## UNITED STATES SECURITIES AND EXCHANGE COMMISSION

Washington, D.C. 20549

FORM 8-K	
CURRENT REPORT	

Pursuant to Section 13 or 15(d) of the Securities Exchange Act of 1934

Date of Report (Date of earliest event reported): August 3, 2016

### **GENPACT LIMITED**

(Exact name of registrant as specified in its charter)

Bermuda (State or other jurisdiction of incorporation) 001-33626 (Commission File Number) 98-0533350 (I.R.S. Employer Identification No.)

Canon's Court, 22 Victoria Street Hamilton HM 12, Bermuda (Address of Principal Executive Offices) (Zip Code)

Registrant's telephone number, including area code: (441) 295-2244

 $\begin{tabular}{ll} \textbf{Not Applicable}\\ \textbf{(Former name or former address, if changed since last report)} \end{tabular}$ 

Check	the appropriate box below if the Form 8-K filing is intended to simultaneously satisfy the filing obligation of the registrant under any of the following provisions:	
	Written communications pursuant to Rule 425 under the Securities Act (17 CFR 230.425)	
	Soliciting material pursuant to Rule 14a-12 under the Exchange Act (17 CFR 240.14a-12)	
	Pre-commencement communications pursuant to Rule 14d-2(b) under the Exchange Act (17 CFR 240.14d-2(b))	
	Pre-commencement communications pursuant to Rule 13e-4(c) under the Exchange Act (17 CFR 240.13e-4(c))	

### Item 2.02 Results of Operations and Financial Condition.

On August 3, 2016, Genpact Limited (the "Company") issued a press release announcing its financial results for the three months ended June 30, 2016. The Company is furnishing this Form 8-K pursuant to Item 2.02, "Results of Operations and Financial Condition." A copy of the press release, attached hereto as Exhibit 99.1, and a slide presentation to be presented during the conference call to discuss the Company's financial results for the three months ended June 30, 2016, attached hereto as Exhibit 99.2, are incorporated herein by reference.

The information in this report (including Exhibits 99.1 and 99.2) is being furnished pursuant to Item 2.02 and shall not be deemed to be filed for purposes of Section 18 of the Securities Exchange Act of 1934, as amended (the "Exchange Act"), or otherwise subject to the liability of that section, and shall not be incorporated by reference into any registration statement or other document filed under the Securities Act of 1933, as amended, or the Exchange Act, except as shall be expressly set forth by specific reference in such filing.

The Company is making reference to non-GAAP financial information in the press release and slide presentation and on the conference call. A reconciliation of the non-GAAP financial measures to the comparable GAAP financial measures is contained in the attached press release and slide presentation.

### Item 9.01. Financial Statements and Exhibits.

(d) Exhibits:

Exhibit 99.1 Press release dated August 3, 2016

Exhibit 99.2 Slide presentation to be presented during the conference call to discuss the Company's financial results for the three months ended June 30, 2016

### Signature

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned hereunto duly authorized.

### GENPACT LIMITED

Date: August 3, 2016

By: /s/ Heather D. White

Name: Heather D. White
Title: Senior Vice President

### EXHIBIT INDEX

Exhibit	Description
99.1	Press release dated August 3, 2016
99.2	Slide presentation to be presented during the conference call to discuss the Company's financial results for the three months ended June 30, 2016



### **Genpact Reports Results for the Second Quarter of 2016**

Revenues of \$631 Million, Up 3% (~5% on a constant currency basis)<sup>1</sup>
Global Client BPO Revenues of \$425 Million, Up 9% (~10% on a constant currency basis)
Diluted EPS of \$0.31, Up 8%; Adjusted Diluted EPS of \$0.36,<sup>2</sup> Up 10%

**NEW YORK, August 3, 2016** — Genpact Limited (NYSE: G), a global leader in digitally-powered business process management and services, today announced financial results for the second quarter ended June 30, 2016.

### **Key Financial Results - Second Quarter 2016**

- Total revenue was \$630.5 million, up 3% year over year (up ~5% on a constant currency basis).
- Income from operations was \$79.9 million, down 11% year over year, with an income from operations margin of 12.7%; and adjusted income from operations was \$94.2 million, down 6% year over year, with an adjusted income from operations margin of 14.9%.3
- Diluted earnings per share were \$0.31, up 8% year over year, and adjusted diluted earnings per share were \$0.36, up 10% year over year.
- Genpact repurchased approximately 2.0 million of its common shares during the quarter at an average price of \$27.27 per share for a total of approximately \$53 million under its \$500 million share repurchase program. Since the inception of this program in February 2015, Genpact has repurchased 13.2 million of its common shares at an average price of \$23.77 per share for a total of approximately \$313 million.

"Genpact delivered steady second quarter results in an uncertain macro environment. Our Global Client BPO business continued to deliver strong performance driven by our highly differentiated Lean DigitalSM transformative engagements, that bring together our consulting, digital and analytics practices with our deep domain expertise," said N.V. "Tiger" Tyagarajan, Genpact's president and CEO. "Challenging business conditions in the investment banking and healthcare industries have led to cuts in discretionary IT spending that weighed upon our Global Client IT revenue in the second quarter and will impact our top line outlook for the full year. With our unique positioning in the industry evidenced by increasing Lean DigitalSM-driven transformative engagements in our pipeline, we continue to remain highly confident in our long-term growth trajectory."

