# UNITED STATES <br> SECURITIES AND EXCHANGE COMMISSION <br> Washington, D.C. 20549 

## Form 10-Q

## (Mark One)

x Quarterly Report Pursuant to Section 13 or 15(d) of the Securities Exchange Act of 1934

For the Quarterly Period ended June 30, 2009
Or
o Transition Report Pursuant to Section 13 or 15(d) of the Securities Exchange Act of 1934
For the Transition Period from to
Commission file number: 001-33626
GENPACT LIMITED
(Exact name of registrant as specified in its charter)
Bermuda

(State or other jurisdiction of incorporation or organization) $\quad$| $\mathbf{9 8 - 0 5 3 3 3 5 0}$ |
| :---: |
| (I.R.S. Employer |
| Identification No.) |

Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. Yes $x$ No $o$

Indicate by check mark whether the registrant has submitted electronically and posted on its corporate Web site, if any, every Interactive Data File required to be submitted and posted pursuant to Rule 405 of Regulation S-T ( $\$ 232.405$ of this chapter) during the preceding 12 months (or for such shorter period that the registrant was required to submit and post such files). Yes o No o

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer or a smaller reporting company. See definition of "accelerated filer", "large accelerated filer" and "smaller reporting company" in Rule 12b-2 of the Exchange Act. (Check one):

Large accelerated filer x
Non-accelerated filer o
(Do not check if a smaller reporting company)
Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Exchange Act). Yes o No $x$
The number of the registrant's common shares, par value $\$ 0.01$ per share, outstanding as of August 5,2009 was $215,604,251$.

## TABLE OF CONTENTS


Consolidated Statements of Cash Flows for the six months ended June 30, 2008 and 2009
Notes to Consolidated Financial Statements ..... 7
2. Management's Discussion and Analysis of Financial Condition and Results of Operations ..... 25
Quantitative and Qualitative Disclosures About Market Risk ..... 40
4. Controls and Procedures ..... 40
Other Information
41
1.
1.
Legal Proceedings
Legal Proceedings ..... 41
2. Unregistered Sales of Equity Securities and Use of Proceeds
2. Unregistered Sales of Equity Securities and Use of Proceeds ..... 41
3. Defaults upon Senior Securities
3. Defaults upon Senior Securities ..... 41
Submission of Matters to a Vote of Security Holders
Submission of Matters to a Vote of Security Holders ..... 41
Other Information
Other Information ..... 41
Exhibits ..... 42
PART II

## SIGNATURES

## Table of Contents

## PART I

## Item 1.Financial Statements

## GENPACT LIMITED AND ITS SUBSIDIARIES

## Consolidated Balance Sheets (Unaudited) (In thousands, except per share data)



See accompanying notes to the Consolidated Financial Statements.

## GENPACT LIMITED AND ITS SUBSIDIARIES

## Consolidated Balance Sheets

(Unaudited)
(In thousands, except per share data)

|  | Notes | As of December 31, |  | $\underset{\substack{\text { As of June } \mathbf{3 0} \\ \hline}}{ }$ |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Liabilities and equity |  |  |  |  |  |
| Current liabilities |  |  |  |  |  |
| Short-term borrowings |  | \$ | 25,000 | \$ | - |
| Current portion of long-term debt |  |  | 29,539 |  | 39,614 |
| Current portion of capital lease obligations |  |  | 41 |  | 44 |
| Current portion of capital lease obligations payable to a significant shareholder |  |  | 1,968 |  | 1,997 |
| Accounts payable |  |  | 8,377 |  | 14,952 |

 See accompanying notes to the Consolidated Financial Statements.

## GENPACT LIMITED AND ITS SUBSIDIARIES

## Consolidated Statements of Income

 (Unaudited)(In thousands, except per share data)



See accompanying notes to the Consolidated Financial Statements

## Table of Contents

## GENPACT LIMITED AND ITS SUBSIDIARIES <br> Consolidated Statements of Equity and Comprehensive Income (Loss) (Unaudited) (In thousands, except share data)

|  | Common shares |  |  | Additional Paid-in Capital |  | Retained Earnings |  |  |  | Non controlling interest |  | Total Equity |  | Comprehensive <br> Income (loss) |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Shares |  | unt |  |  |  |  |  |  |  |  |  |  |  |
| Balance as of January 1, 2008 | 212,101,874 | \$ | 2,121 | \$ | 1,000,179 | \$ | 26,469 | \$ | 221,960 | \$ | 3,066 |  | 1,253,795 |  |

Issuance of common shares on exercise of options
(including fringe benefit
tax recovered as discussed in Note 11)
interest
Share-based compensat
expense (Note 11)
Comprehensive income
Comprehensive income:
Net income
Other comprehensive
income:
Net unrealized loss on cash
flow hedging derivatives,

| net of taxes | - |  | - |  | - |  | - |  | $(175,703)$ |  | - |  | $(175,703)$ |  | $(175,703)$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Currency translation adjustments | - |  | - |  | - |  | - |  | $(79,032)$ |  | (576) |  | $(79,608)$ |  | $(79,608)$ |
| Comprehensive income (loss) |  |  |  |  |  |  |  |  |  |  |  |  |  | \$ | $(204,819)$ |
| Balance as of June 30, 2008 | $\underline{\underline{213,861,157}}$ | \$ | 2,139 | \$ | ,344 | \$ | $\xrightarrow{70,979}$ | \$ | $(32,775)$ | \$ | 2,841 | \$ | 1,060,528 |  |  |

See accompanying notes to the Consolidated Financial Statements.

## Table of Contents

## Consolidated Statements of Equity and Comprehensive Income (Loss) (Unaudited) <br> (In thousands, except share data)

## Balance as of January 1, 2009

Issuance of common shares on exercise of options (including fringe benefit tax recovered as discussed in Note 11)
Issuance of common shares under the employee share purchase plan (Note 11)

Distribution to noncontrolling interest Share-based compensation expense (Note 11)
Comprehensive income:

| Common shares |  |  | Additional Paid-in Capital |  | Retained Earnings |  | Accumulated Other Comprehensive Income (loss) |  | $\begin{gathered} \text { Non } \\ \text { controlling } \\ \text { interest } \end{gathered}$ |  | Total Equity |  | $\begin{aligned} & \text { Comprehensive } \\ & \text { Income (loss) } \\ & \hline \end{aligned}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| $\frac{\text { No. of shares }}{214.560 .620}$ | \$ | 2,146 |  |  |  |  |  |  |  |  |  |  |  |

Other comprehensive income:

| Net unrealized income (loss) on cash flow hedging derivatives, net of taxes | - |  | - |  | - |  | - |  | 78,012 |  | - |  | 78,012 |  | 78,012 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Unrealized gain on investment in U.S. treasury bills | - |  | - |  | - |  | - |  | 37 |  | - |  | 37 |  | 37 |
| Currency translation adjustments | - |  | - |  | - |  | - |  | 7,541 |  | (31) |  | 7,510 |  | 7,510 |
| Comprehensive income (loss) |  |  |  |  |  |  |  |  |  |  |  |  |  | \$ | 149,253 |
| Balance as of June 30, 2009 | 215,497,453 | \$ | 2,155 | \$ | 1,044,974 | \$ | 211,256 | \$ | $(256,677)$ | \$ | 2,979 | \$ | 1,004,687 |  |  |

See accompanying notes to the Consolidated Financial Statements.

## Table of Contents

## GENPACT LIMITED AND ITS SUBSIDIARIES

## Consolidated Statements of Cash Flows

(Unaudited)
(In thousands)

|  | Six months ended June 30, |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  | 2008 |  | 2009 |  |
| Operating activities |  |  |  |  |
| Net income attributable to Genpact Limited common shareholders | \$ | 44,510 | \$ | 59,646 |
| Adjustments to reconcile net income to net cash provided by (used for) operating activities: |  |  |  |  |
| Depreciation and amortization |  | 28,952 |  | 25,291 |
| Amortization of debt issue costs |  | 332 |  | 294 |
| Amortization of acquired intangible assets |  | 20,325 |  | 13,660 |
| Loss (gain) on sale of property, plant and equipment, net |  | 2,228 |  | (343) |
| Provision for doubtful receivables |  | 2,022 |  | 1,990 |
| Provision for mortgage loans |  | 580 |  | - |
| Unrealized (gain) loss on revaluation of foreign currency asset/liability |  | $(2,684)$ |  | 2,233 |
| Equity in loss of affiliates |  | 319 |  | 435 |
| Noncontrolling interest |  | 5,982 |  | 4,048 |
| Share-based compensation expense |  | 8,309 |  | 9,431 |
| Deferred income taxes |  | $(9,932)$ |  | $(12,840)$ |
| Change in operating assets and liabilities: |  |  |  |  |
| Increase in accounts receivable |  | $(30,341)$ |  | $(7,817)$ |
| Increase in other assets |  | $(16,380)$ |  | $(30,016)$ |
| (Decrease) increase in accounts payable |  | $(1,164)$ |  | 5,859 |
| Decrease in accrued expenses and other current liabilities |  | $(3,856)$ |  | $(33,048)$ |
| Increase in income taxes payable |  | 14,220 |  | 22,279 |
| Increase in other liabilities |  | 5,959 |  | 6,658 |
| Net cash provided by operating activities | \$ | 69,381 | \$ | 67,760 |
|  |  |  |  |  |
| Investing activities |  |  |  |  |
| Purchase of property, plant and equipment |  | $(31,921)$ |  | $(31,187)$ |
| Proceeds from sale of property, plant and equipment |  | 3,790 |  | 1,904 |
| Investment in affiliates |  | (883) |  | (296) |
| Purchase of short term investments |  | - |  | $(85,623)$ |
| Proceeds from sale of short term investments |  | - |  | 166,749 |
| Short term deposits placed with significant shareholder |  | $(122,673)$ |  | $(64,457)$ |
| Redemption of short term deposits with significant shareholder |  | 129,627 |  | 102,923 |
| Payment for business acquisition |  | - |  | $(20,196)$ |
| Net cash (used for) provided by investing activities | \$ | $(22,060)$ | \$ | $\mathbf{6 9 , 8 1 7}$ |

## Financing activities

| Repayment of capital lease obligations |  | $(1,356)$ |  | $(1,295)$ |
| :---: | :---: | :---: | :---: | :---: |
| Repayment of long-term debt |  | $(10,458)$ |  | $(10,000)$ |
| Repayment of short-term borrowings, net |  | - |  | $(25,000)$ |
| Proceeds from issuance of common shares on exercise of options |  | 8,874 |  | 5,248 |
| Distribution to noncontrolling interest |  | $(5,631)$ |  | $(3,611)$ |
| Net cash used for financing activities | \$ | $(8,571)$ | \$ | $(34,658)$ |
|  |  |  |  |  |
| Effect of exchange rate changes |  | $(20,078)$ |  | $(1,184)$ |
| Net increase in cash and cash equivalents |  | 38,750 |  | 102,919 |
| Cash and cash equivalents at the beginning of the period |  | 279,306 |  | 184,050 |
| Cash and cash equivalents at the end of the period | \$ | 297,978 | \$ | 285,785 |
|  |  |  |  |  |
| Supplementary information |  |  |  |  |
| Cash paid during the period for interest | \$ | 3,404 | \$ | 3,272 |
| Cash paid during the period for income taxes | \$ | 12,937 | \$ | 24,858 |
| Property, plant and equipment acquired under capital lease obligation | \$ | 1,057 | \$ | 850 |

## GENPACT LIMITED AND ITS SUBSIDIARIES

## Notes to the Consolidated Financial Statements (Unaudited) <br> (In thousands, except per share data)

## 1. Nature of Operations

## (a) Organization

Genpact Limited (the "Company") was incorporated in Bermuda on March 29, 2007 as a subsidiary of Genpact Global Holdings SICAR S.àr.l. ("GGH") with the intent of making it the new holding company of our business. On July 13, 2007, the Company effectuated a transaction that resulted in the shareholders of GGH exchanging their common stock in GGH for common shares of the Company, and the shareholders of Genpact Global (Lux) S.à.r.l. ("GGL") exchanging their preferred and common stock in GGL for common shares of the Company. As a result, Genpact Limited became the owner of all the capital stock of GGL and GGH. This transaction and other related transactions commencing on this date are referred to as the "2007 Reorganization".

We use the terms "Genpact", "Company", "we" and "us" to refer to both GGH and its subsidiaries prior to July 13, 2007 and Genpact Limited and its subsidiaries after such date.

Prior to December 30, 2004, the business of the Company was conducted through various entities and divisions of the General Electric Company ("GE"). On December 30, 2004, in a series of transactions referred to as the "2004 Reorganization", GE transferred such operations to a newly formed entity, GGH.

## (b) Nature of Operations

The Company is a leader in the globalization of services and technology and a pioneer in managing business processes for companies around the world. The Company combines its process expertise, information technology expertise and analytical capabilities, together with operational insight derived from its experience in diverse industries, to provide a wide range of services using its global delivery platform. The Company's service offerings include finance and accounting, collections and customer service, insurance services, supply chain and procurement, analytics, enterprise application services and IT infrastructure services. The Company delivers services from a global network of more than 35 locations in twelve countries. The Company's service delivery locations, referred to as Delivery Centers, are in India, the United States ("U.S."), China, Mexico, Romania, the Netherlands, Hungary, the Philippines, Spain, Poland, Guatemala and Morocco.

## 2. Summary of significant accounting policies

## (a) Basis of preparation and principles of consolidation

The unaudited interim consolidated financial statements have been prepared in accordance with U.S. generally accepted accounting principles for interim financial information and the rules and regulations of the Securities and Exchange Commission for reporting on Form 10-Q. Accordingly, they do not include certain information and footnote disclosures required by generally accepted accounting principles for annual financial reporting and should be read in conjunction with the consolidated financial statements included in the Company's Annual Report on Form 10-K for the year ended December 31, 2008.

The unaudited interim consolidated financial statements reflect all adjustments that management considers necessary for a fair presentation of the results of operations for these periods. The results of operations for the interim periods are not necessarily indicative of the results for the full year.

The accompanying unaudited interim financial statements have been prepared on a consolidated basis and reflect the unaudited interim financial statements of Genpact Limited and all of its subsidiaries that are more than $50 \%$ owned and controlled. When the Company does not have a controlling interest in an entity, but exerts a significant influence on the entity, the Company applies the equity method of accounting. All inter-company transactions and balances are eliminated in consolidation.

## Table of Contents

## GENPACT LIMITED AND ITS SUBSIDIARIES

## Notes to the Consolidated Financial Statements <br> (Unaudited) <br> (In thousands, except per share data)

## 2. Summary of significant accounting policies (Continued)

The noncontrolling interest disclosed in the accompanying unaudited interim consolidated financial statements represents the noncontrolling partners' interest in the operation of Genpact Netherlands B.V. and the profits or losses associated with the noncontrolling partners' interest in those operations. The noncontrolling partners are individually liable for the tax obligations on their share of profit as it is a partnership and, accordingly, noncontrolling interest has been computed prior to tax and disclosed accordingly in the unaudited interim consolidated statements of income.

The adoption of SFAS No. 160, "Noncontrolling Interests in Consolidated Financial Statements, an amendment of ARB No. 51", has resulted in the reclassification of amounts previously attributable to minority interest (now referred to as noncontrolling interest) to a separate component of Shareholders' Equity on the accompanying consolidated balance sheets and consolidated statements of shareholders' equity and comprehensive income (loss). Additionally, net income attributable to noncontrolling interest is shown separately from net income in the consolidated statements of income. This reclassification had no effect on our previously reported financial position or results of operations.

Prior period amounts related to noncontrolling interest (previously referred to as minority interest) have been reclassified to conform to the current period financial statement presentation.

## (b) Use of estimates

The preparation of consolidated financial statements in accordance with U.S. generally accepted accounting principles requires management to make estimates and assumptions that affect the amounts reported in the consolidated financial statements. Significant items subject to such estimates and assumptions include the useful lives of property, plant and equipment, the carrying amount of property, plant and equipment, intangibles and goodwill, the provision for doubtful receivables and the valuation allowance for deferred tax assets, valuation of derivative financial instruments, the measurements of share-based compensation, assets and obligations related to employee benefits, income tax uncertainties and other contingencies. Management believes that the estimates used in the preparation of the consolidated financial statements are reasonable. Although these estimates are based upon management's best knowledge of current events and actions, actual results could differ from these estimates. Any changes in estimates are adjusted prospectively in the financial statements.

## (c) Financial instruments and concentration of credit risk

Financial instruments that potentially subject the Company to concentration of credit risk are reflected principally in cash and cash equivalents, short term investments, short term deposits, derivative financial instruments and accounts receivable. The Company places its cash and cash equivalents and derivative financial instruments with corporations and banks with high investment grade ratings, limits the amount of credit exposure with any one corporation or bank and conducts ongoing evaluation of the credit worthiness of the corporations and banks with which it does business. Short term deposits are with GE, a significant shareholder, and with other financial institutions. To reduce its credit risk on accounts receivable, the Company performs an ongoing credit evaluation of customers. GE accounted for $39 \%$ and $42 \%$ of receivables as of December 31, 2008 and June 30, 2009, respectively. GE accounted for $49 \%$ and $41 \%$ of revenues for the six months ended June 30 , 2008 and 2009, respectively, and for $50 \%$ and $40 \%$ of revenues for the three months ended June 30, 2008 and 2009, respectively.

