liabilities		1,905		3,251
Due to related party		9,154		-
Other liabilities		219,186		304,233
Total liabilities	\$	967,704	\$	1,070,289

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Shareholders' equity

Preferred shares, \$0.01 par value, 250,000,000 authorized, none issued

Common shares, \$0.01 par value, 500,000,000 authorized, 222,347,968		
and 222,997,072 issued and outstanding as of December 31, 2011 and		
June 30, 2012, respectively	2,222	2,228
Additional paid-in capital	1,146,203	1,165,819
Retained earnings	605,386	705,026
Accumulated other comprehensive income (loss)	 (320,753)	 (419,458)
Genpact Limited shareholders' equity	1,433,058	1,453,615
Noncontrolling interest	 2,625	 3,179
Total equity	1,435,683	1,456,794
Commitments and contingencies	 	
Total liabilities and equity	\$ 2,403,387	\$ 2,527,083

GENPACT LIMITED AND ITS SUBSIDIARIES

Consolidated Statements of Income

(Unaudited)

(In thousands, except per share data and share count)

	Three months ended June 30,			Six months ended June 30,				
		2011		2012	2011		2012	
Net revenues								
Net revenues from services - related party	\$	122,783	\$	162	\$	235,744	\$	317
Net revenues from services - others		274,840		467,469		492,432		902,793
Total net revenues		397,623		467,631		728,176		903,110
Cost of revenue								
Services		254,030		285,222		468,517		550,687
Total cost of revenue		254,030		285,222		468,517		550,687
Gross profit	\$	143,593	\$	182,409	\$	259,659	\$	352,423
Operating expenses:								
Selling, general and administrative expenses		86,724		114,253		154,165		219,258
Amortization of acquired intangible assets		5,140		5,790		8,217		11,080
Other operating (income) expense, net		665		(801)		(291)		(1,513)
Income from operations	\$	51,064	\$	63,167	\$	97,568	\$	123,598
Foreign exchange (gains) losses, net		(1,130)		(21,977)		(2,697)		(18,306)
Other income (expense), net		3,026		(699)		6,124		(823)
Income before Equity-method investment activity,								
net and income tax expense	\$	55,220	\$	84,445	\$	106,389	\$	141,081
Equity-method investment activity, net		134		13		267		26
Income before income tax expense	\$	55,086	\$	84,432	\$	106,122	\$	141,055
Income tax expense		14,357		21,633		27,479		38,000
Net Income	\$	40,729	\$	62,799	\$	78,643	\$	103,055
Net income attributable to noncontrolling interest		1,720		1,699		3,514		3,415
Net income attributable to Genpact Limited shareholders	\$	39,009	\$	61,100	\$	75,129	\$	99,640
Net income available to Genpact Limited common shareholders Earnings per common share attributable to Genpact Limited common shareholders		39,009		61,100		75,129		99,640
Basic	\$	0.18	\$	0.27	\$	0.34	\$	0.45
Diluted	\$	0.17	\$	0.27	\$	0.33	\$	0.44
Weighted average number of common shares used in computing earnings per common share attributable to Genpact Limited common shareholders Basic Diluted		1,297,842 6,146,388		3,182,251 7,880,427		1,153,301 5,844,839		2,996,243 7,676,670

GENPACT LIMITED AND ITS SUBSIDIARIES

Consolidated Statements of Cash Flows (Unaudited)

(In thousands)

	Six months ended June 30,					
		2011	2012			
Operating activities						
Net income attributable to Genpact Limited shareholders	\$	75,129	\$	99,640		
Net income attributable to noncontrolling interest		3,514		3,415		
Net Income	\$	78,643	\$	103,055		