### Revenue Details - Second Quarter 2016

- Revenue from Global Clients was \$521 million, up 5% year over year (up ~7% on a constant currency basis), representing approximately 83% of total revenues.
- Revenue from GE was \$109 million, down 5% year over year, representing approximately 17% of total revenues.
- Total BPO revenue was \$508 million, up 6% year over year, representing approximately 81% of total revenues.
- 1 Revenue growth on a constant currency basis is a non-GAAP measure and is calculated by restating current-period activity using the prior fiscal period's foreign currency exchange rates adjusted for hedging gains/losses in such period.
- 2 Adjusted diluted earnings per share is a non-GAAP measure. A reconciliation of GAAP diluted earnings per share and adjusted diluted earnings per share is attached to this release.
- 3 Adjusted income from operations and adjusted income from operations margin are non-GAAP measures. A reconciliation of GAAP income from operations and adjusted income from operations and a reconciliation of GAAP income from operations margin and adjusted income from operations margin are attached to this release.

- Global Client BPO revenue was \$425 million, up 9% year over year (up ~10% on a constant currency basis).
- GE BPO revenue was \$84 million, down 7% year over year.
- Total IT revenue was \$122 million, down 5% year over year, representing approximately 19% of total revenues.
- Global Client IT revenue was \$97 million, down 7% year over year.
- GE IT revenue was \$26 million, up 5% year over year.

During the six months ended June 30, 2016, GE divested certain businesses that Genpact continues to serve. Historically, we have reclassified revenues from these divested GE businesses as Global Client revenues in each fiscal quarter beginning on the date of divestiture. However, beginning with 2016, we will reclassify such revenue as Global Client revenue only at the end of each fiscal year. We believe that this change will allow us to provide a more consistent view of the trends underlying our Global Client and GE businesses. If we had reclassified the revenue from such GE-divested businesses during the second quarter, Global Client revenues for the quarter ended June 30, 2016 would have been \$535 million and GE revenues would have been \$96 million.

### **Cash Flow from Operations**

• Cash from operations was \$91 million in the second guarter of 2016, up 1% from \$90 million in the second guarter of 2015.

### Other Metrics as of June 30, 2016

- For the 12-month period ended June 30, 2016, the number of our client relationships generating annual revenue over \$5 million increased to 104 from 102 as of June 30, 2015. This includes client relationships generating more than \$15 million in annual revenue increasing to 34 from 31 and client relationships generating more than \$25 million in annual revenue remaining constant at 17.
- Genpact's employee attrition rate for the quarter was approximately 26%, measured from the first day of employment, down from 29% for the same period in 2015.

### 2016 Outlook

Genpact now expects:

- Total revenue for 2016 to be \$2.59 to \$2.62 billion (including an assumed adverse foreign exchange impact of \$41 million, almost all of which is reflected in Global Client revenue), which represents a growth range of 5% to 6%, or 7% to 8% on a constant currency basis;
- Global Client revenue growth to be in the range of 8% to 9%, or 10% to 11% on a constant currency basis;
- Adjusted income from operations margin of approximately 15.5%;4 and
- Adjusted diluted EPS of \$1.40 to \$1.42.5

<sup>4</sup> Adjusted income from operations margin is a non-GAAP measure. A reconciliation of the outlook for GAAP income from operations margin and adjusted income from operations margin is attached to this release.

<sup>&</sup>lt;sup>5</sup> Adjusted diluted earnings per share is a non-GAAP measure. A reconciliation of the outlook for GAAP diluted earnings per share and adjusted diluted earnings per share is attached to this release.

### Conference Call to Discuss Financial Results

Genpact's management will host an hour-long conference call beginning at 4:30 p.m. ET on August 3, 2016 to discuss the company's performance for the second quarter of 2016. To participate, callers can dial +1 (877) 654-0173 from within the U.S. or +1 (281) 973-6289 from any other country. Thereafter, callers will be prompted to enter the participant code, 47200607.

A live webcast of the call including slides with our comments will also be made available on the Genpact Investor Relations website at <a href="http://investors.genpact.com">http://investors.genpact.com</a>. For those who cannot participate in the call, a replay and podcast will be available on the Genpact website after the end of the call. A transcript of the call as well as the presentation slides will also be made available on the website.

### **About Genpact**

Genpact (NYSE: G) stands for "generating business impact." We are a global leader in digitally-powered business process management and services. We architect the Lean DigitalSM enterprise through our patented Smart Enterprise Processes (SEPSM) framework that reimagines our clients' operating models end-to-end, including the middle and back offices. This creates Intelligent OperationsSM that we help design, transform, and run. The impact on our clients is a high return on transformation investments through growth, efficiency, and business agility. For two decades, first as a General Electric division and later as an independent company, we have been passionately serving our clients. Today, we generate impact for a few hundred strategic clients, including approximately one-fifth of the Fortune Global 500, and have grown to over 75,000 people in 25 countries, with key offices in New York City. The resulting business process and industry domain expertise and experience running complex operations are a unique heritage and focus that help us drive the best choices across technology, analytics, and organizational design. For additional information, visit <a href="https://www.genpact.com.">www.genpact.com</a>.