## (d) Recently adopted accounting pronouncements

In December 2007, the FASB issued SFAS No. 141 (revised 2007), "Business Combinations", which is a revision of SFAS No. 141, "Business Combinations". This Statement establishes principles and requirements for how an acquirer recognizes and measures in its financial statements the identifiable assets acquired, the liabilities assumed and any noncontrolling interest in the acquiree; recognizes and measures the goodwill acquired in the business combination or a gain from a bargain purchase; and determines what information to disclose to enable users of the financial statements to evaluate the nature and financial effects of the business combination. Effective January 1, 2009, the Company adopted SFAS No. 141R and the adoption did not have a material impact on the Company's consolidated results of operations, cash flows or financial position.

Table of Contents

## GENPACT LIMITED AND ITS SUBSIDIARIES

Notes to the Consolidated Financial Statements<br>(Unaudited)<br>(In thousands, except per share data)

## 2. Summary of significant accounting policies (Continued)

In December 2007, the FASB issued SFAS No. 160, "Noncontrolling Interests in Consolidated Financial Statements, an amendment of ARB No. 51". SFAS No. 160 establishes accounting and reporting standards for the noncontrolling interest in a subsidiary and for the deconsolidation of a subsidiary. SFAS No. 160 establishes accounting and reporting standards that require (i) the ownership interest in subsidiaries held by parties other than the parent to be clearly identified and presented in the consolidated balance sheet within equity, but separate from the parent's equity, (ii) the amount of consolidated net income attributable to the parent and the noncontrolling interest to be clearly identified and presented on the face of the consolidated statements of income, and (iii) changes in a parent's ownership interest while the parent retains its controlling financial interest in its subsidiary to be accounted for consistently. Effective January 1, 2009, the Company adopted SFAS No. 160. See "Consolidated Balance Sheets", "Consolidated Statements of Income", "Consolidated Statements of Shareholders' Equity and Comprehensive Income (Loss)", and note 2(a) for information and related disclosures regarding noncontrolling interest.

In February 2008, the FASB approved FASB Staff Position FAS No.157-2, "Effective Date of FASB statement No. 157" (FSP FAS 157-2), which grants a one-year deferral of SFAS No. 157's fair-value measurement requirements for non-financial assets and liabilities, except for items that are measured or disclosed at fair value in the financial statements on a recurring basis. Effective January 1, 2009, the Company has adopted FAS 157 for non-financial assets and liabilities. The adoption of FAS 157 for non-financial assets and liabilities did not have a material impact on the Company's financial position, cash flows and results of operations.

In March 2008, the FASB issued SFAS No. 161, "Disclosures about Derivative Instruments and Hedging Activities, an amendment of FASB Statement No. 133". SFAS No. 161 requires enhanced disclosures about an entity's derivative instruments and hedging activities with a view towards improving the transparency of financial reporting. SFAS No. 161 is effective for financial statements issued for fiscal years and interim periods beginning after November 15, 2008, with early application encouraged, however does not require comparative disclosures for earlier periods at initial adoption. Effective January 1, 2009, the Company adopted SFAS No. 161. As SFAS No. 161 amended only the disclosure requirements for derivative financial instruments and hedged items, the adoption had no impact on the Company's consolidated results of operations, cash flows or financial position. See note 7 for information and related disclosures.

In April 2008, the FASB issued FASB Staff Position FAS No. 142-3, "Determination of the Useful Life of Intangible Assets" ("FSP FAS No. 142-3"). FSP FAS No. 142-3 amends the factors an entity should consider in developing renewal or extension assumptions used in determining the useful life of recognized intangible assets under FASB Statement No. 142, "Goodwill and Other Intangible Assets". This new guidance applies prospectively to intangible assets that are acquired individually or with a group of other assets in business combinations and asset acquisitions. Effective January 1, 2009, the Company adopted FSP FAS No. 142-3 and the adoption did not have a material impact on the Company's consolidated results of operations, cash flows or financial position.

In November 2008, the FASB's Emerging Issues Task Force reached a consensus on EITF Issue No. 08-6, "Equity Method Investment Accounting Considerations". EITF 08-6 continues to follow the accounting for the initial carrying value of equity method investments in APB Opinion No. 18, "The Equity Method of Accounting for Investments in Common Stock", which is based on a cost accumulation model and generally excludes contingent consideration. EITF 08-6 also specifies that other-than-temporary impairment testing by the investor should be performed at the investment level and that a separate impairment assessment of the underlying assets is not required. An impairment charge by the investee should result in an adjustment of the investor's basis of the impaired asset for the investor's pro-rata share of such impairment. In addition, EITF 08-6 reached a consensus on how to account for an issuance of shares by an investee that reduces the investor's ownership share of the investee. An investor should account for such transactions as if it had sold a proportionate share of its investment with any gains or losses recorded through earnings. EITF 08-6 also addresses the accounting for a change in an investment from the equity method to the cost method after adoption of SFAS No. 160. EITF 08-6 affirms the existing guidance in APB 18, which requires cessation of the equity method of accounting and application of FASB Statement No. 115, "Accounting for Certain Investments in Debt and Equity Securities", or the cost method under APB 18, as appropriate. Effective January 1, 2009, the Company adopted EITF 08-6 and the adoption did not have a material impact on the Company's consolidated results of operations, cash flows or financial position.

## Table of Contents

## GENPACT LIMITED AND ITS SUBSIDIARIES

## Notes to the Consolidated Financial Statements

 (Unaudited)(In thousands, except per share data)

## 2. Summary of significant accounting policies (Continued)

In April 2009, the FASB issued FASB Staff Position FAS No. 141R-1, "Accounting for Assets Acquired and Liabilities Assumed in a Business Combination That Arise from Contingencies" ("FSP FAS No. 141R-1"). FSP FAS No. 141R-1 amends the provisions in Statement 141R for initial recognition and measurement, subsequent measurement and accounting, and disclosures for assets and liabilities arising from contingencies in business combinations. FSP FAS No. 141R-1 eliminates the distinction between contractual and non-contractual contingencies, including the initial recognition and measurement criteria, in Statement 141R and instead carries forward most of the provisions in FASB Statement No. 141, Business Combinations, for acquired contingencies. FSP FAS No. 141R-1 is effective for contingent assets or contingent liabilities acquired in business combinations for which the acquisition date is on or after the beginning of the first annual reporting period beginning on or after December 15, 2008. This is the same effective date as Statement 141R. Effective January 1, 2009, the Company adopted FSP FAS No. 141R-1 and the adoption did not have a material impact on the Company's consolidated results of operations, cash flows or financial position.

In April 2009, the FASB issued the following three FASB Staff Positions intended to provide additional application guidance and enhance disclosures regarding fair value measurements and impairments of securities:

FASB Staff Positions FAS 157-4, "Determining Fair Value When the Volume and Level of Activity for the Asset or Liability Have Significantly Decreased and Identifying Transactions That Are Not Orderly," provides additional guidance for estimating fair value in accordance with SFAS No. 157 when the volume and level of activity for the asset or liability have decreased significantly. FSP FAS 157-4 also provides guidance on identifying circumstances that indicate a transaction is not orderly. The provisions of FSP FAS 157-4 are effective for the Company's interim period ending on June 30, 2009. Effective April 1, 2009, the Company adopted FASB Staff Positions FAS 157-4 and the adoption did not have a material impact on the Company's consolidated results of operations, cash flows or financial position.

FASB Staff Positions FAS 107-1 and APB 28-1, "Interim Disclosures about Fair Value of Financial Instruments," requires disclosures about fair value of financial instruments in interim reporting periods of publicly traded companies that were previously only required to be disclosed in annual financial statements. The provisions of FSP FAS 107-1 and APB 28-1 are effective for the Company's interim period ending on June 30, 2009. Effective April 1, 2009, the Company adopted FSP FAS 107-1 and APB 28-1 and the adoption did not have a material impact on the Company's consolidated results of operations, cash flows or financial position.

FASB Staff Positions FAS 115-2 and FAS 124-2, "Recognition and Presentation of Other-Than-Temporary Impairments," amends current other-thantemporary impairment guidance in U.S. GAAP for debt securities to make the guidance more operational and to improve the presentation and disclosure of other-than-temporary impairments on debt and equity securities in the financial statements. This FSP does not amend existing recognition and measurement guidance related to other-than-temporary impairments of equity securities. The provisions of FSP FAS 115-2 and FAS 124-2 are effective for the Company's interim period ending on June 30, 2009. Effective April 1, 2009, the Company adopted FSP FAS 115-2 and FAS 124-2 and the adoption did not have a material impact on the Company's consolidated results of operations, cash flows or financial position.

In May 2009, the FASB issued SFAS No. 165, "Subsequent Events", which provides guidance to establish general standards of accounting for and disclosures of events that occur after the balance sheet date but before financial statements are issued or are available to be issued. SFAS No. 165 also requires entities to disclose the date through which subsequent events were evaluated as well as the rationale for why that date was selected. SFAS No. 165 is effective for interim and annual periods ending after June 15, 2009. Effective April 1, 2009, the Company adopted SFAS No. 165 which only requires additional disclosures and the adoption did not have any impact on its consolidated financial position, results of operations or cash flows. The Company evaluated all events or transactions that occurred after June 30, 2009 up through August 7, 2009, the date the Company issued these financial statements. During this period the Company did not have any material recognizable subsequent events. Refer to Note 18, Subsequent events, for additional information.

## GENPACT LIMITED AND ITS SUBSIDIARIES

## Notes to the Consolidated Financial Statements <br> (Unaudited) <br> (In thousands, except per share data)

(e) Recently issued accounting pronouncements

In December 2008, the FASB issued FASB Staff Position FAS 132(R)-1, "Employers' Disclosures about Postretirement Benefit Plan Assets". FSP FAS 132(R)-1 provides guidance on an employer's disclosures about plan assets of a defined benefit pension or other postretirement plan. The disclosures about plan assets required by FSP FAS 132(R)-1 must be provided for fiscal years ending after December 15, 2009. The Company is currently evaluating the impact of FSP FAS 132(R)-1 on its disclosures about plan assets.

In June 2009, the FASB issued SFAS No. 168 "The FASB Accounting Standards Codification and the Hierarchy of Generally Accepted Accounting Principles-a replacement of FASB Statement No. 162". The FASB Accounting Standards Codification ("Codification") will be the single source of authoritative nongovernmental U.S. generally accepted accounting principles. Rules and interpretive releases of the SEC under authority of federal securities laws are also sources of authoritative GAAP for SEC registrants. SFAS No. 168 is effective for interim and annual periods ending after September 15, 2009. All existing accounting standards are superseded as described in SFAS No.168. All other accounting literature not included in the Codification is nonauthoritative. The Codification is not expected to have a significant impact on the Company's consolidated financial statements.

## (f) Reclassification

Certain reclassifications have been made in the unaudited interim consolidated financial statements of prior periods to conform to the classification used in the current period.

## 3. Cash and Cash Equivalents

Cash and cash equivalents as of December 31, 2008 and June 30, 2009 comprise:

|  | As of December 31, 2008 |  | As of June 30, 2009 |  |
| :---: | :---: | :---: | :---: | :---: |
| Deposits with banks | \$ | 75,277 | \$ | 116,980 |
| U.S. Treasury bills |  | 48,690 |  | 49,495 |
| Other cash and bank balances |  | 60,083 |  | 119,310 |
|  | \$ | 184,050 | \$ | 285,785 |

## 4. Short Term Investments

The components of the Company's short term investments as of December 31, 2008 and June 30, 2009 are as follows:

|  | As of December 31, 2008 |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Carrying Value |  | Unrealized gains |  | Unrealized losses |  | Estimated Fair Value |  |
| Short term investments: |  |  |  |  |  |  |  |  |
| U.S. Treasury bills | \$ | 141,662 | \$ | - | \$ | - | \$ | 141,662 |
|  | \$ | 141,662 | \$ | - | \$ | - | \$ | 141,662 |


|  | As of June 30, 2009 |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Carrying Value |  | Unrealized gains |  | Unrealized losses |  | Estimated Fair Value |  |
| Short term investments: |  |  |  |  |  |  |  |  |
| U.S. Treasury bills | \$ | 60,534 | \$ | 37 | \$ | - | \$ | 60,571 |
|  | \$ | 60,534 | \$ | 37 | \$ | - | \$ | 60,571 |

## Table of Contents

## GENPACT LIMITED AND ITS SUBSIDIARIES

Notes to the Consolidated Financial Statements (Unaudited)
(In thousands, except per share data)

## 4. Short Term Investments (continued)

The fair value of short term investments approximates the carrying value as of December 31, 2008.

## 5. Accounts receivable, net of provision for doubtful receivables

Accounts receivable were $\$ 235,303$ and $\$ 241,948$, and provision for doubtful receivables were $\$ 6,006$ and $\$ 6,331$, resulting in net accounts receivable balances of $\$ 229,297$ and $\$ 235,617$, as of December 31, 2008 and June 30, 2009, respectively.

Accounts receivable from a significant shareholder, GE, were $\$ 90,308$ and $\$ 99,589$, and provision for doubtful receivables were $\$ 1,515$ and $\$ 1,735$, resulting in net accounts receivable balances of $\$ 88,793$ and $\$ 97,854$, as of December 31, 2008 and June 30, 2009, respectively.

## 6. Financial Instruments

The Company measures certain financial assets and liabilities at fair value on a recurring basis, including derivative instruments, U.S. Treasury bills and loans held for sale. The fair value measurements of these derivative instruments, U.S. Treasury bills and loans held for sale were determined using the following inputs as of December 31, 2008 and June 30, 2009:

As of December 31, 2008

|  | As of December 3 |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Fair Value Measurements at Reporting Date Using |  |  |  |  |  |  |  |
|  | Total |  | $\begin{gathered} \hline \begin{array}{c} \text { Quoted Prices in } \\ \text { Active Markets } \\ \text { for Identical } \\ \text { Assets } \end{array} \\ \hline \text { (Level 1) } \\ \hline \end{gathered}$ |  | Significant Other <br> Observable <br> Inputs(Level 2) |  | Significant Other unobservable Inputs (Level 3) |  |
| Assets |  |  |  |  |  |  |  |  |
| Derivative Instruments (Note a) | \$ | 4,348 | \$ | - | \$ | 4,348 | \$ | - |
| Loans held for sale (Note a) |  | 759 |  | - |  | - |  | 759 |
| U.S. Treasury bills (Note c) |  | 190,352 |  | 190,352 |  | - |  | - |
| Total | \$ | 195,459 | \$ | $\underline{\text { 190,352 }}$ | \$ | $\xrightarrow{4,348}$ | \$ | $\underline{759}$ |

Liabilities

| Derivative Instruments (Note b) | \$ | 386,951 | \$ | - | \$ | 386,951 | \$ |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Total | \$ | 386,951 | \$ | - | \$ | 386,951 | \$ |  |

## Table of Contents

## GENPACT LIMITED AND ITS SUBSIDIARIES

## Notes to the Consolidated Financial Statements <br> (Unaudited) <br> (In thousands, except per share data)

## 6. Financial Instruments (Continued)

|  | As of June 30, 2009 |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Fair Value Measurements at Reporting Date Using |  |  |  |  |  |  |  |
|  |  |  | Quoted Prices inActive Markets forIdentical Assets |  | Significant Other <br> Osservable <br> Inputs(Level 2) |  | Significant OtherunobservableInputs |  |
|  | Total |  |  |  |  |  |  |  |
| Assets |  |  |  |  |  |  |  |  |
| Derivative Instruments (Note a) | \$ | 8,815 | \$ | - | \$ | 8,815 | \$ | - |
| Loans held for sale (Note a) |  | 759 |  | - |  | - |  | 759 |
| U.S. Treasury bills (Note c) |  | 110,066 |  | 110,066 |  | - |  | - |
| Total | \$ | 119,640 | \$ | 110,066 | \$ | 8,815 | \$ | 759 |

Liabilities
Derivative Instruments (Note b)
Total

| $\$$ | 266,848 |
| :--- | :--- |
| $\$$ | 266,848 |


| $\$$ | 二 |
| :--- | :--- |
| $\$$ |  |


| $\$$ | 266,848 |
| :--- | :--- |
| $\$$ | 266,848 |


| $\$$ | - |
| :--- | :--- |
| $\$$ |  |

(a) Included in prepaid expenses and other current assets and other assets in the consolidated balance sheet.
(b) Included in accrued expenses and other current liabilities and other liabilities in the consolidated balance sheet.
(c) Included in either cash and cash equivalents or short term investments in the consolidated balance sheet.

Following is the reconciliation of loans held for sale which have been measured at fair value using significant unobservable inputs:


The Company values the derivative instruments based on market observable inputs including both forward and spot prices for currencies. The quotes are taken from multiple independent sources including financial institutions. Loans held for sale are valued using collateral values based on inputs from a single source when the Company is not able to corroborate the inputs and assumptions with other relevant market information. Investments in U.S. Treasury bills which are classified as available-for-sale and cash and cash equivalents are measured using quoted market prices at the reporting date multiplied by the quantity held.

## 7. Derivative financial instruments

The Company is exposed to the risk of rate fluctuations on foreign currency assets and liabilities, and foreign currency denominated forecasted cash flows. The Company has established risk management policies, including the use of derivative financial instruments to hedge foreign currency assets and
liabilities, and foreign currency denominated forecasted cash flows. These derivative financial instruments are largely deliverable and non-deliverable forward foreign exchange contracts. The Company enters into these contracts with counterparties which are banks / financial institutions and the Company considers the risks of non-performance by the counterparties as non-material. The forward foreign exchange contracts mature between zero and forty-two months and the forecasted transactions are expected to occur during the same period.