Adjustments to reconcile net income to net cash provided by				
(used for) operating activities:		00.005		00.445
Depreciation and amortization		29,005		28,145
Amortization of debt issue costs		554		1,307
Amortization of acquired intangible assets		8,300		11,118
Reserve for doubtful receivables		1,853		(151)
Reserve for mortgage loans		-		107
Unrealized (gain) loss on revaluation of foreign currency		(45)		(40.000)
asset/liability		(45)		(18,962)
Equity-method investment activity, net		267		26
Stock-based compensation expense		8,559		17,243
Deferred income taxes		(2,579)		(8,728) 90
Others, net Change in operating assets and liabilities:		1,400		90
Increase in accounts receivable		(24 647)		(16 701)
Increase in other assets		(24,647) (33,122)		(16,791) (36,308)
Decrease in accounts payable		(33,122) (2,374)		(5,076)
Decrease in accounts payable Decrease in accrued expenses and other current liabilities		(13,506)		(1,321)
Increase in income taxes payable		24,092		30,611
Increase in other liabilities		5,632		27,707
Net cash provided by operating activities	\$	82,032	\$	132,072
Investing activities	φ	02,032	φ	132,072
Purchase of property, plant and equipment		(12,106)		(41,602)
Proceeds from sale of property, plant and equipment		479		283
Investment in affiliates		475		(205)
Purchase of short term investments		(129,458)		(200)
Proceeds from sale of short term investments		206,443		_
Short term deposits placed				(26,493)
Redemption of short term deposits		-		20,410
Payment for business acquisitions, net of cash acquired		(561,075)		(36,927)
Net cash provided by (used for) investing activities	\$	(495,717)	\$	(84,534)
Financing activities	¥	(100,111)	÷	(01,001)
Repayment of capital lease obligations		(1,500)		(1,162)
Proceeds from long-term debt		120,000		-
Repayment of long-term debt		(25,000)		(15,000)
Short-term borrowings, net		252,000		(1,000)
Proceeds from issuance of common shares under				(· ·)
stock based compensation plans		5,989		3,788
				(1,409)
Payment for net settlement of stock based awards		-		
Payment for net settlement of stock based awards Direct cost incurred in relation to Debt		- (8,315)		-
•		- (8,315) (3,196)		(2,762)
Direct cost incurred in relation to Debt	\$		\$	(2,762) (17,545)
Direct cost incurred in relation to Debt Distribution to noncontrolling interest	\$	(3,196)	\$	
Direct cost incurred in relation to Debt Distribution to noncontrolling interest Net cash provided by (used for) financing activities	\$	(3,196) 339,978	\$	(17,545)
Direct cost incurred in relation to Debt Distribution to noncontrolling interest Net cash provided by (used for) financing activities Effect of exchange rate changes Net increase (decrease) in cash and cash equivalents	\$	(3,196) 339,978 6,075	\$	(17,545) (1,703)
Direct cost incurred in relation to Debt Distribution to noncontrolling interest Net cash provided by (used for) financing activities Effect of exchange rate changes Net increase (decrease) in cash and cash equivalents Cash and cash equivalents at the beginning of the period	\$	(3,196) 339,978 6,075 (73,707)	\$	(17,545) (1,703) 29,993
Direct cost incurred in relation to Debt Distribution to noncontrolling interest Net cash provided by (used for) financing activities Effect of exchange rate changes Net increase (decrease) in cash and cash equivalents Cash and cash equivalents at the beginning of the period Cash and cash equivalents at the end of the period		(3,196) 339,978 6,075 (73,707) 404,034		(17,545) (1,703) 29,993 408,020
Direct cost incurred in relation to Debt Distribution to noncontrolling interest Net cash provided by (used for) financing activities Effect of exchange rate changes Net increase (decrease) in cash and cash equivalents Cash and cash equivalents at the beginning of the period Cash and cash equivalents at the end of the period Supplementary information	\$	(3,196) 339,978 6,075 (73,707) 404,034 336,402	\$	(17,545) (1,703) 29,993 408,020
Direct cost incurred in relation to Debt Distribution to noncontrolling interest Net cash provided by (used for) financing activities Effect of exchange rate changes Net increase (decrease) in cash and cash equivalents Cash and cash equivalents at the beginning of the period Cash and cash equivalents at the end of the period Supplementary information Cash paid during the period for interest	\$	(3,196) 339,978 6,075 (73,707) 404,034 336,402 1,509		(17,545) (1,703) 29,993 408,020 436,310 4,212
Direct cost incurred in relation to Debt Distribution to noncontrolling interest Net cash provided by (used for) financing activities Effect of exchange rate changes Net increase (decrease) in cash and cash equivalents Cash and cash equivalents at the beginning of the period Cash and cash equivalents at the end of the period Supplementary information Cash paid during the period for interest Cash paid during the period for income taxes	\$	(3,196) 339,978 6,075 (73,707) 404,034 336,402	<u>\$</u> \$	(17,545) (1,703) 29,993 408,020 436,310
Direct cost incurred in relation to Debt Distribution to noncontrolling interest Net cash provided by (used for) financing activities Effect of exchange rate changes Net increase (decrease) in cash and cash equivalents Cash and cash equivalents at the beginning of the period Cash and cash equivalents at the end of the period Supplementary information Cash paid during the period for interest	\$	(3,196) 339,978 6,075 (73,707) 404,034 336,402 1,509	<u>\$</u> \$	(17,545) (1,703) 29,993 408,020 436,310 4,212

Reconciliation of Adjusted Non-GAAP Financial Measures to GAAP Measures

To supplement the consolidated financial statements presented in accordance with GAAP, this press release includes the following measures defined by the Securities and Exchange Commission as non-GAAP financial measures: non-GAAP adjusted income from operations, adjusted net income attributable to shareholders of Genpact Limited, or adjusted net income, and adjusted diluted earnings per share attributable to shareholders of Genpact Limited, or adjusted diluted earnings per share. These non-GAAP measures are not based on any comprehensive set of accounting rules or principles and should not be considered a substitute for or superior to, financial measures calculated in accordance with GAAP, and may be different from non-GAAP measures used by other companies. In addition, these non-GAAP measures, the financial statements prepared in accordance with GAAP and the reconciliations of Genpact's GAAP financial statements to such non-GAAP measures should be carefully evaluated.