### Safe Harbor

This press release contains certain statements concerning our future growth prospects and forward-looking statements, as defined in the safe harbor provisions of the U.S. Private Securities Litigation Reform Act of 1995. These statements involve a number of risks, uncertainties and other factors that could cause actual results to differ materially from those in such forward-looking statements. These risks, uncertainties and other factors include but are not limited to a slowdown in the economies and sectors in which our clients operate, a slowdown in the business process outsourcing and information technology services sectors, the risks and uncertainties arising from our past and future acquisitions, our ability to convert bookings to revenues, our ability to manage growth, factors which may impact our cost advantage, wage increases, changes in tax rates and tax legislation, our ability to attract and retain skilled professionals, risks and uncertainties regarding fluctuations in our earnings, foreign currency fluctuations, general economic conditions affecting our industry as well as other risks detailed in our reports filed with the U.S. Securities and Exchange Commission, including Genpact's Annual Report on Form 10-K. These filings are available at www.sec.gov. Genpact may from time to time make additional written and oral forward-looking statements, including statements contained in our filings with the Securities and Exchange Commission and our reports to shareholders. Although Genpact believes that these forward-looking statements are based on reasonable assumptions, you are cautioned not to put undue reliance on these forward-looking statements, which reflect management's current analysis of future events and should not be relied upon as representing management's expectations or beliefs as of any date subsequent to the time they are made. Genpact undertakes no obligation to update any forward-looking statements that may be made from time to time by or on behalf of Genpact.

### **Contacts**

Investors Roger Sachs, CFA

+1 (203) 808-6725

roger.sachs@genpact.com

Media Gail Marold

+1 (919) 345-3899 gail.marold@genpact.com

### GENPACT LIMITED AND ITS SUBSIDIARIES

## Consolidated Balance Sheets (Unaudited)

(In thousands, except per share data and share count)

	As	of December 31, 2015	As of June 30, 2016		
Assets	-				
Current assets					
Cash and cash equivalents	\$	450,907	\$	407,260	
Accounts receivable, net		590,137		598,228	
Prepaid expenses and other current assets		154,025		196,841	
Total current assets	\$	1,195,069	\$	1,202,329	
Property, plant and equipment, net		175,396		185,643	
Deferred tax assets		99,395		80,114	
Investment in equity affiliates		6,677		6,230	
Intangible assets, net		98,601		84,421	
Goodwill		1,038,346		1,055,968	
Other assets		180,005		219,810	
Total assets	\$	2,793,489	\$	2,834,515	
Liabilities and equity					
Current liabilities					
Short-term borrowings	\$	21,500	\$	60,000	
Current portion of long-term debt		39,134		39,158	
Accounts payable		10,086		12,373	
Income taxes payable		24,122		43,911	
Accrued expenses and other current liabilities		499,638		417,304	
Total current liabilities	\$	594,480	\$	572,746	
Long-term debt, less current portion		737,332		717,745	
Deferred tax liabilities		2,093		2,840	
Other liabilities		155,228		186,342	
Total liabilities	\$	1,489,133	\$	1,479,673	
Redeemable non-controlling interest		_		2,778	
Shareholders' equity					
Preferred shares, \$0.01 par value, 250,000,000 authorized, none issued		_		_	
Common shares, \$0.01 par value, 500,000,000 authorized, 211,472,312 and 208,953,289 issued and outstanding a	s of				
December 31, 2015 and June 30, 2016, respectively		2,111		2,086	
Additional paid-in capital		1,342,022		1,373,679	
Retained earnings		411,508		448,867	
Accumulated other comprehensive income (loss)		(451,285)		(472,568)	
Total equity	\$	1,304,356	\$	1,352,064	
Total liabilities, redeemable non-controlling interest and equity	\$	2,793,489	\$	2,834,515	

### GENPACT LIMITED AND ITS SUBSIDIARIES

## Consolidated Statements of Income (Unaudited)

(In thousands, except per share data and share count)

	Three months ended June 30,			Six months ended June 30,			
		2015		2016	2015		2016
Net revenues	\$	609,532	\$	630,523	\$ 1,196,685	\$	1,240,226
Cost of revenue		366,304		383,755	723,780		756,603
Gross profit	\$	243,228	\$	246,768	\$ 472,905	\$	483,623
Operating expenses:							
Selling, general and administrative expenses		149,230		165,197	297,978		325,346
Amortization of acquired intangible assets		7,315		6,493	14,656		12,638
Other operating (income) expense, net		(2,670)		(4,862)	(3,132)		(9,923)
Income from operations	\$	89,353	\$	79,940	\$ 163,403	\$	155,562
Foreign exchange gains (losses), net		7,433		4,808	(112)		3,810
Interest income (expense), net		(17,352)		(3,433)	(26,377)		(6,271)
Other income (expense), net		811		503	1,269		1,381
Income before equity-method investment activity, net and income tax expense	\$	80,245	\$	81,818	\$ 138,183	\$	154,482
Gain (loss) on equity-method investment activity, net		(2,340)		(2,074)	(4,563)		(4,219)
Income before income tax expense	\$	77,905	\$	79,744	\$ 133,620	\$	150,263
Income tax expense		15,204		15,395	26,266		27,638
Net income	\$	62,701	\$	64,349	\$ 107,354	\$	122,625
Net loss (income) attributable to redeemable non-controlling interest		_		882	_		1,171
Net income attributable to Genpact Limited shareholders	\$	62,701	\$	65,231	\$ 107,354	\$	123,796
Net income available to Genpact Limited common shareholders	\$	62,701	\$	65,231	\$ 107,354	\$	123,796
Earnings per common share attributable to Genpact Limited common shareholders							
Basic	\$	0.29	\$	0.31	\$ 0.49	\$	0.59
Diluted	\$	0.28	\$	0.31	\$ 0.48	\$	0.58
Weighted average number of common shares used in computing earnings per common							
share attributable to Genpact Limited common shareholders							
Basic		218,525,149		210,178,050	219,208,922		210,479,108
Diluted		220,962,306		213,803,134	221,654,703		213,848,050