## Table of Contents

## GENPACT LIMITED AND ITS SUBSIDIARIES

## Notes to the Consolidated Financial Statements (Unaudited) (In thousands, except per share data)

## 7. Derivative financial instruments (Continued)

The following table presents the aggregate notional principal amounts of the outstanding derivative financial instruments together with the related balance sheet exposure:

|  | Notional principal amounts asof (Note a) |  |  |  | Balance sheet exposure asset(liability) as of (Note b) |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{gathered} \hline \text { December 31, } \\ 2008 \\ \hline \end{gathered}$ |  | June 30, 2009 |  | $\begin{gathered} \text { December 31, } \\ 2008 \\ \hline \end{gathered}$ |  | June 30, 2009 |  |
| Foreign exchange forward contracts denominated in: |  |  |  |  |  |  |  |  |
| United States Dollars (sell) Indian Rupees (buy) | \$ | 2,526,000 | \$ | 2,407,000 | \$ | $(334,212)$ | \$ | $(231,506)$ |
| United States Dollars (sell) Mexican Peso (buy) |  | 24,000 |  | 24,000 |  | $(4,660)$ |  | (583) |
| United States Dollars (sell) Philippines Peso (buy) |  | 8,000 |  | 17,500 |  | (68) |  | (194) |
| Euro (sell) United States Dollars (buy) |  | 13,831 |  | 28,140 |  | (171) |  | $(1,144)$ |
| Euro (buy) United States Dollars (sell) |  | 23,033 |  | - |  | $(2,181)$ |  | - |
| Euro (sell) Hungarian Forints (buy) |  | 29,739 |  | 21,360 |  | (767) |  | (715) |
| Euro (sell) Romanian Leu (buy) |  | 101,914 |  | 82,441 |  | $(32,210)$ |  | $(13,970)$ |
| Japanese Yen (sell) Chinese Renminbi (buy) |  | 59,859 |  | 53,247 |  | $(9,983)$ |  | $(5,354)$ |
| Pound Sterling (sell) United States Dollars (buy) |  | 11,993 |  | 31,844 |  | 1,568 |  | $(3,157)$ |
| Australian Dollars (sell) United States Dollars (buy) |  | 4,418 |  | 10,156 |  | 81 |  | $(1,410)$ |
|  |  |  |  |  |  |  |  |  |
|  |  |  |  |  | \$ | $(382,603)$ | \$ | $(258,033)$ |

(a) Notional amounts are key elements of derivative financial instrument agreements, but do not represent the amount exchanged by counterparties and do not measure the Company's exposure to credit or market risks. However, the amounts exchanged are based on the notional amounts and other provisions of the underlying derivative financial instruments agreements.
(b) Balance sheet exposure is denominated in U.S. Dollars and denotes the mark-to-market impact of the derivative financial instruments on the reporting date.

SFAS No. 133 requires companies to recognize all derivative instruments as either assets or liabilities at fair value in the statement of financial position. In accordance with SFAS No. 133, the Company designates foreign exchange forward contracts as cash flow hedges of forecasted revenues and purchase of services. In addition to this the Company also has derivative instruments that are not designated as hedges under SFAS 133, to hedge the fluctuations in foreign exchange rates for recognized balance sheet items such as receivables and inter-company borrowings.

The fair value of the derivative instruments and their location on the financial statements of the Company is summarized in the table below:

|  | Cash flow |  |  |  | Non-designated |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{gathered} \hline \text { As of December } \\ \mathbf{3 1 , 2 0 0 8} \\ \hline \end{gathered}$ |  | $\begin{gathered} \hline \text { As of June 30, } \\ 2009 \\ \hline \end{gathered}$ |  | $\begin{gathered} \hline \text { As of December } \\ \mathbf{3 1 , 2 0 0 8} \\ \hline \end{gathered}$ |  | $\begin{gathered} \hline \text { As of June 30, } \\ 2009 \\ \hline \end{gathered}$ |  |
| Assets |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |
| Prepaid expenses and other current assets | \$ | 2,766 | \$ | 504 | \$ | 1,373 | \$ | 6,167 |
| Other assets | \$ | 209 | \$ | 2,144 | \$ | - | \$ | - |
|  |  |  |  |  |  |  |  |  |
| Liabilities |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |
| Accrued expenses and other current liabilities | \$ | 100,381 | \$ | 97,030 | \$ | 9,571 | \$ | 5,276 |
| Other liabilities | \$ | 276,999 | \$ | 164,542 | \$ | - | \$ | - |

## 7. Derivative financial instruments (Continued)

## Cash flow hedges

For derivative instruments that are designated and qualify as a cash flow hedge, the effective portion of the gain (loss) on the derivative instrument is reported as a component of accumulated other comprehensive income (loss) and reclassified into earnings in the same period or periods during which the hedged transaction affects earnings. Gains (losses) on the derivatives representing either hedge ineffectiveness or hedge components excluded from the assessment of effectiveness are recognized in earnings.

In connection with cash flow hedges, the Company has recorded as a component of accumulated and other comprehensive income (loss) or OCI within shareholders' equity a gain (loss) of ( $\$ 247,025$ ), and ( $\$ 169,013$ ), net of taxes, as of December 31, 2008 and June 30, 2009, respectively.

The gains / losses recognized in accumulated other comprehensive income (loss), and their effect on financial performance is summarized below:


## Table of Contents

## GENPACT LIMITED AND ITS SUBSIDIARIES

## Notes to the Consolidated Financial Statements <br> (Unaudited)

## (In thousands, except per share data)

## 7. Derivative financial instruments (Continued)

## Non designated Hedges

| Derivatives not designated as hedging instruments under Statement 133 | Location of (Gain) Loss recognized in Income on Derivative | Amount of (Gain) Loss recognised in Income on Derivatives |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Three months ended June 30, |  |  |  | Six months ended June 30, |  |  |  |
|  |  | 2008 |  | 2009 |  | 2008 |  | 2009 |  |
| Forward foreign exchange contracts (Note a) | Foreign exchange (gains) losses, net | \$ | 12,627 | \$ | $(9,074)$ | \$ | 14,043 | \$ | $(3,418)$ |
| Forward foreign exchange contracts (Note b) | Foreign exchange (gains) losses, net |  | - |  | 547 |  | - |  | 6,215 |
| Interest rate swaps (Note c) | Other income (expense), net |  | 283 |  | - |  | - |  | - |
|  |  | \$ | 12,910 | \$ | $(8,527)$ | \$ | 14,043 | \$ | 2,797 |

(a) These forward foreign exchange contracts were entered into to hedge the fluctuations in foreign exchange rates for recognized balance sheet items such as receivables and inter-company borrowings, and were not originally designated as hedges under SFAS No. 133. Realized (gains) losses and changes in the fair value of these derivatives are recorded in foreign exchange (gains) losses, net in the consolidated statements of income.
(b) These forward foreign exchange contracts were initially designated as cash flow hedges under SFAS No. 133. The net loss amounts of $\$ 547$ and $\$ 6,215$ for the three and six months ended June 30, 2009 respectively, include the recognition of previously unrecognized losses for certain derivative contracts accounted for within accumulated other comprehensive income (loss). These losses were recognized as certain forecasted transactions are no longer expected to occur and therefore hedge accounting is no longer applied. For the three and six months ended June 30, 2009, losses of $\$ 1,660$ and $\$ 7,328$, respectively, were recognized in the consolidated statements of income related to these re-designated contracts. In addition, these amounts also include subsequent realized (gains) losses and changes in the fair value of these derivatives and are recorded in foreign exchange (gains) losses, net in the consolidated statements of income.
(c) The Company uses derivative instruments that are not designated as hedges under SFAS No. 133, to hedge the fluctuations in interest rate on borrowings. Realized (gains) losses and changes in the fair value of these derivatives are recorded in other income (expense), net in the consolidated statements of income.

## 8. Property, plant and equipment, net

Property, plant and equipment, net consist of the following:

|  | As of December 31, 2008 |  | As of June 30, 2009 |  |
| :---: | :---: | :---: | :---: | :---: |
| Property, plant and equipment, gross | \$ | 319,049 | \$ | 349,081 |
| Less: Accumulated depreciation and amortization |  | $(144,783)$ |  | $(167,729)$ |
| Property, plant, and equipment, net | \$ | 174,266 | \$ | 181,352 |

Depreciation expense on property, plant and equipment for the six months ended June 30, 2008 and 2009 was $\$ 17,499$ and $\$ 21,524$, respectively, and for the three months ended June 30, 2008 and 2009 was $\$ 8,098$ and $\$ 10,840$, respectively. The amount of computer software amortization for the six months ended June 30, 2008 and 2009 was $\$ 9,721$ and $\$ 6,041$, respectively, and for the three months ended June 30,2008 and 2009 was $\$ 3,375$ and $\$ 3,314$, respectively.

The above depreciation and amortization expense includes the effect of reclassification of foreign exchange (gains) losses related to the effective portion of the foreign currency derivative contracts amounting to $(\$ 1,732)$ and $\$ 2,273$ for the six months ended June 30,2008 and 2009, respectively, and ( $\$ 559$ ) and $\$ 1,229$ for the three months ended June 30, 2008 and 2009, respectively.

## Table of Contents

## GENPACT LIMITED AND ITS SUBSIDIARIES

## Notes to the Consolidated Financial Statements

(Unaudited)
(In thousands, except per share data)

## 9. Goodwill and intangible assets

The following table presents the changes in goodwill for the year ended December 31, 2008 and six months ended June 30, 2009:

|  | As of December 31, 2008 |  | As of June 30, 2009 |  |
| :---: | :---: | :---: | :---: | :---: |
| Opening balance | \$ | 601,120 | \$ | 531,897 |
| Additional goodwill representing contingent consideration in Genpact Netherlands B.V. (ICE) |  | 23,539 |  | - |
| Reversal of valuation allowance recorded in connection with past business acquisitions |  | (356) |  | - |
| Effect of exchange rate fluctuations |  | $(92,406)$ |  | 4,874 |
| Closing balance | \$ | 531,897 | \$ | 536,771 |

The total amount of goodwill deductible for tax purposes is $\$ 15,980$ and $\$ 14,403$ as of December 31, 2008 and June 30, 2009, respectively.
The Company's intangible assets acquired either individually or with a group of other assets or in a business combination are as follows:

|  | As of December 31, 2008 |  |  |  |  |  | As of June 30, 2009 |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Gross carrying amount |  | Accumulated amortization |  | Net |  | Gross carrying amount |  | Accumulated amortization |  | Net |  |
| Customer-related intangible assets | \$ | 197,540 | \$ | 140,682 | \$ | 56,858 | \$ | 201,789 | \$ | 155,851 | \$ | 45,938 |
| Marketing-related intangible assets |  | 15,284 |  | 10,276 |  | 5,008 |  | 15,381 |  | 12,929 |  | 2,452 |
| Contract-related intangible assets |  | 458 |  | 458 |  | - |  | 461 |  | 461 |  | - |
| Other intangible assets |  | 344 |  | 43 |  | 301 |  | 343 |  | 100 |  | 243 |
|  | \$ | 213,626 | \$ | 151,459 | \$ | 62,167 | \$ | 217,974 | \$ | 169,341 | \$ | 48,633 |

Amortization expenses for intangible assets as disclosed in the unaudited interim consolidated financial statements of income under amortization of acquired intangible assets for the six months ended June 30,2008 and 2009 were $\$ 19,825$ and $\$ 13,365$, respectively, and for the three months ended June 30 , 2008 and 2009 were $\$ 9,601$ and $\$ 6,496$, respectively. Intangible assets recorded for the 2004 Reorganization include the incremental value of the minimum volume commitment from GE, entered into contemporaneously with the 2004 Reorganization, over the value of the pre-existing customer relationship with GE. The amortization of this intangible asset for the six months ended June 30, 2008 and 2009 were $\$ 500$ and $\$ 295$, respectively, and for the three months ended June 30, 2008 and 2009 were $\$ 242$ and $\$ 144$, respectively, and has been reported as a reduction of revenue, consistent with the guidance in EITF $01-9$, "Accounting for Consideration Given by a Vendor to a Customer (Including a Reseller of the Vendor's Products)". As of June 30, 2009, the unamortized value of the intangible asset was $\$ 816$, which will be amortized in future periods and reported as a reduction of revenue.

The terms of the acquisition agreement for E-Transparent B.V. and related entities ("ICE") dated March 1, 2007 provided for the payment of contingent consideration in 2009 to the former shareholders of ICE, if certain profitability targets were met. As a result of achieving these profitability targets, in May 2008 the Company entered into an agreement with the former shareholders of ICE providing that additional purchase consideration of $\$ 23,539$ would be paid unconditionally on February 16,2009 and such amount was paid. The Company has followed the consensus reached in EITF 95-8, "Accounting for Contingent Consideration Paid to Shareholders of an Acquired Enterprise in a Purchase Business Combination", and recorded the payable with an offset to goodwill in the second quarter of 2008.

## GENPACT LIMITED AND ITS SUBSIDIARIES

## Notes to the Consolidated Financial Statements <br> (Unaudited) <br> (In thousands, except per share data)

## 10. Employee benefit plans

The Company has employee benefit plans in the form of certain statutory and other schemes covering its employees.

## Defined benefit plans

In accordance with Indian law, the Company provides a defined benefit retirement plan (the "Gratuity Plan") covering substantially all of its Indian employees.

Net Gratuity Plan costs for the three months and six months ended June 30, 2008 and 2009 include the following components:

|  | Three months ended June 30, |  |  |  | Six months ended June 30, |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2008 |  | 2009 |  | 2008 |  | 2009 |  |
| Service costs | \$ | 418 | \$ | 465 | \$ | 850 | \$ | 933 |
| Interest costs |  | 166 |  | 192 |  | 338 |  | 385 |
| Amortization of actuarial loss |  | 121 |  | 103 |  | 248 |  | 207 |
| Expected return on plan assets |  | (90) |  | (140) |  | (185) |  | (280) |
| Net Gratuity Plan costs | \$ | 615 | \$ | 620 | \$ | $\underline{1,251}$ | \$ | $\underline{1,245}$ |

## Defined contribution plans

During the three months and six months ended June 30, 2008 and 2009, the Company contributed the following amounts to defined contribution plans in various jurisdictions:

|  | Three months ended June 30, |  |  |  | Six months ended June 30, |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2008 |  | 2009 |  | 2008 |  | 2009 |  |
| India | \$ | 1,985 | \$ | 1,947 | \$ | 4,260 | \$ | 3,866 |
| U.S. |  | 382 |  | 230 |  | 781 |  | 608 |
| U.K. |  | 197 |  | 151 |  | 359 |  | 260 |
| Hungary |  | 46 |  | 20 |  | 54 |  | 29 |
| China |  | 1,692 |  | 1,595 |  | 2,674 |  | 3,210 |
| Mexico |  | 25 |  | 15 |  | 60 |  | 39 |
| Total | \$ | 4,327 | \$ | 3,958 | \$ | 8,188 | \$ | 8,012 |

## 11. Share-based compensation

The Company has issued options under the Genpact Global Holdings 2005 Plan, Genpact Global Holdings 2006 Plan, Genpact Global Holdings 2007 Plan and Genpact Limited 2007 Omnibus Incentive Compensation Plan (the " 2007 Omnibus Plan") to eligible persons who are employees, directors and certain other persons associated with the Company.

From the date of adoption of the 2007 Omnibus Plan on July 13, 2007, the options forfeited, expired, terminated, or cancelled under any of the plans will be added to the number of shares otherwise available for grant under the 2007 Omnibus Plan.

The share-based compensation costs relating to above plans for the six months ended June 30, 2008 and 2009, were $\$ 8,309$, and $\$ 9,431$, respectively, and for the three months ended June 30, 2008 and 2009 was $\$ 4,382$ and $\$ 4,771$, respectively, have been allocated to cost of revenue and selling, general, and administrative expenses.

There are no significant changes to assumptions used to estimate the fair value of options granted during the six months ended June $30,2009$.

## Table of Contents

## GENPACT LIMITED AND ITS SUBSIDIARIES

Notes to the Consolidated Financial Statements
(Unaudited)
(In thousands, except per share data)

## 11. Share-based compensation (Continued)

A summary of the options granted during the six months ended June 30, 2009 is set out below:

| Six months ended June 30, 2009 |  |  |  |
| :--- | :---: | :---: | :---: | :---: |
| Shares arising <br> out of options | Weighted <br> average exercise <br> price | Weighted average <br> remaining <br> contractual life <br> (years) | Aggregate <br> intrinsic value |


| Outstanding as of January 1, 2009 | 23,820,664 | \$ | 9.75 | 7.9 | \$ | - |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Granted | 845,000 |  | 9.84 | - |  | - |
| Forfeited | $(1,083,729)$ |  | 13.27 | - |  | - |
| Expired | $(147,982)$ |  | 15.00 | - |  | - |
| Exercised | $(917,533)$ |  | 4.31 | - |  | 6,856 |
| Outstanding as of June 30, 2009 | 22,516,420 | \$ | 9.78 | 7.5 | \$ | 81,441 |
| Vested and exercisable as of June 30, 2009 and expected to vest thereafter (Note a) | 20,073,470 | \$ | 9.65 | 7.5 | \$ | 74,849 |
| Vested and exercisable as of June 30, 2009 | 6,689,806 | \$ | 5.10 | 6.3 | \$ | 46,194 |
| Weighted average grant date fair value of grants during the period | 4.24 |  |  |  |  |  |

(a) Options expected to vest reflect an estimated forfeiture rate.

Effective April 1, 2007, an amendment was made to the Indian Income Tax Act to subject specified securities allotted or transferred by an employer to its employees resident in India to fringe benefit tax, or FBT. When an employee covered under the Indian Income Tax Act exercises a stock option, the shares issued, or allocated and transferred, by the Company to such employee attract FBT. The employer liability for FBT arises and is expensed by the Company at the time of such employee's exercise of the stock option.