For its internal management reporting and budgeting purposes, Genpact's management uses financial statements that do not include stock-based compensation expense, amortization of acquired intangibles at formation in 2004, significant acquisition related expenses and amortization of acquired intangibles on such acquisitions and expenses related to change of shareholding and capital restructuring, for financial and operational decision-making, to evaluate period-to-period comparisons or for making comparisons of Genpact's operating results to that of its competitors. Moreover, because of varying available valuation methodologies, subjective assumptions and the variety of award types that companies can use when adopting ASC 718 "Compensation-Stock Compensation", Genpact's management believes that providing financial statements that do not include stock-based compensation allows investors to make additional comparisons between Genpact's operating results to those of other companies. In addition, Genpact's management believes that providing non-GAAP financial measures that exclude amortization of acquired intangibles, significant

acquisition related expenses and amortization of acquired intangibles on such acquisitions and expenses related to change of shareholding and capital restructuring, allows investors to make additional comparisons between Genpact's operating results to those of other companies. The Company also believes that it is unreasonably difficult to provide its financial outlook in accordance with GAAP for a number of reasons including, without limitation, the Company's inability to predict its future stock-based compensation expense under ASC 718, the amortization of intangibles associated with further acquisitions, significant acquisition related expenses and expenses related to change of shareholding and capital restructuring, if any. Accordingly, Genpact believes that the presentation of non-GAAP adjusted income from operations and adjusted net income, when read in conjunction with the Company's reported results, can provide useful supplemental information to investors and management regarding financial and business trends relating to its financial condition and results of operations.

A limitation of using non-GAAP adjusted income from operations and adjusted net income versus income from operations and net income attributable to shareholders of Genpact Limited calculated in accordance with GAAP is that non-GAAP adjusted income from operations and adjusted net income excludes costs, namely, stock-based compensation, that are recurring. Stock-based compensation has been and will continue to be a significant recurring expense in Genpact's business for the foreseeable future. Management compensates for this limitation by providing specific information regarding the GAAP amounts excluded from non-GAAP adjusted income from operations and adjusted net income and evaluating such non-GAAP financial measures with financial measures calculated in accordance with GAAP.

The following tables show the reconciliation of these adjusted financial measures from GAAP for the three and six months ended June 30, 2011 and 2012:

Reconciliation of Adjusted Income from Operations

(Unaudited) (In thousands)

	Th	ree months	ended	June 30,	Six months ended June 30,					
	2011		2011			2012	2011			2012
Income from operations as per GAAP	\$	51,064	\$	63,167	\$	97,568	\$	123,598		
Add: Amortization of acquired intangible assets resulting										
from Formation Accounting		2,434		1,755		4,948		3,632		
Add: Amortization of acquired intangible assets relating										
to significant acquisitions		2,049		2,627		2,049		5,254		
Add: Stock based compensation		5,494		9,980		8,559		17,243		
Add: Significant acquisition related expenses		4,739		-		5,619		-		
Add: Consultancy and legal fees relating to change of										
shareholding and capital restructuring		-		1,687		-		2,487		
Add: Other income		1,355		322		1,560		632		
Less: Equity-method investment activity, net		(134)		(13)		(267)		(26)		
Less: Net income attributable to noncontrolling interest		(1,720)		(1,699)		(3,514)		(3,415)		
Adjusted income from operations	\$	65,281	\$	77,826	\$	116,522	\$	149,405		

Reconciliation of Adjusted Net Income

(Unaudited)

(In thousands, except per share data)

	Three months	ended June 30,	Six months e	ended June 30,
	2011	2012	2011	2012
Net income as per GAAP	\$ 39,009	\$ 61,100	\$ 75,129	\$ 99,640
Add: Amortization of acquired intangible assets				
resulting from Formation Accounting	2,434	1,755	4,948	3,632
Add: Amortization of acquired intangible assets				
relating to significant acquisitions	2,049	2,627	2,049	5,254
Add: Stock based compensation	5,494	9,980	8,559	17,243
Add: Significant acquisition related expenses	4,739	-	5,619	-
Add: Consultancy and legal fees relating to change				
of shareholding and capital restructuring	-	1,687	-	2,487
Less: Tax impact on amortization of acquired intangibles				
resulting from Formation Accounting	(602)	(366)	(1,298)	(833)
Less: Tax impact on amortization of acquired intangibles				
resulting from significant acquisitions	(695)	(902)	(695)	(1,786)
Less: Tax impact on stock based compensation	(1,779)	(3,059)	(2,474)	(5,033)
Less: Tax impact on significant acquisition				
related expenses	(1,269)	-	(1,394)	-
Less: Tax impact on consultancy and legal fees				
relating to change of shareholding and capital restructuring		(182)	-	(182)
Adjusted net income	\$ 49,380	\$ 72,640	\$ 90,444	\$ 120,422

Adjusted diluted earnings per share	\$	0.22	\$	0.32	\$	0.40	\$	0.53
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Consultancy and legal fees relating to change of shareholding and capital restructuring amounting to \$800 were omitted to be considered for the purposes of computing the adjusted income from operations and adjusted net income in the first quarter of 2012. Adjusted income from operations and adjusted net income for the first quarter of 2012 should have been \$71,579 and \$47,782, respectively, after considering the above expenses. Adjusted diluted earnings per share for the first quarter of 2012 remain the same at \$0.21.

SOURCE Genpact Limited