GENPACT LIMITED AND ITS SUBSIDIARIES

Consolidated Statements of Cash Flows
(Unaudited)
(In thousands)

		ended June 30, 2016			
Operating activities		2015		2010	
Net income attributable to Genpact Limited shareholders	\$	107,354	\$	123,796	
Net income (loss) attributable to redeemable non-controlling interest		_		(1,171)	
Net income	\$	107,354	\$	122,625	
Adjustments to reconcile net income to net cash provided by (used for) operating activities:	· · · · · · · · · · · · · · · · · · ·		<del>-</del>	,, ,	
Depreciation and amortization		26,811		26,997	
Amortization of debt issuance costs (including loss on extinguishment of debt)		12,759		767	
Amortization of acquired intangible assets		14,656		12,638	
Intangible assets write-down		· —		5,814	
Reserve for doubtful receivables		1,266		4,467	
Unrealized loss on revaluation of foreign currency asset/liability		3,397		2,055	
Equity-method investment activity, net		4,563		4,219	
Excess tax benefit on stock-based compensation		· —		(6,699)	
Stock-based compensation expense		11,314		13,516	
Deferred income taxes		(8,242)		17,870	
Others, net		(87)		54	
Change in operating assets and liabilities:		` ′			
Increase in accounts receivable		(34,451)		(15,137)	
Increase in prepaid expenses, other current assets and other assets		(32,423)		(62,414)	
Increase in accounts payable		1,165		2,881	
Decrease in accrued expenses, other current liabilities and other liabilities		(27,678)		(76,806)	
Increase in income taxes payable		34,176		26,341	
Net cash provided by operating activities	\$	114,580	\$	79,188	
Investing activities	· · · · · ·	,			
Purchase of property, plant and equipment		(30,172)		(46,595)	
Proceeds from sale of property, plant and equipment		784		236	
Investment in equity affiliates		(9,924)		(5,283)	
Payment for business acquisitions, net of cash acquired		(17,718)		(11,633)	
Net cash used for investing activities	\$	(57,030)	\$	(63,275)	
Financing activities	<del>'</del>	(01,000)		(00,210)	
Repayment of capital lease obligations		(1,091)		(903)	
Payment of debt issuance and refinancing costs		(6,584)		(J. 12)	
Proceeds from long-term debt		800,000		_	
Repayment of long-term debt		(664,875)		(20,000)	
Proceeds from short-term borrowings		1,451,500		60,000	
Repayment of short-term borrowings		(1,565,000)		(21,500)	
Proceeds from issuance of common shares under stock-based compensation plans		7,509		11,547	
Payment for net settlement of stock-based awards		(6,532)		(97)	
Payment of earn-out/deferred consideration		(126)		(1,132)	
Payment for stock purchased and retired		(81,399)		(86,404)	
Payment for expenses related to stock purchase		(73)		(66)	
Excess tax benefit on stock-based compensation		`		6,699	
Net cash used for financing activities	\$	(66,671)	\$	(51,856)	
Effect of exchange rate changes	<del></del>	(10,912)	-	(7,704)	
Net decrease in cash and cash equivalents		(9,121)		(35,943)	
Cash and cash equivalents at the beginning of the period		461,788		450,907	
Cash and cash equivalents at the end of the period	\$	441,755	\$	407,260	
Supplementary information	<u>-</u>	,. 33	•	,	
Cash paid during the period for interest	\$	14,671	\$	9,125	
Cash paid during the period for interest  Cash paid during the period for income taxes	\$	24,706	\$	30,269	
Property, plant and equipment acquired under capital lease obligations	\$	876	\$	959	
2.00p.2.5, p.m.e and equipment dequired under cupital reliat confidences	Ψ	0,0	Ψ	333	

### Reconciliation of Non-GAAP Financial Measures to GAAP Measures

To supplement the consolidated financial statements presented in accordance with GAAP, this press release includes the following measures defined by the Securities and Exchange Commission as non-GAAP financial measures:

- · Adjusted income from operations attributable to shareholders of Genpact Limited, or adjusted income from operations;
- · Adjusted income from operations margin;
- · Adjusted net income attributable to shareholders of Genpact Limited, or adjusted net income;
- · Adjusted diluted earnings per share attributable to shareholders of Genpact Limited, or adjusted diluted earnings per share; and
- · Net revenues on a constant currency basis.

These non-GAAP financial measures are not based on any comprehensive set of accounting rules or principles and should not be considered a substitute for, or superior to, financial measures calculated in accordance with GAAP, and may be different from non-GAAP financial measures used by other companies. Accordingly, these non-GAAP financial measures, the financial statements prepared in accordance with GAAP and the reconciliations of Genpact's GAAP financial statements to such non-GAAP financial measures should be carefully evaluated.

Prior to July 2012, Genpact's management used financial statements that excluded significant acquisition-related expenses, amortization of related acquired intangibles, and amortization of acquired intangibles at the company's formation in 2004 for its internal management reporting, budgeting and decision making purposes, including comparing Genpact's operating results to that of its competitors. However, considering Genpact's frequent acquisitions of varying scale and size, and the difficulty in predicting expenses relating to acquisitions and the amortization of acquired intangibles thereof, since July 2012 Genpact's management has used financial statements that exclude all acquisition-related expenses and amortization of acquired intangibles for its internal management reporting, budgeting and decision-making purposes, including comparing Genpact's operating results to those of its competitors. For the same reasons, beginning in April 2016, Genpact's management will also exclude the impairment of acquired intangible assets from the financial statements it uses for internal management purposes.