The employer may collect the FBT payable by it in connection with a stock option exercise from the employee exercising the stock option, which the Company generally does. As the amount collected from the employee reduces the employee's ultimate benefit from such stock option exercise, it is treated similarly to a reset of the terms of the stock option and deemed to increase the exercise price payable by the employee. The FBT recovery by the Company from an employee is recorded as additional paid-in capital in the consolidated balance sheet.

The weighted average exercise price set forth in the table above is based on the contractual exercise price of the stock option and is not affected by the deemed increase in the exercise price resulting from recovery of FBT. However, the weighted average grant date fair value of grants during the period set forth in the table above does reflect such deemed increase in the exercise price.

## Share Issuances Subject to Restrictions

In connection with the acquisition of Axis Risk Consulting Services Private Limited in 2007, 143,453 common shares were issued to selling shareholders. Of the common shares that were issued, 94,610 common shares were issued to selling shareholders who became employees of the Company and are subject to restrictions on transfer linked to continued employment with the Company for a specified period. In accordance with EITF 95-8, "Accounting for Contingent Consideration Paid to the Shareholders of an Acquired Enterprise in Purchase Business Combinations", the Company has accounted for such shares as compensation for services.

## GENPACT LIMITED AND ITS SUBSIDIARIES

## Notes to the Consolidated Financial Statements

(Unaudited)
(In thousands, except per share data)

## 11. Share-based compensation (Continued)

A summary of such shares granted that are subject to restrictions and accounted for as compensation for services, or restricted shares, during the six months ended June 30, 2009 is set out below:

|  | Six months ended June 30, 2009 |  |  |
| :---: | :---: | :---: | :---: |
|  | Number of Restricted Shares | Weighted Average Grant DateFair Value |  |
|  |  |  |  |
| Outstanding as of January 1, 2009 | 70,959 | \$ | 14.04 |
| Granted | - |  | - |
| Vested and allotted | $(23,653)$ |  | 14.04 |
| Forfeited | - |  | - |
| Outstanding as of June 30,2009 | 47,306 | \$ | 14.04 |

## Restricted Share Units

During the six months ended June 30, 2009, the Company granted restricted share units, or RSUs, under the 2007 Omnibus Plan. Each RSU represents the right to receive one common share. The fair value of each RSU is the market price of one common share of the Company on the date of grant. The RSUs vest over three years and have a contractual period of ten years. The compensation expense is recognized on a straight line over the vesting term.

A summary of RSUs granted during the six months ended June 30, 2009 is set out below:

|  | Six months ended June 30, 2009 |  |  |
| :--- | :--- | :--- | :--- |
|  | Number of Restricted Share <br> Units | Weighted Average Grant Date <br> Fair Value |  |
| Outstanding as of January 1, 2009 | - | $\$$ | - |


| Granted | 175,000 | 8.26 |  |
| :--- | ---: | ---: | :---: |
| Vested and allotted | - | - |  |
| Forfeited | - | - |  |
| Outstanding as of June 30, 2009 | $\overline{9}$ | 175,000 | 8.26 |

As of June 30, 2009, the total remaining unrecognized share-based compensation costs related to RSUs amounted to $\$ 1,247$ which will be recognized over the weighted average remaining requisite vesting period of 2.59 years.

## Employee Stock Purchase Plan (ESPP)

On May 1, 2008, the Company adopted the Genpact Limited U.S. Employee Stock Purchase Plan and the Genpact Limited International Employee Stock Purchase Plan (together, the "ESPP"). The ESPP allows eligible employees to purchase the Company's common shares through payroll deduction at $95 \%$ of the fair value per share on the last business day of each purchase interval. The dollar amount of common shares purchased under the ESPP shall not exceed the greater of $15 \%$ of the participating employee's base salary or $\$ 25$ per calendar year. The offering periods would commence on the first business day in March and September each year, and end on the last business day in August and February each year. 4,200,000 common shares have been reserved for issuance in the aggregate over the term of the ESPP. During the six months ended June 30, 2009, 19,300 common shares were issued under the ESPP plan. The ESPP is considered non-compensatory under SFAS No. 123(R), "Share Based Payment".

## Table of Contents

## GENPACT LIMITED AND ITS SUBSIDIARIES

## Notes to the Consolidated Financial Statements (Unaudited) <br> (In thousands, except per share data)

## 12. Earnings per share

The Company calculates earnings per share in accordance with SFAS No. 128, "Earnings per Share". Basic and diluted earnings per common share give effect to the change in the common shares of the Company. The calculation of earnings per common share was determined by dividing net income available to common shareholders by the weighted average number of common shares outstanding during the respective periods. The potentially dilutive shares, consisting of outstanding options on common shares, have been included in the computation of diluted net earnings per share and the weighted average shares outstanding, except where the result would be anti-dilutive.

The number of stock options outstanding but not included in the computation of diluted earnings per common share because their effect was anti-dilutive is $10,647,202$ and $14,918,568$ for the six months ended June 30,2008 and 2009, respectively, and is $9,787,951$ and $14,509,497$ for the three months ended June 30, 2008 and 2009, respectively.

|  | Three months ended June 30, |  |  |  | Six months ended June 30, |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2008 |  | 2009 |  | 2008 |  | 2009 |  |
| Net income available to Genpact Limited common shareholders | \$ | 24,816 | \$ | 29,687 | \$ | 44,510 | \$ | 59,646 |
| Weighted average number of common shares used in computing basic earnings per common share |  | 213,001,442 |  | 215,030,747 |  | 212,599,543 |  | 214,808,173 |
| Dilutive effect of stock options |  | 5,862,206 |  | 3,613,343 |  | 5,551,526 |  | 3,135,235 |
| Weighted average number of common shares used in computing dilutive earnings per common share |  | 218,863,648 |  | 218,644,090 |  | 218,151,069 |  | 217,943,408 |
| Earnings per common share attributable to Genpact Limited common shareholders |  |  |  |  |  |  |  |  |
| Basic | \$ | 0.12 | \$ | 0.14 | \$ | 0.21 | \$ | 0.28 |
| Diluted | \$ | 0.11 | \$ | 0.14 | \$ | 0.20 | \$ | 0.27 |

## 13. Cost of revenue

Cost of revenue consists of the following:

|  | Three months ended June 30, |  |  |  | Six months ended June 30, |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | \$ ${ }^{\mathbf{2 0 0 8}} \mathbf{9 1 , 6 4 9}$ |  | 2009 |  | 2008 |  | 2009 |  |
| Personnel expenses |  |  | \$ | 99,143 | \$ | 182,699 | \$ | 199,112 |
| Operational expenses |  | 46,938 |  | 55,110 |  | 88,994 |  | 107,827 |
| Depreciation and amortization |  | 8,505 |  | 11,550 |  | 21,480 |  | 22,583 |
|  | \$ | 147,092 | \$ | 165,803 | \$ | 293,173 | \$ | 329,522 |

## 14. Selling, general and administrative expenses

Selling, general and administrative expenses consist of the following:

|  | Three months ended June 30, |  |  |  | Six months ended June 30, |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2008 |  | 2009 |  | 2008 |  | 2009 |  |
| Personnel expenses | \$ | 43,664 | \$ | 45,232 | \$ | 81,477 | \$ | 86,545 |
| Operational expenses |  | 20,000 |  | 16,030 |  | 41,551 |  | 36,196 |
| Depreciation and amortization |  | 2,968 |  | 2,604 |  | 5,741 |  | 4,982 |
|  | \$ | $\underline{66,632}$ | \$ | $\underline{63,866}$ | \$ | $\underline{128,769}$ | \$ | $\underline{\text { 127,723 }}$ |

## 15. Other income (expense), net

Other income (expense), net consists of the following:

|  | Three months ended June 30, |  |  |  | Six months ended June 30, |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2008 |  | 2009 |  | 2008 |  | 2009 |  |
| Interest income | \$ | 4,223 | \$ | 2,300 | \$ | 8,439 | \$ | 4,703 |
| Interest expense |  | $(1,812)$ |  | $(1,034)$ |  | $(4,307)$ |  | $(2,348)$ |
| Loss on interest rate swaps |  | - |  | - |  | (283) |  | - |
| Other income |  | 737 |  | 805 |  | 1,173 |  | 788 |
|  | \$ | 3,148 | \$ | 2,071 | \$ | 5,022 | \$ | 3,143 |

## 16. Income taxes

In accordance with the provisions of SFAS No, 109, "Accounting for Income Taxes", as interpreted by FIN 18, "Accounting for Income Taxes in Interim Periods", the effective tax rate reflects the partial expiry of the tax holiday applicable to one of the Company's Indian subsidiaries on March 31, 2009.

As a result of change in tax status of one of its subsidiaries in the US during the year ended December 31, 2007, the Company recognized the tax effects in the consolidated statement of income for the deferred tax liability associated with the unrealized gains on certain effective hedges in other comprehensive income. During six months ended June 30, 2009, the Company recognized a reversal of deferred tax liability amounting to $\$ 5,257$ for these hedges maturing in the six month period ended June 30, 2009.

As of December 31, 2008, the Company had unrecognized tax benefits amounting to $\$ 10,993$ including an amount of $\$ 7,210$ that, if recognized would impact the Effective Tax Rate.

The following table summarizes the activities related to our unrecognized tax benefits for uncertain tax positions from January 1, 2009 to June 30, 2009:

| Opening balance as of January 1, 2009 | $\$$ | 10,993 |
| :--- | :---: | :---: |
| Decrease related to prior year tax positions | $(1,652)$ |  |
| Effect of exchange rate changes | 44 |  |
| Closing balance as of June 30, 2009 | $\$$ | 9,385 |

## Table of Contents

## GENPACT LIMITED AND ITS SUBSIDIARIES

## Notes to the Consolidated Financial Statements (Unaudited) <br> (In thousands, except per share data)

## 16. Income taxes (Continued)

The unrecognized tax benefits as of June 30, 2009 include an amount of $\$ 5,576$ that, if recognized, would impact the effective tax rate. As of December 31, 2008 and June 30, 2009, the Company has accrued approximately $\$ 1,651$ and $\$ 1,670$, respectively, in interest relating to unrecognized tax benefits.

## 17. Related party transactions

The Company has entered into related party transactions with GE, a significant shareholder, and companies in which GE has a majority ownership interest or on which it exercises significant influence (collectively referred to as "GE" herein). The Company has also entered into related party transactions with its non-consolidating affiliates.

The related party expenses and income can be categorized as follows:

## Revenue from services

Prior to December 31, 2004, substantially all of the revenues of the Company were derived from services provided to GE entities. In connection with the 2004 Reorganization, GE entered into a Master Service Agreement, or MSA, with the Company. The GE MSA, as amended, provides that GE will purchase services in an amount not less than a minimum volume commitment, or MVC, of $\$ 360,000$ per year for seven years beginning January $1,2005, \$ 270,000$ in

2012, $\$ 180,000$ in 2013 and $\$ 90,000$ in 2014. Revenues in excess of the MVC can be credited, subject to certain limitations, against shortfalls in the subsequent years.

For the six months ended June 30, 2008 and 2009, the Company recognized net revenues from GE of $\$ 240,174$ and $\$ 222,449$, respectively, representing $49 \%$ and $41 \%$, respectively, of the consolidated total net revenues. For the six months ended June 30, 2008 and 2009, the Company recognized net revenues from its non-consolidating affiliates of $\$ 177$ and $\$ 0$, respectively.

For the three months ended June 30,2008 and 2009, the Company recognized net revenues from GE of $\$ 125,851$, and $\$ 110,428$, respectively, representing $50 \%$, and $40 \%$, respectively, of the consolidated total net revenues. For the three months ended June 30, 2008 and 2009 , the Company recognized net revenues from its non-consolidating affiliates of $\$ 177$ and $\$ 0$, respectively.

## Cost of revenue from services

The Company purchases certain services from GE mainly relating to communication and leased assets, which are included as part of operational expenses included in cost of revenue. For the six months ended June 30, 2008 and 2009, cost of revenue, net of recovery, included amounts of $\$ 2,757$ and $\$ 2,540$, respectively, and for the three months ended June 30, 2008 and 2009 cost of revenue, net of recovery, included amounts of $\$ 1,197$ and $\$ 1,300$, respectively, relating to services procured from GE. For the six months ended June 30, 2008 and 2009, cost of revenue from services also include training \& recruitment cost of $\$ 0$ and $\$ 360$, respectively, and $\$ 0$ and $\$ 207$ for the three months ended June 30, 2008 and 2009, from its non-consolidating affiliates.

## Selling, general and administrative expenses

The Company purchases certain services from GE mainly relating to communication and leased assets, which are included as part of operational expenses included in selling, general and administrative expenses. For the six months ended June 30, 2008 and 2009, selling, general and administrative expenses, net of recovery, included amounts of $\$ 275$ and $\$ 169$, respectively, and for the three months ended June 30 , 2008 and 2009 , selling, general and administrative expenses, net of recovery, included amounts of $\$ 137$ and $\$ 108$, respectively, relating to services procured from GE. For the six months ended June 30,2008 and 2009, selling, general, and administrative expenses also include a cost recovery, net, of $\$ 55$ and $\$ 427$, respectively, and for the three months ended June 30, 2008 and 2009, selling, general, and administrative expenses also include a cost recovery, net, of $\$ 33$ and $\$ 188$, respectively, in relation to cost recovery from its non-consolidating affiliates.

## Table of Contents

## GENPACT LIMITED AND ITS SUBSIDIARIES

## Notes to the Consolidated Financial Statements <br> (Unaudited) <br> (In thousands, except per share data)

## 17. Related party transactions (Continued)

Other operating (income) expense, net
The Company provides certain shared services such as facility, recruitment, training, and communication to GE. Recovery for such services has been included as other operating income in the consolidated statements of income. For the six months ended June 30, 2008 and 2009, income from these services was $(\$ 2,340)$ and ( $\$ 2,432$ ), respectively, and for the three months ended June 30,2008 and 2009, income from these services was $(\$ 1,202)$ and $(\$ 1,079)$, respectively.

## Interest income

The Company earned interest income on short-term deposits placed with GE. For the six months ended June 30, 2008 and 2009, interest income earned on these deposits was $\$ 1,381$ and $\$ 1,609$, respectively, and for the three months ended June 30, 2008 and 2009, interest income earned on these deposits was $\$ 974$ and $\$ 377$, respectively.

## Interest expense

The Company incurred interest expense on finance lease obligations and external commercial borrowings from GE. For the six months ended June 30, 2008 and 2009, interest expense relating to such related party debt amounted to $\$ 399$ and $\$ 370$, respectively, and for the three months ended June 30, 2008 and 2009, interest expense relating to such related party debt amounted to $\$ 202$ and $\$ 203$, respectively.

## Investment in equity affiliate

During the six months ended June 30, 2008 and 2009, the Company has made an investment of $\$ 860$ and $\$ 296$, respectively, in its non-consolidating affiliates.

## 18. Subsequent Events

On July 6,2009 , subsequent to the balance sheet date, the Indian Government has proposed the extension of the tax holiday available to STPI units by one year and has proposed to abolish the fringe benefit tax, or FBT. The Company has certain STPI units in India, which will be impacted by this proposed extension, if enacted. The Company expects that the extension will increase the anticipated tax benefit in future years. The Company is in the process of quantifying the potential impact of the extension of the tax holiday and abolishment of FBT.

## Item 2. Management's Discussion and Analysis of Financial Condition and Results of Operations

You should read the following discussion in conjunction with our Consolidated Financial Statements and related Notes included elsewhere in this Quarterly Report on Form 10-Q and in our Annual Report on Form 10-K for the year ended December 31, 2008 and with the information under the heading "Management's Discussion and Analysis of Financial Condition and Results of Operations" in our Annual Report on Form 10-K for the year ended December 31, 2008. This discussion contains forward-looking statements that involve risks and uncertainties. Our actual results may differ materially from those discussed in or implied by any of the forward-looking statements as a result of various factors, including but not limited to those listed below and under "Risk Factors" in our Annual Report on Form 10-K for the year ended December 31, 2008.

## Special Note Regarding Forward-Looking Statements

We have made statements in this Quarterly Report on Form 10-Q (the "Quarterly Report") in, among other sections, this Part 1 Item 2-"Management's Discussion and Analysis of Financial Condition and Results of Operation", that are forward-looking statements. In some cases, you can identify these statements by forward-looking terms such as "expect", "anticipate", "intend", "plan", "believe", "seek", "estimate", "could", "may", "shall", "will", "would" and variations of such words and similar expressions, or the negative of such words or similar expressions. These forward-looking statements, which are subject to risks, uncertainties and assumptions about us, may include projections of our future financial performance, which in some cases may be based on our growth strategies and anticipated trends in our business. These statements are only predictions based on our current expectations and projections about future events. There are important factors that could cause our actual results, level of activity, performance or achievements to differ materially from those expressed or implied by the forward-looking statements. In particular, you should consider the numerous risks outlined in Part I, Item 1A-"Risk Factors" in our Annual Report on Form 10-K for the year ended December 31, 2008. These forward-looking statements include, but are not limited to, statements relating to:

- our ability to retain existing clients and contracts;
- our ability to win new clients and engagements;
- the expected value of the statements of work under our master service agreements;
- our beliefs about future trends in our market;
- political or economic instability in countries where we have operations;
- worldwide political, economic or business conditions;
- political, economic or business conditions where our clients operate;
- expected spending on business process services by clients, particularly clients in the financial services business;
- foreign currency exchange rates;
- our rate of employee attrition;
- our effective tax rate; and
- competition in our industry.