Acquisition-related expenses are excluded in the period in which an acquisition is consummated. Genpact's management also uses financial statements that exclude stock-based compensation expense. Because of varying available valuation methodologies, subjective assumptions and the variety of award types that companies can use when adopting ASC 718 "Compensation-Stock Compensation," Genpact's management believes that providing non-GAAP financial measures that exclude such expenses allows investors to make additional comparisons between Genpact's operating results and those of other companies. Additionally, in its calculations of such non-GAAP financial measures, Genpact's management has adjusted certain gains or losses attributable to equity-method investments and non-controlling interests because management views these interests as part of its ongoing operations. For the purpose of calculation of adjusted net income, the combined current and deferred tax effect is considered by multiplying each pre-tax adjustment by the applicable statutory income tax rates.

Genpact's management provides information about revenues on a constant currency basis so that the revenues may be viewed without the impact of foreign currency exchange rate fluctuations, thereby facilitating period-to-period comparisons of our true business performance. Revenues on a constant currency basis are calculated by restating current-period activity using the prior fiscal period's foreign currency exchange rates adjusted for hedging gains/losses in such period.

Accordingly, Genpact believes that the presentation of adjusted income from operations, adjusted net income, adjusted diluted earnings per share and revenues on a constant currency basis, when read in conjunction with the Company's reported results, can provide useful supplemental information to investors and management regarding financial and business trends relating to its financial condition and results of operations.

A limitation of using adjusted income from operations and adjusted net income versus income from operations and net income calculated in accordance with GAAP is that these non-GAAP financial measures exclude a recurring cost, namely stock-based compensation and amortization of acquired intangibles. Management compensates for this limitation by providing specific information on the GAAP amounts excluded from adjusted income from operations and adjusted net income.

The following tables show the reconciliation of these adjusted financial measures from GAAP for the three and six months ended June 30, 2015 and 2016:

### **Reconciliation of Adjusted Income from Operations**

(Unaudited) (In thousands)

	Three months ended June 30,		 Six months e	ended June 30,		
		2015	2016	2015		2016
Income from operations	\$	89,353	\$ 79,940	\$ 163,403	\$	155,562
Add: Stock-based compensation		6,654	8,180	11,314		13,516
Add: Amortization and impairment of acquired intangible assets <sup>6</sup>		6,120	6,451	12,232		11,689
Add: Acquisition-related expenses		_	338	798		502
Add: Other income (expense), net		811	503	1,269		1,381
Less: Loss on equity-method investment activity, net		(2,340)	(2,074)	(4,563)		(4,219)
Add: Net loss attributable to redeemable non-controlling interest		_	882	_		1,171
Adjusted income from operations	\$	100,598	\$ 94,220	\$ 184,453	\$	179,602

### **Reconciliation of Adjusted Net Income**

(Unaudited) (In thousands, except per share data)

	Three months ended June 30,			Six months ended June 30			ıne 30,	
		2015		2016		2015		2016
Net income attributable to Genpact Limited shareholders	\$	62,701	\$	65,231	\$	107,354	\$	123,796
Add: Stock-based compensation		6,654		8,180		11,314		13,516
Add: Amortization and impairment of acquired intangible assets <sup>6</sup>		6,120		6,451		12,232		11,689
Add: Acquisition-related expenses		_		338		798		502
Less: Tax impact on stock-based compensation		(1,864)		(2,012)		(3,017)		(3,348)
Less: Tax impact on amortization and impairment of acquired intangibles		(1,909)		(1,972)		(3,819)		(3,632)
Less: Tax impact on acquisition-related expenses		_		_		(229)		(59)
Adjusted net income	\$	71,702	\$	76,216	\$	124,633	\$	142,464
Adjusted diluted earnings per share	\$	0.32	\$	0.36	\$	0.56	\$	0.67

<sup>6</sup> See "Reconciliation of Non-GAAP Financial Measures to GAAP Measures" above for a description of the amortization expenses included in this item.

The following tables show the reconciliation of forward-looking adjusted financial measures from GAAP for the year ending December 31, 2016:

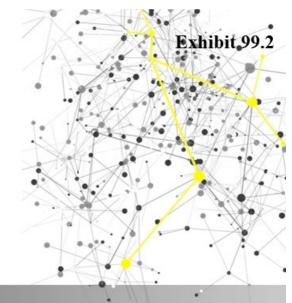
## Reconciliation of Outlook for Adjusted Income from Operations Margin (Unaudited)

	Year ending December 31, 2016
Income from operations margin	13.6%
Add: Estimated stock-based compensation	1.2%
Add: Estimated amortization and impairment of acquired intangible assets	0.9%
Add: Estimated acquisition-related expenses	0.1%
Add: Estimated other income (expense), net	0.1%
Less: Estimated loss on equity-method investment activity, net	(0.4)%
Add: Estimated net loss attributable to redeemable non-controlling interest	_
Adjusted income from operations margin	15.5%

### Reconciliation of Outlook for Adjusted Diluted EPS

(Unaudited) (Per share data)