Factors that may cause actual results to differ from expected results include, among others:

- our ability to grow our business and effectively manage growth and international operations while maintaining effective internal controls;
- our relative dependence on GE;


## Table of Contents

- our dependence on revenues derived from clients in the United States;
our ability to hire and retain enough qualified employees to support our operations;
our dependence on favorable tax legislation and tax policies that may be amended in a manner adverse to us or be unavailable to us in the future;
increases in wages in locations in which we have operations;
restrictions on visas for our employees traveling to North America and Europe;
our ability to maintain pricing and asset utilization rates;
fluctuations in exchange rates between U.S. dollars, euros, U.K. pounds sterling, Chinese renminbi, Hungarian forint, Japanese yen, Indian rupees, Australian dollars, Philippines peso, Guatemala quetzal, Mexican peso, Moroccan dirham (DH), Polish zloty and Romanian leu;
the selling cycle for our client relationships;
our ability to attract and retain clients and our ability to develop and maintain client relationships based on attractive terms;
legislation in the United States or elsewhere that adversely affects the performance of business process services offshore;
increasing competition in our industry;
telecommunications or technology disruptions or breaches, or natural or other disasters;
our ability to protect our intellectual property and the intellectual property of others;
further deterioration in the global economic environment and its impact on our clients;
our ability to collect the customer receivables;
regulatory, legislative and judicial developments, including the withdrawal of governmental fiscal incentives;
the international nature of our business;
technological innovation;
unionization of any of our employees; and
our ability to successfully consummate or integrate strategic acquisitions.

Although we believe the expectations reflected in the forward-looking statements are reasonable, we cannot guarantee future results, level of activity, performance or achievements. Achievement of future results is subject to risks, uncertainties and potentially inaccurate assumptions. Should known or unknown risks or uncertainties materialize, or should underlying assumptions prove inaccurate, actual results could differ materially from past results and those anticipated, estimated or projected. You should bear this in mind as you consider forward-looking statements. We are under no obligation to update any of these forward-looking statements after the date of this filing to conform our prior statements to actual results or revised expectations. You are advised, however, to consult any further disclosures we make on related subjects in our Form 10-K, Form 10-Q and Form 8-K reports filed with the SEC.

## Table of Contents

## Overview

We are a leader in the globalization of services and technology and a pioneer in managing business processes for companies around the world. We combine our process expertise, information technology expertise and analytical capabilities, together with operational insight derived from our experience in diverse industries, to provide a wide range of services using our global delivery platform. Our goal is to help our clients improve the ways in which they do business by continuously improving their business processes, including through the application of Six Sigma and Lean principles and leveraging technology. We strive to be a seamless extension of our clients' operations.

We have a unique heritage. We built our business by meeting the demands of the leaders of the General Electric Company, or GE, to increase the productivity of their businesses. We began in 1997 as the India-based captive business process services operation for General Electric Capital Corporation, or GE Capital, GE's financial services business. As the value of offshoring was demonstrated to the management of GE, it became a widespread practice at GE and our business grew in size and scope. We took on a wide range of complex and critical processes and we became a significant provider to many of GE's businesses, including Consumer Finance (GE Money), Commercial Finance, Healthcare, Industrial, NBC Universal and GE's corporate offices.

Our leadership team, our methods and our culture have been deeply influenced by our eight years as a captive operation of GE. Many elements of GE's success-the rigorous use of metrics and analytics, the relentless focus on improvement, a strong emphasis on the client and innovative human resources practices-are the foundations of our business.

As of June 30, 2009 we have more than 37,400 employees with operations in twelve countries. In the second quarter of 2009 , we had net revenues of $\$ 272.9$ million, of which $59.5 \%$ was from clients other than GE, which we refer to as Global Clients.

Our registered office is located at Canon's Court, 22 Victoria Street, Hamilton HM, Bermuda.

## The Company

## The 2004 Reorganization

Prior to December 30, 2004, our business was conducted through various entities and divisions of GE. On December 30, 2004, in a series of transactions we refer to as the "2004 Reorganization," GE reorganized these operations by placing them all under Genpact Global Holdings SICAR S.à.r.l., or GGH, a newly formed Luxembourg entity. GE's affiliate, GE Capital International (Mauritius) also sold an indirect 60\% interest in GGH to Genpact Investment Co. (Lux) SICAR S.à...l., or GICo, an entity owned in equal portions by General Atlantic LLC, or General Atlantic, and Oak Hill Capital Partners, or Oak Hill. On December 16, 2005, GE's affiliate sold a portion of its equity in us to a subsidiary of Wachovia Corporation. Wachovia Corporation merged with Wells Fargo \& Company on December 31, 2008. On December 22, 2006, we redeemed shares held by GE affiliates. On December 18, 2007, GE's affiliate, GE Capital (Mauritius) Holdings Ltd., sold a further portion of its equity in us to an affiliate of a limited partner of one of our shareholders. As of June 30, 2009, GE, through its affiliates, owned $18.5 \%$ of our outstanding equity.

Following the 2004 Reorganization, we began operating as an independent company. We separated ourselves operationally from GE and began building the capabilities necessary to be successful as an independent company. Among other things, we expanded our management infrastructure and business
development capabilities so that we could secure business from clients other than GE. We substantially expanded administrative functions for which we had previously relied primarily on GE, such as finance, legal, accounting and human resources. We set up separate employee benefit and retirement plans, developed our own leadership training capability and enhanced our management information systems.

## The 2007 Reorganization and IPO

On March 29, 2007, we formed Genpact Limited in Bermuda to be the new holding company for our business. It was initially a wholly-owned subsidiary of GGH. On July 13, 2007, we effectuated a transaction that resulted in Genpact Limited owning $100 \%$ of the capital stock of GGH. This transaction together with other related transactions is referred to as the "2007 Reorganization." This transaction occurred by the shareholders of GGH exchanging their common shares of GGH for common shares of Genpact Limited and the shareholders of Genpact Global (Lux) S.à.r.l., or GGL, exchanging their common and preferred shares of GGL for common shares of Genpact Limited. In addition, as part of the 2007 Reorganization, GGL, which owned approximately $63 \%$ of the outstanding equity of GGH, became a wholly owned subsidiary of Genpact Limited pursuant to a share exchange. GGL had no operations or assets other than its ownership interest in GGH, and had no liabilities other than obligations for accumulated dividends on preferred

## Table of Contents

shares that were eliminated in the 2007 Reorganization and certain tax liabilities of $\$ 2.1$ million that were paid on July 27, 2007. GE, through its affiliate GE Capital (International) Mauritius Holdings Ltd., and GICo reimbursed us for such tax liabilities in accordance with their agreement to indemnify us for such liabilities. As part of the 2007 Reorganization, GGH became a Bermuda company and changed its name to Genpact Global Holding (Bermuda) Limited and GGL also became a Bermuda company, in accordance with the laws of Bermuda and Luxembourg and its name was changed to Genpact Global (Bermuda) Limited. We use the terms "Genpact", "Company", "we" and "us" to refer to both GGH and its subsidiaries prior to July 13, 2007 and Genpact Limited and its subsidiaries after such date.

On August 1, 2007, we commenced an initial public offering of our common shares, pursuant to which we and certain of our existing shareholders each sold 17.65 million common shares at a price of $\$ 14$ per share. The offering resulted in gross proceeds of $\$ 494.1$ million and net proceeds to us and the selling shareholders of approximately $\$ 233.5$ million each after deducting underwriting discounts and commissions. Additionally, we incurred offering-related expenses of approximately $\$ 9.0$ million. On August 14,2007 , the underwriters exercised their option to purchase 5.29 million additional common shares from us at the initial offering price of $\$ 14$ per share to cover over-allotments resulting in additional gross proceeds of $\$ 74.1$ million and net proceeds of approximately $\$ 70.0$ million to us, after deducting underwriting discounts and commissions.

## Critical Accounting Policies and Estimates

For a description of our critical accounting policies, see Note 2-"Summary of significant accounting policies" under Item 1-"Financial Statements" above and Part-II Item-7-"Management's Discussion and Analysis of Financial Condition and Results of Operation - Critical Accounting Policies and Estimates" in our Annual Report on Form 10-K for the year ended December 31, 2008.

## Results of Operations

The following table sets forth certain data from our income statement in absolute amounts and as a percentage of net revenues for the three months and six months ended June 30, 2008 and 2009.

Table of Contents

|  | Three months Ended June 30, |  |  |  |  |  | Six months Ended June 30, |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |  |  |  |  | 2009 |  |  |
|  | 2008 (dollars in millions) 2009 |  |  |  |  |  | 2008 |  |  |  | \$ 222.4 | 41.3\% |
| Net revenues-GE | \$ | 125.9 | 49.6\% | \$ | 110.4 | 40.5\% | \$ | 240.2 | 49.2\% |  |  |  |
| Net revenues-Global Clients |  | 127.7 | 50.4\% |  | 162.4 | 59.5\% |  | 248.0 | 50.8\% |  | 316.2 | 58.7\% |
|  |  |  |  |  |  |  |  |  |  |  |  |  |
| Total net revenues |  | 253.6 | 100.0\% |  | 272.9 | 100.0\% |  | 488.2 | 100.0\% |  | 538.7 | 100.0\% |
|  |  |  |  |  |  |  |  |  |  |  |  |  |
| Cost of revenue |  | 147.1 | 58.0\% |  | 165.8 | 60.8\% |  | 293.2 | 60.1\% |  | 329.5 | 61.2\% |
| Gross profit |  | 106.5 | 42.0\% |  | 107.0 | 39.2\% |  | 195.0 | 39.9\% |  | 209.2 | 38.8\% |
| Operating expenses |  |  |  |  |  |  |  |  |  |  |  |  |
| Selling, general and administrative expenses |  | 66.6 | 26.3\% |  | 63.9 | 23.4\% |  | 128.8 | 26.4\% |  | 127.7 | 23.7\% |
| Amortization of acquired intangible assets |  | 9.6 | 3.8\% |  | 6.5 | 2.4\% |  | 19.8 | 4.1\% |  | 13.4 | 2.5\% |
| Other operating (income) expense, net |  | 1.1 | 0.4\% |  | (1.2) | 0.4\% |  | (0.1) | 0.0\% |  | (2.9) | 0.5\% |
|  |  |  |  |  |  |  |  |  |  |  |  |  |
| Income from operations |  | 29.2 | 11.5\% |  | 37.8 | 13.9\% |  | 46.5 | 9.5\% |  | 71.0 | 13.2\% |
| Foreign exchange (gains) losses, net |  | 0.9 | 0.3\% |  | 2.2 | 0.8\% |  | (5.8) | 1.2\% |  | (0.6) | 0.1\% |
| Other income (expense), net |  | 3.1 | 1.2\% |  | 2.1 | 0.8\% |  | 5.0 | 1.0\% |  | 3.1 | 0.6\% |
|  |  |  |  |  |  |  |  |  |  |  |  |  |
| Income before share of equity in (earnings) loss of affiliates and income tax expense (benefit) |  | 31.4 | 12.4\% |  | 37.7 | 13.8\% |  | 57.4 | 11.7\% |  | 74.7 | 13.9\% |



## Three Months Ended June 30, 2009 Compared to Three Months Ended June 30, 2008

Net revenues. Our net revenues increased by $\$ 19.3$ million, or $7.6 \%$, in the second quarter of 2009 compared to the second quarter of 2008. We continue to grow our net revenues primarily through relationships with existing clients. Our total headcount

## Table of Contents

increased by $5 \%$ to approximately 37,400 at the end of the second quarter of 2009 from approximately 35,500 at the end of the second quarter of 2008. In addition, our revenue per employee increased due to a higher volume of more expensive service offerings including re-engineering and more effective deployment and utilization of personnel. Our revenue per employee increased from approximately $\$ 30.4$ thousand per employee in the second quarter of 2008 to approximately $\$ 30.9$ thousand in the second quarter of 2009 . Our revenue growth was partly off-set by the weakening of the pound sterling, euro and Australian dollar against the U.S. dollar, as a portion of our revenues are received in such currencies.

Net revenues from GE decreased by $\$ 15.4$ million, or $12.3 \%$. As described under "Management's Discussion and Analysis of Financial Condition and Results of Operation - Overview -Classification of Certain Net Revenues" in our Annual Report on Form 10-K for the year ended December 31, 2008, certain businesses in which GE ceased to be a $20 \%$ shareholder in 2008 were classified as GE net revenues for part of the year until the divesture by GE and as Global Clients net revenues after the divesture by GE. GE revenues for the second quarter of 2009 declined $6.6 \%$ over the second quarter of 2008 after excluding such dispositions by GE. This decline was primarily driven by volume reductions, and non-renewals on some discretionary projects, primarily in the IT business as well as the weakening of the pound sterling, euro and Australian dollar against the U.S. dollar, as a portion of our GE revenues are received in such currencies. As a result of the reduction in GE revenues and the growth in revenues from Global Clients, GE net revenues declined as a percentage of our total net revenues from $49.6 \%$ in the second quarter of 2008 to $40.5 \%$ in the second quarter of 2009 .

Net revenues from Global Clients increased by $\$ 34.7$ million, or $27.2 \%$. This increase resulted from revenues from clients with which we entered into master service agreements, or MSAs, in 2005 through 2009, primarily due to higher volume. A portion of the increase in net revenues from Global Clients was also related to GE ceasing to be a $20 \%$ shareholder in certain businesses and the reclassification of related net revenues as described above. As a percentage of total net revenues, net revenues from Global Clients increased from $50.4 \%$ in the second quarter of 2008 to $59.5 \%$ in the second quarter of 2009. Excluding revenues from businesses divested by GE in 2008, Global Client revenues grew organically by approximately $22.3 \%$.

Revenues from business process services increased to $83 \%$ of total net revenues in the second quarter of 2009 from $79 \%$ in the second quarter of 2008. Our business process services business grew $13 \%$ from the second quarter of 2008 to $\$ 227$ million in the second quarter of 2009 primarily due to growth in our finance and accounting product offerings, our banking, financial services and insurance vertical and our domestic Indian business partially off-set by volume contractions at certain existing clients, including GE, and reduced pricing. Revenues from our information technology business declined to $17 \%$ of total net revenues in the second quarter of 2009 from $21 \%$ in the second quarter of 2008 due to continued reduction in spending on discretionary information technology projects as well as a reduction in prices in 2009.

Cost of revenue. The following table sets forth the components of our cost of revenue in absolute amounts and as a percentage of net revenues:

|  | Three months Ended June 30, |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2008 |  |  | 2009 |  |  |
|  | (dollars in millions) |  |  |  |  |  |
| Personnel expenses | \$ | 91.6 | 36.1\% | \$ | 99.1 | 36.3\% |
| Operational expenses |  | 46.9 | 18.5 |  | 55.1 | 20.2 |
| Depreciation and amortization |  | 8.5 | 3.4 |  | 11.6 | 4.2 |
| Cost of revenue | \$ | 147.1 | 58.0\% | \$ | 165.8 | 60.8\% |

Cost of revenue increased by $\$ 18.7$ million, or $12.7 \%$. This increase reflected the general growth of our business. As a percentage of net revenues, cost of revenue increased from $58.0 \%$ in the second quarter of 2008 to $60.8 \%$ in the second quarter of 2009 . This increase was primarily due to an increase in operational expenses and depreciation and amortization as a percentage of net revenues as well as the weakening of the pound sterling, euro and Australian dollar against the U.S. dollar, as a portion of our revenue are received in such currencies and price reductions in our information technology business.

The largest component of the increase in cost of revenue was personnel expenses, which increased by $\$ 7.5$ million, or $8.2 \%$. This increase in absolute amount was primarily due to the hiring of new resources to manage growth. Our total headcount increased by approximately 1,800 employees during the twelve months ended June 30, 2009, the majority of who are directly working for our clients and generating revenue. The increase also reflects overall wage inflation, although the rate at which salaries are increasing remains lower than it was in 2008. Our personnel expenses as a percentage of net revenues marginally increased from $36.1 \%$ in the second quarter of 2008 to $36.3 \%$ in the second quarter of 2009 primarily due to the negative impact on our total revenue of the
weakening of the pound sterling, euro and Australian dollar against the U.S. dollar, as a portion of our revenues are received in such currencies.
Operational expenses increased by $\$ 8.2$ million, or $17.4 \%$. The increase was largely due to the addition of new Delivery Centers and the expansion of existing Delivery Centers over the last twelve months in India (Kolkata, Gurgaon and Hyderabad), and the Philippines to support growth, including the acquisition of a Delivery Center in Guatemala from GE in the third quarter of 2008. GE continues to use a portion of the Guatemala Delivery Center for certain of its support functions that it manages and operates with its own employees. The income from such services is recorded in other operating income. As a percentage of net revenues, operational expenses increased from $18.5 \%$ in the second quarter of 2008 to $20.2 \%$ in the second quarter of 2009 . Depreciation and amortization expenses as a component of cost of revenue increased by $\$ 3.0$ million to $\$ 11.6$ million in the second quarter of 2009 , primarily due to opening of new Delivery Centers in 2008.

As a result of the foregoing, our gross profit increased by $\$ 0.6$ million, or $0.5 \%$ and our gross margin decreased from $42.0 \%$ in the second quarter of 2008 to $39.2 \%$ in the second quarter of 2009.