	Year ending December 31, 2016			
	]	Lower		Upper
Diluted EPS	\$	1.23	\$	1.25
Add: Estimated stock-based compensation		0.15		0.15
Add: Estimated amortization and impairment of acquired intangible assets		0.10		0.10
Add: Estimated acquisition-related expenses		0.01		0.01
Less: Estimated tax impact on stock-based compensation		0.04		0.04
Less: Estimated tax impact on amortization and impairment of acquired intangibles		0.04		0.04
Less: Estimated tax impact on acquisition-related expenses		_		_
Adjusted diluted EPS	\$	1.40	\$	1.42



# GENPACT Q2 2016 EARNINGS PRESENTATION

GENERATING IMPACT

August 3, 2016

Ticker (NYSE: G)

DESIGN • TRANSFORM • RUN LEAN DIGITAL"



## Forward-looking Statements

These materials contain certain statements concerning our future growth prospects and forward-looking statements, as defined in the safe harbor provisions of the U.S. Private Securities Litigation Reform Act of 1995. These statements involve a number of risks, uncertainties and other factors that could cause actual results to differ materially from those in such forward-looking statements. These risks, uncertainties and other factors include but are not limited to a slowdown in the economies and sectors in which our clients operate, a slowdown in the business process outsourcing and information technology services sectors, the risks and uncertainties arising from our past and future acquisitions, our ability to convert bookings to revenues, our ability to manage growth, factors which may impact our cost advantage, wage increases, changes in tax rates and tax legislation, our ability to attract and retain skilled professionals, risks and uncertainties regarding fluctuations in our earnings, foreign currency fluctuations, general economic conditions affecting our industry as well as other risks detailed in our reports filed with the U.S. Securities and Exchange Commission, including Genpact's Annual Report on Form 10-K. These filings are available at www.sec.gov or on the Investor Relations section of our website, www.genpact.com. Genpact may from time to time make additional written and oral forward-looking statements, including statements contained in our filings with the Securities and Exchange Commission and our reports to shareholders. Although Genpact believes that these forward-looking statements are based on reasonable assumptions, you are cautioned not to put undue reliance on these forward-looking statements, which reflect management's current analysis of future events and should not be relied upon as representing management's expectations or beliefs as of any date subsequent to the time they are made. Genpact undertakes no obligation to update any forward-looking statements that may be made from time to time by or on behalf of Genpact.

### Non-GAAP Financial Measures

These materials also include measures defined by the SEC as non-GAAP financial measures. Genpact believes that these non-GAAP measures can provide useful supplemental information to investors regarding financial and business trends relating to its financial condition and results of operations when read in conjunction with the Company's reported results. Reconciliations of these non-GAAP measures from GAAP are available in this presentation and in our earnings release dated August 3, 2016.

GENPACT

DESIGN • TRANSFORM • RUN LEAN DIGITAL"

## Q2 2016 - Key Financial Highlights

## **Year-Over-Year Comparisons:**

Total revenue: +3% (~ +5% on constant currency basis)(1) Global Clients revenue: +5% (~ +7% on constant currency basis) ➤ Global Client BPO revenue +9% (~ +10% on constant currency basis) ➤ GE revenue: -5% (~ -5% on constant currency basis)

- Adjusted income from operations<sup>(2)</sup> decreased 6%, with a margin of 14.9%
- Adjusted diluted earnings per share<sup>(2)</sup> grew 10% YoY to \$0.36
- Global Client growth was broad-based across most of our target verticals and service lines, including:
  - BFS, CPG, Life Sciences and High Tech; and
  - Finance & Accounting, Consulting and Core Industry Vertical Operations
- Global Client ITO revenue impacted by lower levels of discretionary spending in investment banking and healthcare industries.

Revenue growth on a constant currency basis is a non-GAAP measure and is calculated by restating current-period activity using the prior fiscal period's foreign currency exchange rates adjusted for hedging gains/losses in such period.

Adjusted income from operations and adjusted diluted EPS are non-GAAP measures. Q2 '16 GAAP income from operations margin was 12.7% and GAAP EPS was \$0.31.

DESIGN • TRANSFORM • RUN LEAN DIGITAL" GENPACT

# Continued Momentum for Our Unique and Highly Differentiated Lean Digital<sup>SM</sup> Approach

- More client discussions are focused on higher value end-to-end process design and transformation towards agile and nimble business models
- Continued to invest to further strengthen Lean Digital<sup>SM</sup> capabilities:
  - Solid progress to reach ~1,000 certified Lean Digital<sup>SM</sup> experts by year-end;
  - Announced an agreement to acquire PNMSoft; significantly enhancing capabilities in dynamic workflows digitization; and
  - ~80 Lean Digital<sup>SM</sup> assets currently in various stages of design and implementation; remain on path to create ~100 by year-end
- Set up our Lean Digital<sup>SM</sup> innovation center in Silicon Valley to develop and showcase innovative digital solutions for clients

**GENPACT** 

DESIGN • TRANSFORM • RUN LEAN DIGITAL"

## **Pipeline Continues to be Strong**

- Our pipeline continues to grow across most of our targeted industry verticals with inflows up
- Win rates remain near historical high levels
- Investments in client-facing teams and capabilities driving traction for Lean Digital<sup>SM</sup> transformation solutions
- Lean Digital<sup>SM</sup> positions Genpact very well to help clients transform and to penetrate our addressable market

**GENPACT** 

DESIGN • TRANSFORM • RUN LEAN DIGITAL"

## Q2 2016 Revenue Summary



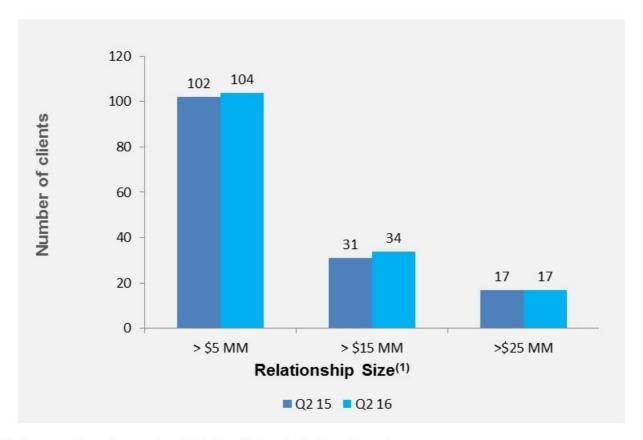


- Total revenue growth at 3% (~5% on a constant currency basis)
- Q2 2016 Global Client revenue grew 5% (~7% on a constant currency basis)
  - Global Client BPO revenues increased 9% (~10% on a constant currency basis) and Global Client ITO revenues declined 7%

**GENPACT** 

DESIGN • TRANSFORM • RUN LEAN DIGITAL"

## **Continue to Expand Client Relationships**



Notes:

1. Relationship size = annual Genpact revenues from client relationships based on last four rolling quarters.

**GENPACT** 

DESIGN • TRANSFORM • RUN LEAN DIGITAL"

## **Q2 Adjusted Operating Income Margins Reflect Planned** Investments

(\$ in millions)

	Q2'15	Q2'16	YoY
Revenue	\$609.5	\$630.5	3.4%
Cost of Revenue	366.3	383.8	4.8%
Gross Profit	243.2	246.8	1.5%
Gross Profit % of Revenue	39.9%	39.1%	-80 bps
SG&A	\$149.2	\$165.2	10.7%
SG&A % of Revenue	24.5%	26.2%	170 bps
Adjusted Income from Operations(1)	\$100.6	\$94.2	-6.3%
Adjusted Income from Operations Margin (1)	16.5%	14.9%	-160 bps

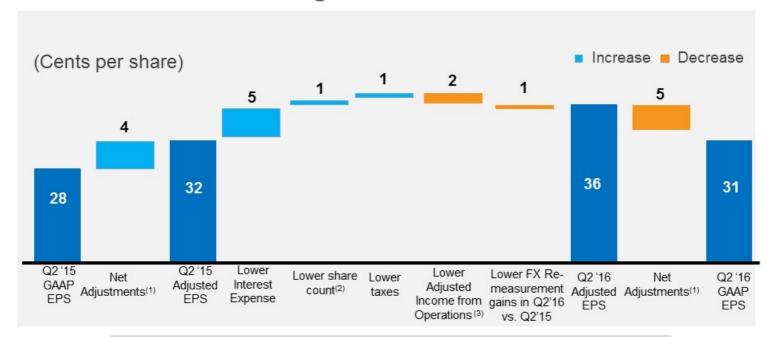
### Notes:

**GENPACT** 

DESIGN • TRANSFORM • RUN LEAN DIGITAL"

<sup>1.</sup> Adjusted income from operations and adjusted income from operations margin are non-GAAP measures. Income from operations and the related margin were \$89.4 million (14.7%) in Q2 '15 and \$79.9 million (12.7%) in Q2 '16.

## **EPS Year-over-Year Bridge**



	Q2 <u>'15</u>	Q2 '16
Adjusted Net Income (\$ millions) (3)	71.7	76.2
Diluted Shares Outstanding (millions)(4)	221.0	213.8

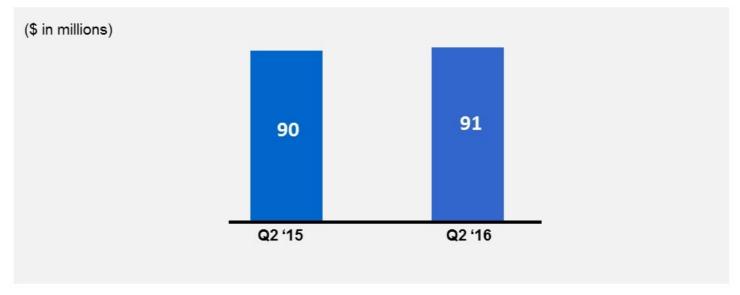
### Notes:

- 1. Adjustments primarily include amortization and impairment of acquired intangible assets, acquisition-related expenses and stock-based compensation expenses.
- 2. Net of shares issued, retired and dilution impact.
- 3. Adjusted net income and adjusted Income from operations are non-GAAP measures.
- 4. Weighted average number of diluted shares outstanding. This includes the impact of 2.0 million shares repurchased in Q2' 2016.
- The above bridge reflects only significant variance items year-over-year and is illustrative and subject to rounding.
- EPS = Diluted earnings per share

**GENPACT** 

DESIGN • TRANSFORM • RUN LEAN DIGITAL"

## **Cash from Operations**



Q2 2016 cash from operations up \$1 million primarily due to sequentially improved DSOs

	Q2 '15	Q1'16	Q2 '16
Days Sales Outstanding	82	89	85
Cash and Liquid Assets (\$ millions)(1)	442	430	407

Notes:

1) Cash and Liquid Assets = Cash and cash equivalents and short-term deposits.