Selling, general and administrative expenses. The following table sets forth the components of our selling, general and administrative expenses in absolute amounts and as a percentage of net revenues:

|  | Three months Ended June 30, |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2008 |  | 2009 |  |  |  |
|  | (dollars in millions) |  |  |  |  |  |
| Personnel expenses | \$ | 43.7 | 17.2\% | \$ | 45.2 | 16.6\% |
| Operational expenses |  | 20.0 | 7.9 |  | 16.0 | 5.9 |
| Depreciation and amortization |  | 3.0 | 1.2 |  | 2.6 | 1.0 |
| Selling, general and administrative expenses | \$ | 66.6 | 26.3\% | \$ | 63.9 | 23.4\% |

Selling, general and administrative expenses, or SG\&A expenses, decreased by $\$ 2.8$ million, or $4.2 \%$. As a percentage of net revenues, SG\&A expenses decreased from $26.3 \%$ in the second quarter of 2008 to $23.4 \%$ in the second quarter of 2009 . This was primarily due to cost reduction measures, such as restrictions on travel, recruitment, transportation, management meeting expenses and consultant fees, as well as the renegotiation of rates with certain vendors adopted in the fourth quarter of 2008, the majority of which were continued through the first half of 2009.

Personnel expenses increased by $\$ 1.6$ million, or $3.6 \%$, reflecting the general growth in our business. The increase in personnel expenses reflects an increase in the number of higher cost senior employees in certain of our internal support functions, mainly in sales and business development functions as well as general wage inflation. As a percentage of net revenues, personnel expenses decreased from $17.2 \%$ in the second quarter of 2008 to $16.6 \%$ in the second quarter of 2009, which was primarily due to reduction in support personnel attributable to more effective deployment and utilization.

The operational expenses component of SG\&A expenses decreased by $\$ 4.0$ million, or $19.9 \%$. This decrease is attributable to our reducing the number of support personnel as explained above in the second quarter of 2009 compared to the second quarter of 2008. As a percentage of net revenues, such costs decreased from $7.9 \%$ in the second quarter of 2008 to $5.9 \%$ in the second quarter of 2009 primarily due to more effective deployment and utilization of employees in internal support functions such as finance, legal and human resources resulting in reduction of personnel.

Depreciation and amortization expenses as a component of SG\&A expenses decreased by $\$ 0.4$ million to $\$ 2.6$ million in the second quarter of 2009 . This decrease in depreciation and amortization expenses is due to the reduced number of support personnel in the second quarter of 2009 compared to the second quarter of 2008 and consequent reduced allocation to SG\&A.

Amortization of acquired intangibles. In the second quarter of 2008 and 2009, we continued to incur significant non-cash charges of $\$ 9.6$ million and $\$ 6.5$ million, respectively, consisting primarily of the amortization of acquired intangibles resulting from the 2004 Reorganization.

Other operating (income) expense, net. Other operating income, consisting primarily of income from shared services from GE for the use of our Delivery Centers and certain support functions that GE manages and operates with its own employees, increased to

## Table of Contents

$\$ 1.2$ million in the second quarter of 2009 compared to $\$ 1.1$ million expense in the second quarter of 2008 primarily due to a loss of $\$ 2.3$ million incurred in connection with the sale of certain software licenses and the sale of a facility in the second quarter of 2008. We do not recognize this income as net revenues because it is not currently one of our primary service offerings; however, our costs are included in cost of revenue and SG\&A.

Income from operations. Income from operations increased by $\$ 8.7$ million to $\$ 37.8$ million, primarily due to the decrease in SG\&A expenses and amortization of acquired intangibles as a percentage of net revenues. As a percentage of net revenues, income from operations increased from $11.5 \%$ in the second quarter of 2008 to $13.9 \%$ in the second quarter of 2009 .

Foreign exchange (gains) losses, net. We recorded a foreign exchange loss of $\$ 2.2$ million for the second quarter of 2009 compared to $\$ 0.9$ million in the second quarter of 2008. During the quarter ended June 30, 2009, a loss amounting to $\$ 1.7$ million was reclassified from accumulated other comprehensive income (loss) to earnings as part of foreign exchange (gains) losses, net, as a result of the discontinuance of certain cash flow hedges. The hedge accounting for these cash flow hedges was discontinued as it was expected that the underlying forecasted transaction would not occur. The change in estimated forecasted transactions is necessitated by the change in the current macroeconomic environment vis-à-vis the period in which these hedges were originally contracted. Excluding this loss, the remaining loss of $\$ 0.5$ million primarily relates to the re-measurement of our non-functional currency assets and liabilities resulting from movements in the Indian rupee and U.S. dollar exchange rates in the second quarter of 2009.

Other income (expense), net. We recorded other income, net of interest expense, of $\$ 2.1$ million in the second quarter of 2009 compared to $\$ 3.1$ million in the second quarter of 2008 . The change was driven by lower interest income of $\$ 2.3$ million compared to $\$ 4.2$ million off-set by a decrease in interest expense by $\$ 0.8$ million primarily due to repayment of a portion of a long-term loan during 2008. In addition, the weighted average rate of interest with respect to outstanding long-term loans under our credit facility was reduced from $3.5 \%$ in the second quarter of 2008 to $2.0 \%$ in the second quarter of 2009.

Income before share of equity in (earnings) loss of affiliates and income tax expense (benefit). As a result of the foregoing factors, income before income taxes increased by $\$ 6.2$ million or from $12.4 \%$ of net revenues in the second quarter of 2008 to $13.8 \%$ of net revenues in the second quarter of 2009 .

Equity in (gain) loss of affiliates. This represents our share of loss from our non-consolidated affiliate, NGEN Media Services Private Limited, a joint venture with NDTV Networks Plc. and NIIT Uniqua, a joint venture with NIIT, one of the largest training institutes in Asia.

Income taxes. Our income tax expense increased from $\$ 3.4$ million in the second quarter of 2008 to $\$ 5.7$ million for the second quarter of 2009. This increase is driven by higher taxable profits including the partial expiration of our tax holiday in India as of March 31, 2009. This increase is partially offset by tax benefits on share-based compensation in certain jurisdictions.

Net income. As a result of the foregoing factors, net income increased by $\$ 3.9$ million from $\$ 28.0$ million in the second quarter of 2008 to $\$ 31.8$ million in the second quarter of 2009 . As a percentage of net revenues, our net income was $11.0 \%$ in the second quarter of 2008 and $11.7 \%$ in the second quarter of 2009 .

Net income attributable to noncontrolling interest. The noncontrolling interest is due to the acquisition of E-Transparent B.V. and certain related entities, or ICE, in 2007. It represents the apportionment of profits to the minority partners of ICE. The net income attributable to noncontrolling interest decreased from $\$ 3.1$ million in the second quarter of 2008 to $\$ 2.1$ million in the second quarter of 2009 .

Net income attributable to Genpact Limited common shareholders. As a result of the foregoing factors, net income attributable to Genpact Limited common shareholders increased by $\$ 4.9$ million from $\$ 24.8$ million in the second quarter of 2008 to $\$ 29.7$ million in the second quarter of 2009 . As a percentage of net revenues, our net income was $9.8 \%$ in the second quarter of 2008 and $10.9 \%$ in the second quarter of 2009 .

## Six Months Ended June 30, 2009 Compared to Six Months Ended June 30, 2008

Net revenues. Our net revenues increased by $\$ 50.5$ million, or $10.3 \%$, in the first half of 2009 compared to the first half of 2008 . We continue to grow our net revenues primarily through relationships with existing clients. Our total headcount increased by $5 \%$ to approximately 37,400 as of June 30,2009 from approximately 35,500 as of June 30,2008 . In addition, our revenue per employee increased due to a higher volume of more expensive service offerings including re-engineering and more effective

## Table of Contents

deployment and utilization of personnel. Our revenue per employee increased from approximately $\$ 29.7$ thousand per employee in the first half of 2008 to approximately $\$ 30.6$ thousand in the first half of 2009. Our revenue growth was partly off-set by the weakening of the pound sterling, euro and Australian dollar against the U.S. dollar, as a portion of our revenues are received in such currencies.

Net revenues from GE decreased by $\$ 17.7$ million, or $7.4 \%$. As described under "Management's Discussion and Analysis of Financial Condition and Results of Operation - Overview -Classification of Certain Net Revenues" in our Annual Report on Form 10-K for the year ended December 31, 2008, certain businesses in which GE ceased to be a $20 \%$ shareholder in 2008 were classified as GE net revenues for part of the year until the divesture by GE and as Global Clients net revenues after the divesture by GE. GE revenues for the first half of 2009 declined $1.1 \%$ over the first half of 2008 after excluding such dispositions by GE. This decline was primarily driven by volume reductions, and non-renewals on some discretionary projects, primarily in the IT business as well as the weakening of the pound sterling, euro and Australian dollar against the U.S. dollar, as a portion of our GE revenues are received in such currencies. As a result of the reduction in GE revenues and the growth in revenues from Global Clients, GE net revenues declined as a percentage of our total net revenues from $49.2 \%$ in the first half of 2008 to $41.3 \%$ in the first half of 2009.

Net revenues from Global Clients increased by $\$ 68.2$ million, or $27.5 \%$. This increase resulted from revenues from clients with which we entered into master service agreements, or MSAs, in 2005 through 2009, primarily due to higher volume. A portion of the increase in net revenues from Global Clients was also related to GE ceasing to be a $20 \%$ shareholder in certain businesses and the reclassification of related net revenues as described above. As a percentage of total net revenues, net revenues from Global Clients increased from $50.8 \%$ in the first half of 2008 to $58.7 \%$ in the first half of 2009. Excluding revenues from businesses divested by GE in 2008, Global Client revenues increased organically by approximately $22.7 \%$.

Revenues from business process services increased to $83 \%$ of total net revenues in the first half of 2009 from $79 \%$ in the first half of 2008. Our business process services business grew $17 \%$ from the first half of 2008 to $\$ 448$ million in the first half of 2009 primarily due to growth in our finance and accounting product offerings, our banking, financial services and insurance vertical and our domestic Indian business partially off-set by volume contractions at certain existing clients, including GE, and reduced pricing. Revenues from our information technology business declined to $17 \%$ of total net revenues in the first half of 2009 from $21 \%$ in the first half of 2008 due to continued reduction in spending on discretionary information technology projects as well as a reduction in prices in the first half of 2009.

Cost of revenue. The following table sets forth the components of our cost of revenue in absolute amounts and as a percentage of net revenues:

|  | Six months Ended June 30, |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2008 |  |  | 2009 |  |  |
|  | (dollars in millions) |  |  |  |  |  |
| Personnel expenses | \$ | 182.7 | 37.4\% | \$ | 199.1 | 37.0\% |
| Operational expenses |  | 89.0 | 18.2 |  | 107.8 | 20.0 |
| Depreciation and amortization |  | 21.5 | 4.4 |  | 22.6 | 4.2 |
| Cost of revenue | \$ | 293.2 | 60.1\% | \$ | 329.5 | 61.2\% |

Cost of revenue increased by $\$ 36.3$ million, or $12.4 \%$. This increase reflected the general growth of our business. As a percentage of net revenues, cost of revenue increased from $60.1 \%$ in the first half of 2008 to $61.2 \%$ in the first half of 2009 . This increase was primarily due to an increase in operational expenses and depreciation and amortization as a percentage of net revenues as well as the weakening of the pound sterling, euro and Australian dollar against the U.S. dollar, as a portion of our revenues are received in such currencies and price reductions in our information technology business.

The largest component of the increase in cost of revenue was personnel expenses, which increased by $\$ 16.4$ million, or $9.0 \%$. This increase in absolute amount was primarily due to the hiring of new resources to manage growth. Our total headcount increased by approximately 1,800 employees during the twelve months ended June 30, 2009, the majority of who are directly working for our clients and generating revenue. The increase also reflects overall wage inflation, although the rate at which salaries are increasing remains lower than it was in 2008. Our personnel expenses as a percentage of net revenues decreased marginally from $37.4 \%$ in the first half of 2008 to $37.0 \%$ in the first half of 2009 primarily due to the increase in revenue per employee attributable to a higher volume of more expensive service offerings including re-engineering and more effective deployment and utilization of personnel substantially offset by reduced revenue due to the negative impact on our total revenue of the weakening of the pound sterling, euro and Australian dollar against the U.S. dollar, as a portion of our revenues are received in such currencies.

## Table of Contents

Operational expenses increased by $\$ 18.8$ million, or $21.2 \%$. The increase was largely due to the addition of new Delivery Centers and the expansion of existing Delivery Centers over the last twelve months in India (Kolkata, Gurgaon and Hyderabad), Poland, Romania, China, Morocco and the Philippines to support growth, including the acquisition of a Delivery Center in Guatemala from GE in the third quarter of 2008. GE continues to use a portion of the Guatemala Delivery Center for certain of its support functions that it manages and operates with its own employees. The income from such services is recorded in other operating income. As a percentage of net revenues, operational expenses increased from $18.2 \%$ in the first half of 2008 to $20.0 \%$ in the first half of 2009. Depreciation and amortization expenses as a component of cost of revenue increased by $\$ 1.1$ million to $\$ 22.6$ million in the first half of 2009 , primarily due to opening of new Delivery Centers in 2008 partially off-set by a $\$ 3.3$ million charge in the first quarter of 2008 attributable to the write-off of certain software licenses that did not have any further useful life.

As a result of the foregoing, our gross profit increased by $\$ 14.1$ million, or $7.2 \%$ and our gross margin decreased from $39.9 \%$ in the first half of 2008 to $38.8 \%$ in the first half of 2009 .

Selling, general and administrative expenses. The following table sets forth the components of our selling, general and administrative expenses in absolute amounts and as a percentage of net revenues:

|  | Six months Ended June 30, |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2008 |  | 2009 |  |  |  |
|  | (dollars in millions) |  |  |  |  |  |
| Personnel expenses | \$ | 81.5 | 16.7\% | \$ | 86.5 | 16.1\% |
| Operational expenses |  | 41.6 | 8.5 |  | 36.2 | 6.7 |
| Depreciation and amortization |  | 5.7 | 1.2 |  | 5.0 | 0.9 |
| Selling, general and administrative expenses | \$ | 128.8 | 26.4\% | \$ | 127.7 | 23.7\% |

Selling, general and administrative expenses, or SG\&A expenses, decreased by $\$ 1.1$ million, or $0.8 \%$. As a percentage of net revenues, SG\&A expenses decreased from $26.4 \%$ in the first half of 2008 to $23.7 \%$ in the first half of 2009. This was primarily due to cost reduction measures, such as restrictions on travel, recruitment, transportation, management meeting expenses and consultant fees, as well as the renegotiation of rates with certain vendors, adopted in the fourth quarter of 2008 the majority of which were continued through the first half of 2009.

Personnel expenses increased by $\$ 5.1$ million, or $6.2 \%$, reflecting the general growth in our business. The increase in personnel expenses reflects an increase in the number of higher cost senior employees in certain of our internal functions, mainly in sales and business development functions as well as general wage inflation. As a percentage of net revenues, personnel expenses decreased from $16.7 \%$ in the first half of 2008 to $16.1 \%$ in the first half of 2009 , which was primarily due to reduction in support personnel attributable to more effective deployment and utilization.

The operational expenses component of SG\&A expenses decreased by $\$ 5.4$ million, or $12.9 \%$. This decrease is attributable to our reducing the number of support personnel as explained above in the first half of 2009 compared to the first half of 2008 and a $\$ 0.6$ million reserve in the first quarter of 2008 that was established for loans subject to repurchase in Genpact Mortgage Services. As a percentage of net revenues, such costs decreased from $8.5 \%$ in the first half of 2008 to $6.7 \%$ in the first half of 2009 primarily due to more effective deployment and utilization of employees in internal support functions such as finance, legal and human resources resulting in reduction of personnel.

Depreciation and amortization expenses as a component of SG\&A expenses decreased by $\$ 0.8$ million to $\$ 5.0$ million in the first half of 2009. This decrease in depreciation and amortization expenses is due to the reduced number of support personnel in the first half of 2009 compared to the first half of 2008 and consequent reduced allocation to SG\&A.

Amortization of acquired intangibles. In the first half of 2008 and 2009, we continued to incur significant non-cash charges of $\$ 19.8$ million and $\$ 13.4$ million, respectively, consisting primarily of the amortization of acquired intangibles resulting from the 2004 Reorganization.

Other operating (income) expense, net. Other operating income, consisting primarily of income from shared services from GE for the use of our Delivery Centers and certain support functions that GE manages and operates with its own employees, increased to $\$ 2.9$ million in the first half of 2009 compared to $\$ 0.1$ million in the first half of 2008 primarily due to a loss of $\$ 2.3$ million

## Table of Contents

incurred in connection with the sale of certain software licenses and the sale of a facility in the second quarter of 2008 and addition of a new Delivery Center in Guatemala and expansion in the Philippines. We do not recognize this income as net revenues because it is not currently one of our primary service offerings; however, our costs are included in cost of revenue and SG\&A.

Income from operations. Income from operations increased by $\$ 24.5$ million to $\$ 71.0$ million, primarily due to the decrease in SG\&A expenses and amortization of acquired intangibles as a percentage of net revenues. As a percentage of net revenues, income from operations increased from $9.5 \%$ in the first half of 2008 to $13.2 \%$ in the first half of 2009 .

Foreign exchange (gains) losses, net. We recorded a foreign exchange gain of $\$ 0.6$ million for the first half of 2009 compared to a gain of $\$ 5.8$ million in the first half of 2008. During the first half of 2009, a loss amounting to $\$ 7.3$ million was reclassified from accumulated other comprehensive income (loss) to earnings as part of foreign exchange (gains) losses, net, as a result of the discontinuance of certain cash flow hedges. The hedge accounting for these cash flow hedges was discontinued as it was expected that the underlying forecasted transaction would not occur. The change in estimated forecasted transactions is necessitated by the change in the current macroeconomic environment vis-à-vis the period in which these hedges were originally contracted. After factoring this loss, the gain of $\$ 7.9$ million primarily relates to the net impact of re-measurement of our non-functional currency assets and liabilities resulting from movements in the Indian rupee and U.S. dollar exchange rates in the first half of 2009.

Other income (expense), net. We recorded other income, net of interest expense, of $\$ 3.1$ million in the first half of 2009 compared to $\$ 5.0$ million in the first half of 2008. The change was driven by lower interest income of $\$ 4.7$ million compared to $\$ 8.4$ million off-set by a decrease in interest expense by $\$ 2.0$ million primarily due to repayment of a portion of a long-term loan during 2008. In addition, the weighted average rate of interest with respect to outstanding long-term loans under our credit facility was reduced from $4.5 \%$ in the first half of 2008 to $2.1 \%$ in the first half of 2009 .

Income before share of equity in (earnings) loss of affiliates and income tax expense (benefit). As a result of the foregoing factors, income before income taxes increased by $\$ 17.3$ million or from $11.7 \%$ of net revenues in the first half of 2008 to $13.9 \%$ of net revenues in the first half of 2009 .

Equity in (gain) loss of affiliates. This represents our share of loss from our non-consolidated affiliate, NGEN Media Services Private Limited, a joint venture with NDTV Networks Plc. and NIIT Uniqua, a joint venture with NIIT, one of the largest training institutes in Asia.

Income taxes. Our income tax expense increased from $\$ 6.5$ million in the first half of 2008 to $\$ 10.5$ million for the first half of 2009. This increase is driven by higher taxable profits including the partial expiration of our tax holiday in India as of March 31, 2009. This increase is partially offset by tax benefits on share-based compensation in certain jurisdictions.

Net income. As a result of the foregoing factors, net income increased by $\$ 13.2$ million from $\$ 50.5$ million in the first half of 2008 to $\$ 63.7$ million in the first half of 2009. As a percentage of net revenues, our net income was $10.3 \%$ in the first half of 2008 and $11.8 \%$ in the first half of 2009.

Net income attributable to noncontrolling interest. The noncontrolling interest is due to the acquisition of ICE in 2007. It represents the apportionment of profits to the minority partners of ICE. The net income attributable to noncontrolling interest decreased from $\$ 6.0$ million in the first half of 2008 to $\$ 4.0$ million in the first half of 2009.

Net income attributable to Genpact Limited common shareholders. As a result of the foregoing factors, net income attributable to Genpact Limited common shareholders increased by $\$ 15.1$ million from $\$ 44.5$ million in the first half of 2008 to $\$ 59.6$ million in the first half of 2009 . As a percentage of net revenues, our net income was $9.1 \%$ in the first half of 2008 and $11.1 \%$ in the first half of 2009.

## Liquidity and Capital Resources

## Overview

Information about our financial position as of December 31, 2008 and June 30, 2009 is presented below:

## Table of Contents

|  | As of December 31, 2008 |  | As of June 30, 2009 |  | \% Change |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | (dollars in millions) |  |  |  |  |
| Cash and cash equivalents | \$ | 184.1 | \$ | 285.8 | 55.3\% |
| Short term Investment |  | 141.7 |  | 60.6 | (57.2) |
| Short term Borrowings |  | 25.0 |  | - | (100.0) |
| Long-term debt due within one year |  | 29.5 |  | 39.6 | 34.1 |
| Long-term debt other than the current portion |  | 69.7 |  | 49.8 | (28.5) |
| Genpact Limited total shareholders' equity | \$ | 841.8 | \$ | 1,001.7 | 19.0\% |

## Financial Condition

We finance our operations and our expansion with cash from operations and short-term borrowing facilities. We also incurred $\$ 180$ million of long-term debt to finance in part the 2004 Reorganization.

Our cash and cash equivalents were $\$ 285.8$ million as of June 30,2009 compared to $\$ 184.1$ million as of December 31, 2008. Our cash and cash equivalents are comprised of (a) $\$ 119.3$ million in cash in current accounts across all operating locations to be used for working capital and immediate capital requirements, (b) $\$ 117.0$ million in term deposits with banks to be used for medium term planned expenditure and capital requirements and (c) $\$ 49.5$ million in U.S. Treasury bills with an original maturity of less than three months.

In addition, as of June $30,2009, \$ 60.6$ million was invested in U.S. Treasury bills to be used for longer term capital requirements and acquisitions compared to $\$ 141.7$ million as of December 31, 2008. We had $\$ 21.0$ million in short-term deposits with GE India affiliates compared to $\$ 59.3$ million in December 31, 2008.

We expect that in the future our cash from operations, cash reserves and debt capacity will be sufficient to finance our operations as well as our growth and expansion. Our working capital needs are primarily to finance our payroll expenses in advance of the receipt of accounts receivable. Our capital requirements include the opening of new Delivery Centers, as well as acquisitions.

Cash flows from operating, investing and financing activities, as reflected in our consolidated statements of cash flows, are summarized in the following table:


Cash flow from operating activities. Our net cash provided by operating activities decreased by $\$ 1.6$ million from $\$ 69.4$ million in the first half of 2008 to $\$ 67.8$ million in the first half of 2009 . Our net income adjusted for amortization and depreciation and other non-cash items increased by $\$ 2.9$ million. The decrease in cash flow from operating activities was due to higher working capital of $\$ 4.5$ million primarily driven by a realized foreign exchange loss of $\$ 3.6$ million relating to the payment of contingent consideration to the sellers of ICE in February 2009.

Cash flow from investing activities. Our net cash provided by investing activities was $\$ 69.8$ million in the first half of 2009 compared net cash used for investing activities of $\$ 22.1$ million in the first half of 2008 . We invested $\$ 31.2$ million in purchases of property, plant and equipment in connection with the opening of new Delivery Centers in the first half of 2009 compared to $\$ 31.9$ million in the first half of 2008 . We realized $\$ 81.1$ million, net of purchases, from the sale of U.S. Treasury bills and $\$ 38.5$ million from maturing of deposits with GE India during the first half of 2009. We paid $\$ 20.2$ million to the sellers of ICE as contingent consideration that we were obligated to pay on achievement of certain profitability targets during the first quarter of 2009.

## Table of Contents

Cash flow from financing activities. Our net cash used by financing activities was $\$ 34.7$ million in the first half of 2009 , compared to $\$ 8.6$ million in the first half of 2008. We repaid $\$ 10.0$ million of our long term debt as part of our scheduled repayments under our credit arrangement and $\$ 25.0$ million of our short-term borrowings drawn in the fourth quarter of 2008 in the first half of 2009 as compared to $\$ 10.5$ million of long term debt in the first half of 2008. In addition, we paid the minority partners of ICE $\$ 3.6$ million in the first half of 2009 compared to $\$ 5.6$ million in the first half of 2008 . We received $\$ 5.2$ million as proceeds from issuance of common shares on exercise of options in the first half of 2009 as compared to $\$ 8.9$ million in the first half of 2008.

## Financing Arrangements

Total long-term debt excluding capital lease obligations was $\$ 89.4$ million at June 30, 2009 compared to $\$ 99.2$ million at December 31, 2008, which represented long-term debt primarily related to the 2004 Reorganization. The weighted average rate of interest with respect to outstanding long-term loans under the credit facility was $4.5 \%$ and $2.1 \%$ for the six months ended June 30,2008 and 2009, respectively.

We finance our short-term working capital requirements through cash flow from operations and credit facilities from banks and financial institutions. As of June 30, 2009, short-term credit facilities available to the Company aggregated $\$ 145$ million, which are under the same agreement as our long-term debt facility. As of June 30, 2009, a total of $\$ 9.6$ million was utilized, which represented non-funded drawdown.

## Goodwill Impairment Testing

We test goodwill for impairment at least on an annual basis on September 30 of each year. Goodwill of a reporting unit is tested for impairment between annual tests if an event occurs or circumstances change that would more likely than not reduce the fair value of the reporting unit below its carrying amount. Determining whether an impairment has occurred requires valuation of the respective reporting units, which we estimate using the discounted cash flow method. Valuation of a reporting unit is judgmental in nature and involves the use of significant estimates and assumptions that we believe to be reasonable but that are unpredictable and inherently uncertain and accordingly actual results may differ from these estimates. These estimates and assumptions include revenue growth rates and operating margins used to calculate projected future cash flows, risk-adjusted discount rates, and future economic and market conditions. The results of our evaluation as of September 30, 2008, showed that the fair values of all our reporting units exceeded their book values.

As a result of the changes in the global economy and the uncertainty around the macroeconomic environment, we re-tested goodwill for impairment as of June 30, 2009 for events and conditions identified in accordance with the guidance in paragraph 20 of SFAS No. 142, "Goodwill and Other Intangible Assets", for one of our reporting units (ICE). The fair values of this reporting unit was calculated using updated estimated future cash flows reflecting the change in the operating plan of the Company for 2009. The results of our re-testing showed that, as of June 30, 2009, the fair values of this reporting unit exceeded its book value and thus the second step of measuring possible goodwill impairment was not necessary.

## Off-Balance Sheet Arrangements

Our off-balance sheet arrangements consist of foreign exchange contracts and certain operating leases. For additional information, see the Risk Factor entitled "Currency exchange rate fluctuations in various currencies in which we do business, especially the Indian rupee and the U.S. dollar, could have a material adverse effect on our business, results of operations and financial condition" in our Annual Report on Form 10-K for the year ended December 31, 2008, "-Contractual Obligations" below and note 7 of our unaudited interim consolidated financial statements.

## Contractual Obligations

The following table sets forth our total future contractual obligations as of June 30, 2009:

|  | Less than 1year |  | 1-3 years |  | 4-5 years |  | After 5 years |  | Total |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Long-term debt | \$ | 39.6 | \$ | 49.8 | \$ | - | \$ | - | \$ | 89.4 |


| Capital leases |  | 2.0 |  | 3.0 |  | 0.8 |  | - |  | 5.9 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Operating leases |  | 24.2 |  | 44.6 |  | 78.3 |  | - |  | 147.1 |
| Purchase obligations |  | 10.3 |  | - |  | - |  | - |  | 10.3 |
| Capital commitments net of advances |  | 13.3 |  | - |  | - |  | - |  | 13.3 |
| Other long-term liabilities (1) |  | 110.8 |  | 168.2 |  | 5.3 |  | - |  | 284.3 |
| Total contractual cash obligations | \$ | 200.2 | \$ | 265.6 | \$ | 84.4 | \$ | - | \$ | 550.3 |

(1) Excludes $\$ 9.4$ million towards uncertain tax positions calculated in accordance with FIN 48 . For such amount, the extent of the amount and timing of payment or cash settlement is not reliably estimable or determinable, at present.

## Recent Accounting Pronouncements

## Recently adopted accounting pronouncements

For a description of recently adopted accounting pronouncements in 2008, see Note 2-"Recently adopted accounting pronouncements" under Item 1-"Financial Statements" above and Part-II Item-7-"Management's Discussion and Analysis of Financial Condition and Results of Operation - Critical Accounting Policies and Estimates" in our Annual Report on Form 10-K for the year ended December 31, 2008.

In December 2007, the FASB issued SFAS No. 141 (revised 2007), "Business Combinations", which is a revision of SFAS No. 141, "Business Combinations". This Statement establishes principles and requirements for how an acquirer recognizes and measures in its financial statements the identifiable assets acquired, the liabilities assumed and any noncontrolling interest in the acquiree; recognizes and measures the goodwill acquired in the business combination or a gain from a bargain purchase; and determines what information to disclose to enable users of the financial statements to evaluate the nature and financial effects of the business combination. Effective January 1, 2009, the Company adopted SFAS No. 141R and the adoption did not have a material impact on the Company's consolidated results of operations, cash flows or financial position.

In December 2007, the FASB issued SFAS No. 160, "Noncontrolling Interests in Consolidated Financial Statements, an amendment of ARB No. 51". SFAS No. 160 establishes accounting and reporting standards for the noncontrolling interest in a subsidiary and for the deconsolidation of a subsidiary. SFAS No. 160 establishes accounting and reporting standards that require (i) the ownership interest in subsidiaries held by parties other than the parent to be clearly identified and presented in the consolidated balance sheet within equity, but separate from the parent's equity, (ii) the amount of consolidated net income attributable to the parent and the noncontrolling interest to be clearly identified and presented on the face of the consolidated statements of income, and (iii) changes in a parent's ownership interest while the parent retains its controlling financial interest in its subsidiary to be accounted for consistently. Effective January 1, 2009, the Company adopted SFAS No. 160. See "Consolidated Balance Sheets", "Consolidated Statements of Income", "Consolidated Statements of Shareholders' Equity and Comprehensive Income (Loss)", and note 2(a) for information and related disclosures regarding noncontrolling interest.

In February 2008, the FASB approved FASB Staff Position FAS No.157-2, "Effective Date of FASB statement No. 157" (FSP FAS 157-2), which grants a one-year deferral of SFAS No. 157's fair-value measurement requirements for non-financial assets and liabilities, except for items that are measured or disclosed at fair value in the financial statements on a recurring basis. Effective January 1, 2009, the Company has adopted FAS 157 for non-financial assets and liabilities. The adoption of FAS 157 for non-financial assets and liabilities did not have a material impact on the Company's financial position, cash flows and results of operations.

In March 2008, the FASB issued SFAS No. 161, "Disclosures about Derivative Instruments and Hedging Activities, an amendment of FASB Statement No. 133". SFAS No. 161 requires enhanced disclosures about an entity's derivative instruments and hedging activities with a view toward improving the transparency of financial reporting. SFAS No. 161 is effective for financial statements issued for fiscal years and interim periods beginning after November 15, 2008, with early application encouraged, however

## Table of Contents

does not require comparative disclosures for earlier periods at initial adoption. Effective January 1, 2009, the Company adopted SFAS No. 161. As SFAS No. 161 amended only the disclosure requirements for derivative financial instruments and hedged items, the adoption had no impact on the Company's consolidated results of operations, cash flows or financial position. See note 7 for information and related disclosures.

In April 2008, the FASB issued FASB Staff Position FAS No. 142-3, "Determination of the Useful Life of Intangible Assets" ("FSP FAS No. 142-3"). FSP FAS No. 142-3 amends the factors an entity should consider in developing renewal or extension assumptions used in determining the useful life of recognized intangible assets under FASB Statement No. 142, "Goodwill and Other Intangible Assets". This new guidance applies prospectively to intangible assets that are acquired individually or with a group of other assets in business combinations and asset acquisitions. Effective January 1, 2009, the Company adopted FSP FAS No. 142-3 and the adoption did not have a material impact on the Company's consolidated results of operations, cash flows or financial position.

In November 2008, the FASB's Emerging Issues Task Force reached a consensus on EITF Issue No. 08-6, "Equity Method Investment Accounting Considerations". EITF $08-6$ continues to follow the accounting for the initial carrying value of equity method investments in APB Opinion No. 18, "The Equity Method of Accounting for Investments in Common Stock", which is based on a cost accumulation model and generally excludes contingent consideration. EITF 08-6 also specifies that other-than-temporary impairment testing by the investor should be performed at the investment level and that a separate impairment assessment of the underlying assets is not required. An impairment charge by the investee should result in an adjustment of the investor's basis of the impaired asset for the investor's pro-rata share of such impairment. In addition, EITF 08-6 reached a consensus on how to account for an issuance of shares by an investee that reduces the investor's ownership share of the investee. An investor should account for such transactions as if it had sold a proportionate share of its investment with any gains or losses recorded through earnings. EITF 08-6 also addresses the accounting for a change in an investment from the equity method to the cost method after adoption of SFAS No. 160. EITF 08-6 affirms the existing guidance in APB 18, which requires cessation of the equity method of accounting and application of FASB Statement No. 115, "Accounting for Certain Investments in Debt and Equity Securities", or the cost method under APB 18, as appropriate. Effective January 1, 2009, the Company adopted EITF 08-6 and the adoption did not have a material impact on the Company's consolidated results of operations, cash flows or financial position.

In April 2009, the FASB issued FASB Staff Position FAS No. 141R-1, "Accounting for Assets Acquired and Liabilities Assumed in a Business Combination That Arise from Contingencies" ("FSP FAS No. 141R-1"). FSP FAS No. 141R-1 amends the provisions in Statement 141R for initial recognition and measurement, subsequent measurement and accounting, and disclosures for assets and liabilities arising from contingencies in business combinations. FSP FAS No. 141R-1 eliminates the distinction between contractual and non-contractual contingencies, including the initial recognition and measurement criteria, in Statement 141R and instead carries forward most of the provisions in FASB Statement No. 141, Business Combinations, for acquired contingencies. FSP FAS No. 141R-1 is effective for contingent assets or contingent liabilities acquired in business combinations for which the acquisition date is on or after the beginning of the first annual reporting period beginning on or after December 15, 2008. This is the same effective date as Statement 141R. Effective January 1, 2009, the Company adopted FSP FAS No. 141R-1 and the adoption did not have a material impact on the Company's consolidated results of operations, cash flows or financial position.

In April 2009, the FASB issued the following three FASB Staff Positions intended to provide additional application guidance and enhance disclosures regarding fair value measurements and impairments of securities:

FASB Staff Positions FAS 157-4, "Determining Fair Value When the Volume and Level of Activity for the Asset or Liability Have Significantly Decreased and Identifying Transactions That Are Not Orderly, " provides additional guidance for estimating fair value in accordance with SFAS No. 157 when the volume and level of activity for the asset or liability have decreased significantly. FSP FAS 157-4 also provides guidance on identifying circumstances that indicate a transaction is not orderly. The provisions of FSP FAS 157-4 are effective for the Company's interim period ending on June 30, 2009. Effective April 1, 2009, the Company adopted FASB Staff Positions FAS 157-4 and the adoption did not have a material impact on the Company's consolidated results of operations, cash flows or financial position.