**GENPAC**1

DESIGN • TRANSFORM • RUN LEAN DIGITAL"

## Full Year 2016 Outlook

	FY 2016
Revenues (\$B)	2.59 – 2.62
Adjusted Income from Operations - Margin <sup>(2)</sup>	15.5%
Adjusted Diluted Earnings Per Share(1)(2)	\$1.40 - \$1.42
Other Metrics	
Cash Flow from Operations (YoY Growth)	6% - 8%
Effective Tax Rate	20% - 21%
Capital Expenditure (% of revenue)	3%

- 1) Adjusted diluted EPS estimate assumes:
  - a) weighted average shares outstanding of approximately 213.7 million;
  - b) \$3.8 million favorable impact of balance sheet related foreign exchange gains or losses; and
  - c) 2016 effective tax rate of 20 21%.
- 2) Adjusted income from operations margin and adjusted diluted EPS are non-GAAP measures.

**GENPACT** 

DESIGN • TRANSFORM • RUN LEAN DIGITAL"

# Annexure 1: Reconciliation of Adjusted Income from Operations – Q2 2016

(USD, in thousands)	Quarter ended June 30,			ie 30,	
		2015			2016
Income from operations	\$	89,353		\$	79,940
Add: Stock-based compensation		6,654			8,180
Add: Amortization and impairment of acquired intangible assets (1)		6,120			6,451
Add: Acquisition-related expenses		-			338
Add: Other income (expense), net		811			503
Less: Loss on equity-method investment activity, net		(2,340)			(2,074)
Add: Net loss attributable to redeemable non-controlling interest		-			882
Adjusted income from operations	\$	100,598		\$	94,220

### Notes:

**GENPACT** 

DESIGN • TRANSFORM • RUN LEAN DIGITAL"

Prior to July 2012, amortization expenses of acquired intangibles of <u>significant</u> acquisitions were excluded from the computation of adjusted income from operations. Since July 2012, amortization expenses of acquired intangibles of <u>all</u> acquisitions are excluded from such computation. Beginning April 2016, management will also exclude the impairment of acquired intangible assets from such computation.

## Annexure 2: Reconciliation of Adjusted Net Income - Q2 2016

(USD, in thousands, except per share data)	Quarter ended		dedJu	dJune 30,	
		2015		2016	
Net income attributable to Genpact Limited shareholders	\$	62,701	\$	65,231	
Add: Stock-based compensation		6,654		8,180	
Add: Amortization and impairment of acquired intangible assets (1)		6,120		6,451	
Add: Acquisition-related expenses		-		338	
Less: Tax impact on stock-based compensation		(1,864)		(2,012)	
Less: Tax impact on amortization and impairment of acquired intangibles		(1,909)		(1,972)	
Less: Tax impact on acquisition-related expenses		-		-	
Adjusted net income	\$	71,702	\$	76,216	
Adjusted diluted earnings per share	\$	0.32	\$	0.36	

### Notes:

GENPACT

DESIGN • TRANSFORM • RUN LEAN DIGITAL"

<sup>1)</sup> Prior to July 2012, amortization expenses of acquired intangibles of <u>significant</u> acquisitions were excluded from the computation of adjusted income from operations. Since July 2012, amortization expenses of acquired intangibles of <u>all</u> acquisitions are excluded from such computation. Beginning April 2016, management will also exclude the impairment of acquired intangible assets from such computation.

# Annexure 3: Reconciliation of Outlook for Adjusted Income from Operations Margin

	Year ending
	December 31, 2016
Income from operations margin	13.6%
Add: Estimated stock-based compensation	1.2%
Add: Estimated amortization and impairment of acquired intangible assets	0.9%
Add: Estimated acquisition-related expenses	0.1%
Add: Estimated other income (expense), net	0.1%
Less: Estimated loss on equity-method investment activity, net	(0.4)%
Add: Estimated net loss attributable to redeemable non-controlling interest	0.0%
Adjusted income from operations margin	15.5%

**GENPACT** 

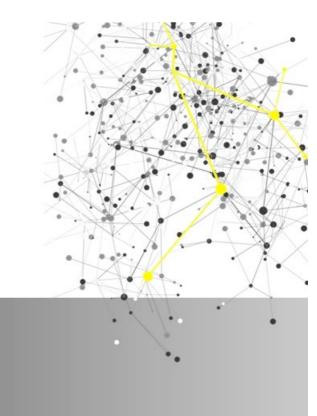
DESIGN • TRANSFORM • RUN LEAN DIGITAL"

## Annexure 4: Reconciliation of Outlook for Adjusted Diluted EPS

(Per share data)	Year ending December 31, 2016			
	Lower End	Upper End		
Diluted EPS	\$ 1.23	\$ 1.25		
Add: Estimated stock-based compensation	0.15	0.15		
Add: Estimated amortization and impairment of acquired intangible assets	0.10	0.10		
Add: Estimated acquisition-related expenses	0.01	0.01		
Less: Estimated tax impact on stock-based compensation	(0.04)	(0.04)		
Less: Estimated tax impact on amortization and impairment of acquired intangibles	(0.04)	(0.04)		
Less: Estimated tax impact on acquisition-related expenses	-	-		
Adjusted diluted EPS	\$ 1.40	\$ 1.42		

**GENPACT** 

DESIGN • TRANSFORM • RUN LEAN DIGITAL"



## THANK YOU

GENERATING IMPACT

DESIGN • TRANSFORM • RUN LEAN DIGITAL"