FASB Staff Positions FAS 107-1 and APB 28-1, "Interim Disclosures about Fair Value of Financial Instruments," requires disclosures about fair value of financial instruments in interim reporting periods of publicly traded companies that were previously only required to be disclosed in annual financial statements. The provisions of FSP FAS 107-1 and APB 28-1 are effective for the Company's interim period ending on June 30, 2009. Effective April 1, 2009, the Company adopted FSP FAS 107-1 and APB 28-1 and the adoption did not have a material impact on the Company's consolidated results of operations, cash flows or financial position.

## Table of Contents

FASB Staff Positions FAS 115-2 and FAS 124-2, "Recognition and Presentation of Other-Than-Temporary Impairments," amends current other-thantemporary impairment guidance in U.S. GAAP for debt securities to make the guidance more operational and to improve the presentation and disclosure of other-than-temporary impairments on debt and equity securities in the financial statements. This FSP does not amend existing recognition and measurement guidance related to other-than-temporary impairments of equity securities. The provisions of FSP FAS 115-2 and FAS 124-2 are effective for the Company's interim period ending on June 30, 2009. Effective April 1, 2009, the Company adopted FSP FAS 115-2 and FAS 124-2 and the adoption did not have a material impact on the Company's consolidated results of operations, cash flows or financial position.

In May 2009, the FASB issued SFAS No. 165, "Subsequent Events" ("SFAS 165"), which provides guidance to establish general standards of accounting for and disclosures of events that occur after the balance sheet date but before financial statements are issued or are available to be issued. SFAS No. 165 also requires entities to disclose the date through which subsequent events were evaluated as well as the rationale for why that date was selected. SFAS No. 165 is effective for interim and annual periods ending after June 15, 2009. Effective April 1, 2009, the Company adopted SFAS No. 165 which only requires additional disclosures and adoption did not have any impact on its consolidated financial position, results of operations or cash flows. The Company evaluated all events or transactions that occurred after June 30, 2009 up through August 7, 2009, the date the Company issued these financial statements. During this period the Company did not have any material recognizable subsequent events. Refer to Note 18 of our unaudited interim consolidated financial statements, Subsequent events, for additional information.

## Recently issued accounting pronouncements

In December 2008, the FASB issued FASB Staff Position FAS 132(R)-1, "Employers' Disclosures about Postretirement Benefit Plan Assets". FSP FAS 132(R)-1 provides guidance on an employer's disclosures about plan assets of a defined benefit pension or other postretirement plan. The disclosures about plan assets required by FSP FAS 132(R)-1 must be provided for fiscal years ending after December 15, 2009. The Company is currently evaluating the impact of FSP FAS 132(R)-1 on its disclosures about plan assets.

In June 2009, the FASB issued SFAS No. 168 "The FASB Accounting Standards Codification and the Hierarchy of Generally Accepted Accounting Principles-a replacement of FASB Statement No. 162". The FASB Accounting Standards Codification ("Codification") will be the single source of authoritative nongovernmental U.S. generally accepted accounting principles. Rules and interpretive releases of the SEC under authority of federal securities laws are also sources of authoritative GAAP for SEC registrants. SFAS No. 168 is effective for interim and annual periods ending after September 15, 2009. All existing accounting standards are superseded as described in SFAS No.168. All other accounting literature not included in the Codification is nonauthoritative. The Codification is not expected to have a significant impact on the Company's consolidated financial statements.

## Item 3. Quantitative and Qualitative Disclosures About Market Risk

During the three months ended June 30, 2009, there were no material changes in our market risk exposure. For a discussion of our market risk associated with foreign currency risk, interest rate risk and credit risk, see Item 7A "Quantitative and Qualitative Disclosures about Market Risk" in our Annual Report on Form 10-K for the year ended December 31, 2008.

## Item 4. Controls and Procedures

## Evaluation of Disclosure Controls and Procedures

Disclosure controls and procedures are the Company's controls and other procedures which are designed to ensure that information required to be disclosed by us in the reports that we file or submit under the Exchange Act is recorded, processed, summarized and reported, within the time periods specified in the SEC's rules and forms. Disclosure controls and procedures include, without limitation, controls and procedures designed to ensure that information required to be disclosed by us in the reports that we file or submit under the Securities Exchange Act of 1934 (the "Exchange Act") is
accumulated and communicated to our management, including our Chief Executive Officer and Chief Financial Officer, as appropriate, to allow timely decisions regarding required disclosure.

As of the end of the period covered by this report, the Company carried out an evaluation, under the supervision and with the participation of the Company's management, including the Company's Chief Executive Officer along with the Company's Chief Financial Officer, of the effectiveness of the design and operation of the Company's disclosure controls and procedures pursuant to the Exchange Act Rule 13a-15(b). Based upon that evaluation, the Company's Chief Executive Officer along with the Company's Chief Financial Officer concluded that the Company's disclosure controls and procedures are effective in timely alerting them to

## Table of Contents

material information relating to the Company (including its consolidated subsidiaries) required to be included in the Company's periodic SEC filings.
Changes in Internal Control Over Financial Reporting
There have been no changes in the Company's internal controls over financial reporting during the quarter ended June 30, 2009 that have materially affected, or are reasonably likely to materially affect, the Company's internal controls over financial reporting.

## PART II

## Item 1. Legal Proceedings

There are no legal proceedings pending against us that we believe are likely to have a material adverse effect on our business, results of operations and financial condition.

## Item 1A. Risk Factors

We have disclosed under the heading "Risk Factors" in our Annual Report on Form 10-K for the year ended December 31, 2008 the risk factors that materially affect our business, financial condition or results of operations. You should carefully consider the "Risk Factors" set forth in our Annual Report on Form 10-K for the year ended December 31, 2008 and the other information set forth elsewhere in this Quarterly Report on Form 10-Q. You should be aware that these risk factors and other information may not describe every risk facing our Company. Additional risks and uncertainties not currently known to us also may materially adversely affect our business, financial condition and/or results of operations.

## Item 2. Unregistered Sales of Equity Securities and Use of Proceeds

## Unregistered Sales of Equity Securities

## None.

## Use of Proceeds

On August 1, 2007, we commenced an initial public offering of our common shares, pursuant to which the Company and our selling shareholders each sold $17,647,059$ common shares at a price of $\$ 14$ per share. On August 14, 2007, the underwriters exercised their option to purchase $5,294,118$ additional common shares from the Company at the initial offering price of $\$ 14$ per share to cover over-allotments. The sales were made pursuant to a registration statement on Form S-1 (File No. 333-142875), which was declared effective by the SEC on August 1, 2007. The managing underwriters in the offering were Morgan Stanley \& Co. Incorporated, Citigroup Global Markets Inc. and J.P. Morgan Securities Inc. The underwriting discounts and commissions and offering expenses payable by us aggregated $\$ 9.0$ million, resulting in net proceeds to us of $\$ 294.5$ million. We did not receive any proceeds from common shares sold by the selling shareholders.

We used $\$ 98.1$ million of the net proceeds from our initial public offering to repay revolving loan indebtedness outstanding under our credit facility. In addition, we used $\$ 40.0$ million of the net proceeds from our initial public offering to partially repay long term indebtedness outstanding under our credit facility in accordance with the regular payment schedule for such indebtedness. The remaining proceeds are invested in short-term deposit accounts. There has been no material change in the planned use of proceeds from our initial public offering as described in our final prospectus filed with the SEC pursuant to Rule 424(b) on August 2, 2007.

## Item 3. Defaults Upon Senior Securities

None.

## Item 4. Submission of Matters to a Vote of Security Holders

Our 2009 Annual Meeting of Shareholders was held on April 15, 2009. The results of matters voted on at the Annual Meeting were reported in our Quarterly Report on Form 10-Q for the quarter ended March 31, 2009, filed on May 11, 2009, and are incorporated herein by this reference.

## Item 5. Other Information

None.

## Item 6. Exhibits

| Exhibit Number | Description |
| :---: | :---: |
| 3.1 | Memorandum of Association of the Registrant (incorporated by reference to Exhibit 3.1 to Amendment No. 2 of the Registrant's Registration Statement on Form S-1 (File No. 333-142875) filed with the SEC on July 16, 2007). |
| 3.3 | Bye-laws of the Registrant (incorporated by reference to Exhibit 3.3 to Amendment No. 4 of the Registrant's Registration Statement on Form S-1 (File No. 333-142875) filed with the SEC on August 1, 2007). |
| 31.1 | Certification of the Chief Executive Officer pursuant to Rule 13a-14(a) or 15d-14(a) of the Securities Exchange Act of 1934, as adopted pursuant to Section 302 of the Sarbanes-Oxley Act of 2002.* |
| 31.2 | Certification of the Chief Financial Officer pursuant to Rule 13a-14(a) or 15d-14(a) of the Securities Exchange Act of 1934, as adopted pursuant to Section 302 of the Sarbanes-Oxley Act of 2002.* |
| 32.1 | Certification of the Chief Executive Officer pursuant to 18 U.S.C. Section 1350, as adopted pursuant to Section 906 of the SarbanesOxley Act of 2002.* |
| 32.2 | Certification of the Chief Financial Officer pursuant to 18 U.S.C. Section 1350, as adopted pursuant to Section 906 of the SarbanesOxley Act of 2002.* |

* Filed with this Quarterly Report on Form 10-Q.


## Table of Contents

## SIGNATURES

Pursuant to the requirements of Section 13 or 15(d) of the Securities Exchange Act of 1934, the Registrant has duly caused this report to be signed on its behalf by the undersigned, thereunto duly authorized.

Date: August 10, 2009

## GENPACT LIMITED

By: /s/ PRAMOD BHASIN
Pramod Bhasin
Chief Executive Officer
/s/ VIVEK GOUR

## Vivek Gour

Chief Financial Officer

## Table of Contents

## Exhibit Number

## Description

Memorandum of Association of the Registrant (incorporated by reference to Exhibit 3.1 to Amendment No. 2 of the Registrant's Registration Statement on Form S-1 (File No. 333-142875) filed with the SEC on July 16, 2007).
3.3 Bye-laws of the Registrant (incorporated by reference to Exhibit 3.3 to Amendment No. 4 of the Registrant's Registration Statement on Form S-1 (File No. 333-142875) filed with the SEC on August 1, 2007).
31.1 Certification of the Chief Executive Officer pursuant to Rule 13a-14(a) or 15d-14(a) of the Securities Exchange Act of 1934, as adopted pursuant to Section 302 of the Sarbanes-Oxley Act of 2002.*
31.2 Certification of the Chief Financial Officer pursuant to Rule 13a-14(a) or 15d-14(a) of the Securities Exchange Act of 1934, as adopted pursuant to Section 302 of the Sarbanes-Oxley Act of 2002.*
32.1 Certification of the Chief Executive Officer pursuant to 18 U.S.C. Section 1350, as adopted pursuant to Section 906 of the SarbanesOxley Act of 2002.*
32.2 Certification of the Chief Financial Officer pursuant to 18 U.S.C. Section 1350, as adopted pursuant to Section 906 of the SarbanesOxley Act of 2002.*

## CHIEF EXECUTIVE OFFICER CERTIFICATION

I, Pramod Bhasin, certify that:

1. I have reviewed this Quarterly Report on Form 10-Q of Genpact Limited for the period ended June 30, 2009, as filed with the Securities and Exchange Commission on the date hereof;
2. Based on my knowledge, this report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this report;
3. Based on my knowledge, the financial statements, and other financial information included in this report, fairly present in all material respects the financial condition, results of operations and cash flows of the registrant as of, and for, the periods presented in this report;
4. The registrant's other certifying officer and I are responsible for establishing and maintaining disclosure controls and procedures (as defined in Exchange Act Rules 13a-15(e) and 15d-15(e)) and internal control over financial reporting (as defined in Exchange Act Rules 13a-15(f) and 15d15(f)) for the registrant and have:
a. Designed such disclosure controls and procedures, or caused such disclosure controls and procedures to be designed under our supervision, to ensure that material information relating to the registrant, including its consolidated subsidiaries, is made known to us by others within those entities, particularly during the period in which this report is being prepared;
b. Designed such internal control over financial reporting, or caused such internal control over financial reporting to be designed under our supervision, to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles;
c. Evaluated the effectiveness of the registrant's disclosure controls and procedures and presented in this report our conclusions about the effectiveness of the disclosure controls and procedures, as of the end of the period covered by this report based on such evaluation; and
d. Disclosed in this report any change in the registrant's internal control over financial reporting that occurred during the registrant's most recent fiscal quarter (the registrant's fourth fiscal quarter in the case of an annual report) that has materially affected, or is reasonably likely to materially affect, the registrant's internal control over financial reporting; and
5. The registrant's other certifying officer and I have disclosed, based on our most recent evaluation of internal control over financial reporting, to the registrant's auditors and the audit committee of the registrant's board of directors (or persons performing the equivalent functions):
a. All significant deficiencies and material weaknesses in the design or operation of internal control over financial reporting which are reasonably likely to adversely affect the registrant's ability to record, process, summarize and report financial information; and
b. Any fraud, whether or not material, that involves management or other employees who have a significant role in the registrant's internal control over financial reporting.

Date: August 10, 2009
/s/ PRAMOD BHASIN
Pramod Bhasin
Chief Executive Officer

## CHIEF FINANCIAL OFFICER CERTIFICATION

I, Vivek Gour, certify that:

1. I have reviewed this Quarterly Report on Form 10-Q of Genpact Limited for the period ended June 30, 2009, as filed with the Securities and Exchange Commission on the date hereof;
2. Based on my knowledge, this report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this report;
3. Based on my knowledge, the financial statements, and other financial information included in this report, fairly present in all material respects the financial condition, results of operations and cash flows of the registrant as of, and for, the periods presented in this report;
4. The registrant's other certifying officer and I are responsible for establishing and maintaining disclosure controls and procedures (as defined in Exchange Act Rules 13a-15(e) and 15d-15(e)) and internal control over financial reporting (as defined in Exchange Act Rules 13a-15(f) and 15d15(f)) for the registrant and have:
a. Designed such disclosure controls and procedures, or caused such disclosure controls and procedures to be designed under our supervision, to ensure that material information relating to the registrant, including its consolidated subsidiaries, is made known to us by others within those entities, particularly during the period in which this report is being prepared;
b. Designed such internal control over financial reporting, or caused such internal control over financial reporting to be designed under our supervision, to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles;
c. Evaluated the effectiveness of the registrant's disclosure controls and procedures and presented in this report our conclusions about the effectiveness of the disclosure controls and procedures, as of the end of the period covered by this report based on such evaluation; and
d. Disclosed in this report any change in the registrant's internal control over financial reporting that occurred during the registrant's most recent fiscal quarter (the registrant's fourth fiscal quarter in the case of an annual report) that has materially affected, or is reasonably likely to materially affect, the registrant's internal control over financial reporting; and
5. The registrant's other certifying officer and I have disclosed, based on our most recent evaluation of internal control over financial reporting, to the registrant's auditors and the audit committee of the registrant's board of directors (or persons performing the equivalent functions):
a. All significant deficiencies and material weaknesses in the design or operation of internal control over financial reporting which are reasonably likely to adversely affect the registrant's ability to record, process, summarize and report financial information; and
b. Any fraud, whether or not material, that involves management or other employees who have a significant role in the registrant's internal control over financial reporting.

Date: August 10, 2009
/s/ VIVEK GOUR

## Vivek Gour

Chief Financial Officer

## Certification of the Chief Executive Officer

Pursuant to 18 U.S.C. Section 1350,

## As Adopted Pursuant to Section 906 of the Sarbanes-Oxley Act of 2002

In connection with the Quarterly Report of Genpact Limited (the "Company") on Form 10-Q for the period ended June 30, 2009 as filed with the Securities and Exchange Commission on the date hereof (the "Report"), I, Pramod Bhasin, Chief Executive Officer of the Company, certify, pursuant to 18 U.S.C. $\S 1350$, as adopted pursuant to Section 906 of the Sarbanes-Oxley Act of 2002, that:

1. The Report fully complies with the requirements of Section 13(a) or 15(d) of the Securities Exchange Act of 1934; and
2. The information contained in the Report fairly presents, in all material respects, the financial condition and results of operations of the Company.

Date: August 10, 2009
/s/ PRAMOD BHASIN
Pramod Bhasin
Chief Executive Officer
Genpact Limited

## Certification of the Chief Financial Officer

## Pursuant to 18 U.S.C. Section 1350,

## As Adopted Pursuant to Section 906 of the Sarbanes-Oxley Act of 2002

In connection with the Quarterly Report of Genpact Limited (the "Company") on Form 10-Q for the period ended June 30, 2009 as filed with the Securities and Exchange Commission on the date hereof (the "Report"), I, Vivek Gour, Chief Financial Officer of the Company, certify, pursuant to 18 U.S.C. $\S 1350$, as adopted pursuant to Section 906 of the Sarbanes-Oxley Act of 2002, that:

1. The Report fully complies with the requirements of Section 13(a) or 15(d) of the Securities Exchange Act of 1934; and
2. The information contained in the Report fairly presents, in all material respects, the financial condition and results of operations of the Company.

Date: August 10, 2009
/s/ VIVEK GOUR
Vivek Gour
Chief Financial Officer
Genpact Limited

